Viewdeck Consulting Limited



The following table provides set up costs and fully inclusive monthly service costs for the range of Viewdeck SaaS services. These costs include hosting and support. Support options are available based on either 1st, 2nd or 3rd line

| | | | | | Bronze | | | Silver | | | Gold | | | | | |
|---|----------------------|-----------------------------|------------------|-----------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|---|---|-------------------|
| | | Initial Service Setup | Minimum Users | Minimum Term | 1st Line | 2nd Line | 3rd Line | 1st Line | 2nd Line | 3rd Line | 1st Line | 2nd Line | 3rd Line | Service Summary | Notes | Per |
| Customer Relationship Management Service | | 4475 | 100 | 12 Months | 160 | 80 |) 40 | 250 |) 120 |) 60 | | 200 | 100 | Open Source Customer Relationship Management Service | Up to 5GB Storage per user. Additional Storage available | User |
| Secure Cloud Fileshare for the Cloud | | 4475 | 20 | 12 Months | 120 | 80 |) 40 | 250 |) 120 |) 60 | ı | 200 | 100 | Web and client fileshare and collaboration service | Nextcloud server with cloud, desktop and mobile access. Up to 10GB per user. Additional Storage available. Distributed HA Service order *2 | User |
| Case Management for the Cloud | | 2238 | 10 | 12 Months | 160 | 80 | 40 | 250 |) 120 |) 60 | ı | 200 | 100 | Open Source Case management Service | Up to 5GB Storage per user. Additional Storage available | user |
| Customer Platform | | 4475 | 20 | 12 Months | 160 | 80 | 40 | 250 |) 120 |) 60 | | 200 | 100 | Open Source Customer Management and Cloud filesharing service | Up to 5GB Storage per user. Additional Storage available | user |
| Document and Media Management for the Cloud | | 2685 | 20 | 12 Months | 120 | 80 | 40 | 250 |) 120 |) 60 | | 200 | 100 | Open Source Document Management Service | Up to 10GB Storage per user. Additional Storage available | user |
| Cloud-based Prototyping / POC Service for the Cloud | | 8950 | 1 | 12 Months | 1344 | 672 | 2 520 | | | | | | | Rapid COTS based Service for developing business services | Up to 50GB of storage with approximately 20 concurrent connections | Proof of concept |
| Service Desk for the Cloud | | 4475 | 20 | 12 Months | 264 | 132 | ? 66 | 332 | 2 166 | 83 | | 208 | 104 | Open Source ITIL ITSM Service Desk and Incident Management Service | Up to 5GB Storage per user. Additional Storage available Supports all GitLab License Types. | user |
| | Dedicated Service | 4685 | | 12 Months | 1552 | 776 | 388 | 1940 | 970 |) 485 | | 1213 | | Products available in | Ultimate and Premium License not included in price. Dedicated 50GB Storage. Approximately 10 concurrent threads/users (up to 50 users). One runner | Dedicated Service |

| Secure Gitlab Server Service for the Cloud | Large dedicated service | 8475 | 12 Months | 1572 | 786 | 393 | 1968 | 984 | 492 | 1230 | Private GitLab CD/CI Service. Additional Products available in service, Maven, ANT etc | Supports all GitLab License Types. Ultimate and Premium License not included in price. Dedicated 100GB Storage. Approximately 20 concurrent threads/users (up to 100 users). One runner | Large dedicated service |
|--|-------------------------------|-------|-------------------------|------|-----|-----|------|------|------|------|--|---|-------------------------|
| | | 1343 | 12 Months | | | 30 | | | 30 | | 30 | Additional Runners | Unit |
| Version Control Server for the Cloud | Dedicated service | 4894 | 12 Months | 748 | 374 | 187 | 936 | 468 | 234 | 585 | Private Git Service for 234 managed/controlled deployments | 50gb storage for secure, distributed teams. Additional storage available | Dedicated Service |
| Secure Inspection Service | | 8475 | 20 ¹² Months | 72 | 36 | 18 | 92 | 46 | 23 | 58 | Open Source Inspection 23 Service for web and mobile | Up to 5GB Storage per user. Additional Storage available | user |
| Secure Audio and Video Collaboration Service | | 8475 | 20 12 Months | 72 | 36 | 18 | 92 | 46 | 23 | 58 | 23 Audio/Video collaboration service | Up to 5GB Storage per user. Additional Storage available | user |
| Video Management and portal for the cloud | | 8950 | 20 12 Months | 196 | 98 | 49 | 248 | 124 | 62 | 155 | Video and Media 62 Management Service | Up to 50GB Storage per stream. Additional Storage available | stream |
| | Dedicated Service | 4685 | 12 Months | | 836 | 388 | | 1194 | 522 | 1417 | 522 Continuous Compliance SaaS | Dedicated Compliance Server. Up to 100GB with 100 nodes. | Dedicated Service |
| DevOps Continuous Compliance Server | Large dedicated service | 4685 | 12 Months | | 918 | 470 | | 1276 | 605 | 1500 | 605 | Large Dedicated Compliance Server. Up to 250GB with 500 nodes. | Large dedicated service |
| | Client Host | 0 | 12 Months | | 50 | 30 | | 80 | 40 | 80 | 40 | Cost per Client host | Client Host |
| DevOps Cloud Build Workstation | | 2000 | 10 12 Months | | 483 | 164 | | 2656 | 1298 | 5925 | Secure Virtualised Desktop for DevOps and Automation delivery in secured environments | Remote secured virtualised desktop | Virtualised desktop |
| Development | Dedicated Service | 2685 | 12 Months | | 380 | 201 | | 694 | 366 | 962 | Continuous Pipeline and CD/CI Service | Automation into Cloud services. Dedicated 50GB Storage. Approximately 10 concurrent threads/users (up to 50 | Dedicated Service |
| Continuous Integration Server | Large dedicated service | 4475 | 12 Months | | 895 | 448 | | 1253 | 582 | 1477 | 648 | users) Large Dedicated HA 100GB Storage. Approximately 20 concurrent threads/users (up to 50 users) | Large dedicated service |
| Secure Audio Recording for the Cloud | | 4475 | 100 12 Months | 120 | 70 | 30 | 240 | 180 | 120 | 240 | Secure Audio recording and retreival system | Up to 5GB Storage per user. Additional Storage available | per user |
| DevOps Infrastructure | Dedicated Service | 18685 | 12 Months | | | 500 | | | 4000 | | DevOps Infrastructure, 8000 automation and configuration | includes 50gb storage. additional storage available. up to 100 nodes | Dedicated Service |

| automation and continuous delivery server | Large dedicated service | 18685 Ded d | icate 12 Months | | | 527 | | | 4000 | | 8000 | includes 100gb storage. additional storage available. up to 500 nodes | Large dedicated service |
|---|-------------------------------|----------------|-----------------------------|-----|-----|-----|-----|-----|------|-----|--|---|-------------------------|
| | Dedicated Service | 0 | 12 Months | | | 20 | | | 40 | | 80 Cost per Client Host | | Client Host |
| integrated secure audio and video service | SCIVICO | 8475 | 20 Months | 72 | 36 | 18 | 92 | 46 | 23 | 58 | Secure Audio and Video 23 recording retreival system | Up to 5GB Storage per user. Additional Storage available | per user |
| relationship management service | | 4475 | 10 12 Months | 80 | 40 | 20 | 100 | 50 | 25 | 63 | Open Source 25 Relationship management service | Up to 5GB Storage per user. Additional Storage available | per user |
| secure assessment service | | 4475 | 20 Honths | 72 | 36 | 18 | 92 | 46 | 23 | 58 | Open source assessment service Service for web and mobile | Up to 5GB Storage per user. Additional Storage available | peruser |
| Secure Interview management for the cloud | | 4475 | 20 12 Months | 72 | 36 | 18 | 92 | 46 | 23 | 58 | Open source interview 23 management Service for web and mobile | Up to 5GB Storage per user. Additional Storage available | per user |
| | | 8238 | 10 Honths | 8 | 4 | 2 | 12 | 6 | 3 | 8 | Desk Management 3 service for hybrid working | Up to 25 desks, no meeting rooms, limited reporting function | per desk |
| Desk Management as a service | | 8238 | 25 Honths | 20 | 10 | 5 | 28 | 14 | 7 | 18 | 7 | Packs of 25 desks, 3 meeting rooms, full management information | per desk |
| | | 8238 | 25 12 Months | 24 | 12 | 6 | 32 | 16 | 8 | 20 | 8 | Up to 25 desks, no meeting rooms, full management information | per desk |
| Customer Management for the Cloud | | 4475 | 20 Honths | 72 | 36 | 18 | 92 | 46 | 23 | 58 | Open Source Customer management service | Up to 5GB Storage per user. Additional Storage available | per user |
| Secure UiPath RPA hosting as a service | | 8475 | 20 12 Months | 608 | 304 | 152 | 760 | 380 | 190 | 475 | 190 Excludes UiPath licences | | |
| UK Hosted Secure GitLab | | 4685 | 20 12 Months | 608 | 304 | 152 | 760 | 380 | 190 | 475 | 190 Excludes GitLab licences | | |
| Secure ServiceNow UK hosting | | 8475 | 20 Honths | 608 | 304 | 152 | 760 | 380 | 190 | 475 | 190 Excludes ServiceNow lice | nce | |
| IBM Maximo Application Suite Hosting | | 8475 | 100 ¹² Months | 608 | 304 | 152 | 760 | 380 | 190 | 475 | 190 Excludes MAS licence | | |