viewdeck

The following table provides set up costs and fully inclusive monthly service costs for the range of Viewdeck SaaS services. These costs include hosting and support. Support options are available based on either 1st, 2nd or 3rd line

		Initial Service Setup	Minimum Users	Minimum Term	Bronze			Silver			Gold			Service Summary	Notes	Per
					1st Line	2nd Line	3rd Line	1st Line	2nd Line	3rd Line	1st Line	2nd Line	3rd Line			
Customer Relationship Management Service		4475	100	12 Months	200	120	80	250	160	100	500	250	160	Open Source Customer Relationship Management Service	Up to 5GB Storage per user. Additional Storage available	User
Case Management for the Cloud		4475	100	12 Months	200	120	80	250	160	100	500	250	160	Open Source Case management Service	Up to 5GB Storage per user. Additional Storage available	user
Customer Platform for the Cloud		4475	100	12 Months	220	140	100	270	180	120	500	250	180	Open Source Customer Management and Cloud filesharing service	Up to 5GB Storage per user. Additional Storage available	user
Secure Gitlab Server Service for the Cloud	Dedicated Service	4685	20	12 Months	250	150	50	1800	800	350	1940	1100	485	Private GitLab CD/CI Service. Additional Products available in service, Maven, ANT etc	Supports all GitLab License Types. Ultimate and Premium License not included in price. Dedicated 50GB Storage. Approximately 10 concurrent threads/users (price per user, up to 50 users). One runner	Dedicated Service
	Large dedicated service	8475	50	12 Months	200	120	40	120	800	350	1500	1100	485	Private GitLab CD/CI Service. Additional Products available in service, Maven, ANT etc	Supports all GitLab License Types. Ultimate and Premium License not included in price. Dedicated 100GB Storage. Approximately 20 concurrent threads/users (price per user, above 50 users). One runner	Large dedicated service
		1343		12 Months			30			30			30		Additional Runners	Unit
Version Control Server for the Cloud	Dedicated service	4894	50	12 Months	250	150	50	1800	800	350	1940	1100	485	Private Git Service for managed/controlled deployments	50gb storage for secure, distributed teams. Additional storage available	Dedicated Service
DevOps Continuous Compliance Server	Dedicated Service	4685	20	12 Months	250	150	50	1800	800	350	1940	1100	485	Continuous Compliance SaaS	Dedicated Compliance Server. Up to 100GB with 100 nodes.	Dedicated Service
	Large dedicated service	8685	50	12 Months	200	120	40	120	800	350	1500	1100	485		Large Dedicated Compliance Server. Up to 250GB with 500 nodes.	Large dedicated service

Category	Type	Qty1	Qty2	Term	O1	O2	O3	G1	G2	G3	Y1	Y2	Y3	Service	Notes	Unit
	Client Host	0		12 Months		50	30		80	40		80	40		Cost per Client host	Client Host
DevOps Cloud Build Workstation		2000	10	12 Months		483	164		2656	1298		5925	2388	Secure Virtualised Desktop for DevOps and Automation delivery in secured environments	Remote secured virtualised desktop	Virtualised desktop
Development Continuous Integration Server	Dedicated Service	4685	20	12 Months	250	150	50	1800	800	350	1940	1100	485	Continuous Pipeline and CD/CI Service	Automation into Cloud services. Dedicated 50GB Storage. Approximately 10 concurrent threads/users (up to 50 users)	Dedicated Service
	Large dedicated service	8475	50	12 Months	200	120	40	120	800	350	1500	1100	485	Continuous Pipeline and CD/CI Service	Large Dedicated HA 100GB Storage. Approximately 20 concurrent threads/users (up to 50 users)	Large dedicated service
DevOps Infrastructure automation and continuous delivery server	Dedicated Service	18685		12 Months			3000			5000			12000	DevOps Infrastructure, automation and configuration	includes 50gb storage. additional storage available. up to 100 nodes	Dedicated Service
	Large dedicated service	18685		12 Months			4000			6000			14000		includes 100gb storage. additional storage available. up to 500 nodes	Large dedicated service
	Dedicated Service	0		12 Months			20			40			80	Cost per Client Host		Client Host
Relationship Management Service		4475	10	12 Months	200	120	80	250	160	100	500	250	160	Open Source Relationship management service	Up to 5GB Storage per user. Additional Storage available	per user
Customer Management for the Cloud		4475	20	12 Months	200	120	80	250	160	100	500	250	160	Open Source Customer management service	Up to 5GB Storage per user. Additional Storage available	per user
Secure UiPath RPA hosting as a service		8475	20	12 Months	608	304	152	760	380	190		475	190	Excludes UiPath licences	Volume discounts available	per user
Secure ServiceNow UK hosting		8475	20	12 Months	608	304	152	760	380	190		475	190	Excludes ServiceNow licence	Volume discounts available	per user
IBM Maximo Application Suite Hosting		8475	100	12 Months	608	304	152	760	380	190		475	190	Excludes MAS licence	Volume discounts available	per user