



G-Cloud 14

NHS Cloud Implementation  
and Support Services for  
Electronic Patient Record  
(EPR) & Digital Systems



# Introduction to HCI and Tech Mahindra



## The HCI Group

Founded 2009, The HCI Group is a global leader in healthcare IT consulting and technology solutions, committed to improving healthcare globally through a combination of disruptive innovation, design thinking and cost optimisation.

- Served 420+ Healthcare Providers
- Across 20 Countries
- 130+ Epic implementations
- 60+ Oracle Cerner implementations
- 1500+ consultants currently in-post
- 98% of consultants have worked with us on more than four EPR engagements
- Largest EPR recruitment team in the industry
- 54,000+ consultant profiles on record
- Ranked as Best-in-KLAS provider for go-live support



## A Tech Mahindra Company

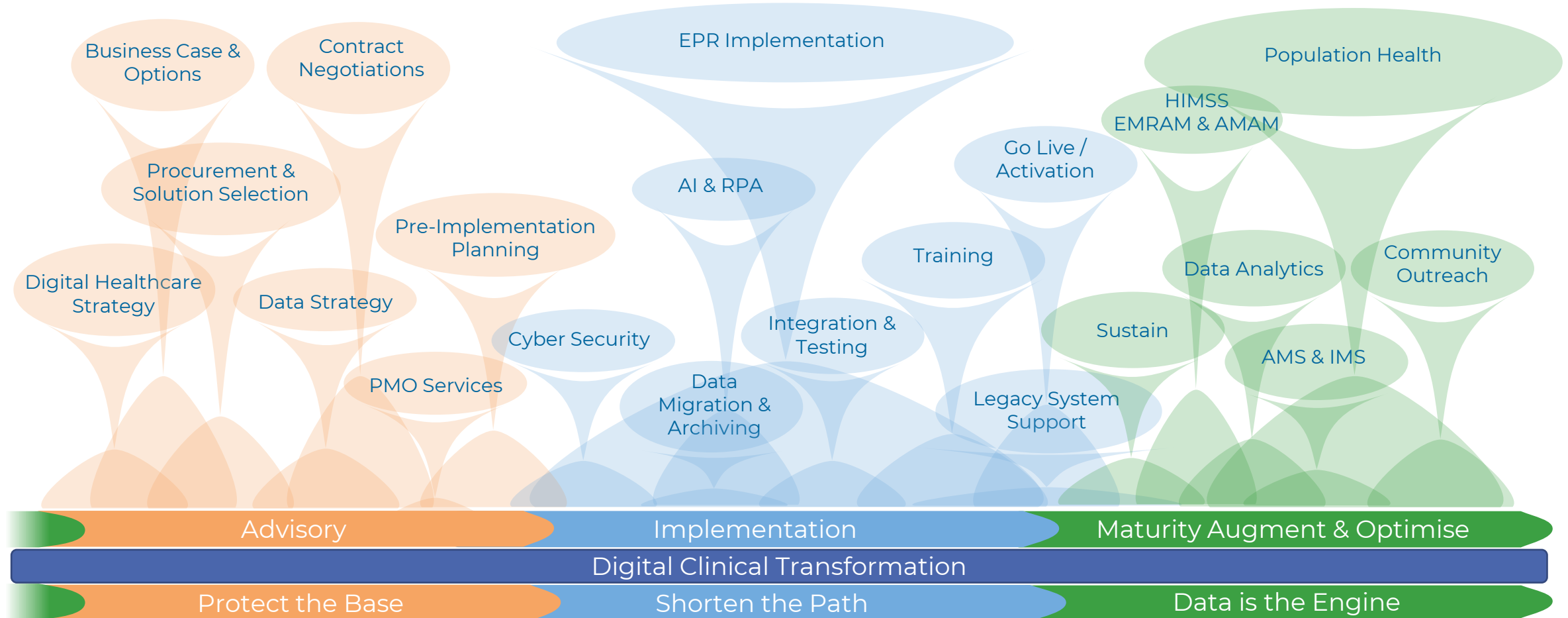
We offer innovative and customer-centric digital experiences, enabling enterprises, associates and society to Rise. 158,000+ professionals across 90 countries helping 1262 global customers.

We help healthcare and life sciences enterprises to reimagine their business processes and deliver remarkable patient experiences.

Offering innovative and end-to-end integrated solutions for healthcare providers, our solutions enhance the efficiency of physicians, hospitals, clinics, governmental health bodies and public health organisations.



# NHS Cloud Implementation and Support Services for Electronic Patient Record (EPR) Capabilities



# NHS Cloud Implementation and Support Services for Electronic Patient Record (EPR) & Digital Systems



The HCI Group, a Tech Mahindra Company, is dedicated to transforming healthcare delivery through seamless Electronic Patient Record (EPR) and Cloud Implementation services. With extensive experience supporting NHS Trusts and Integrated Care Systems (ICSs), we offer tailored solutions to ensure successful deployment and optimisation of EPR systems and Cloud Healthcare Solutions.

Our services address the unique challenges faced by healthcare organisations, covering EPR System Implementation, Digital Health Solutions Rollout, Command Centre Setup, Mobilisation Services, Business Readiness Assessment, Operational Readiness Planning, Complete Data Strategy, Resource Mobilisation, Business Intelligence Integration, and Managed Service for EPR.

Partnering with The HCI Group brings numerous benefits, including reduced risk, expert advice, comprehensive support, efficient resource management, improved responsiveness, continuous progress monitoring, strong communication, access to trusted resources, and knowledge transfer.

Other benefits include HCI's proven methodologies, credentialed consultants, programme assurance, insights from previous engagements, value-added expertise, dedicated leadership, on-site account management, award-winning services, and Cyber Essential Plus accreditation.

As your trusted partner in healthcare transformation, The HCI Group enables you to embark on your EPR and Cloud Implementation journey with confidence. Contact us today to learn more about how we can support your organisation's transformation goals and unlock the full potential of healthcare technology for a brighter future.



# NHS Cloud Implementation and Support Services for Electronic Patient Record (EPR) & Digital Systems



## **Cloud Implementation and Support Services:**

Delve into our tailored cloud support services designed exclusively for NHS Trusts and Integrated Care Systems (ICSs) embarking on EPR system implementations. From meticulous configuration to precise planning, migration, and comprehensive training, we ensure a seamless transition from conception to go-live.

## **Cloud Data Migration Services:**

Dive into the intricate realm of data migration with our comprehensive suite of services. Seamlessly integrate, manage, and migrate healthcare data, ensuring compliance, integrity, and accessibility. From integration testing to meticulous data analysis and planning, trust us to navigate your journey to a data-rich future.

## **Cloud Go-live Activation Services:**

Embark on your go-live journey with confidence as our healthcare implementation activation services provide unparalleled support. From at-the-elbow assistance to meticulous floor walking, incident management, and readiness consultancy, we ensure a smooth transition into live operations.

## **Cloud Business Case and Options Appraisals Services:**

Embark on informed decision-making with our Business Case and Options Appraisals Services tailored for the healthcare IT landscape. Utilising the HMRC Treasury Green Book and the Five Case Model, we meticulously craft strategic, economic, commercial, financial, and management cases to guide your investment journey. Our comprehensive services encompass options appraisal, ROI analysis, stakeholder engagement, and board approval, ensuring alignment with NHS Improvement Checklist and rigorous benefit realisation.

## **Cloud Business Intelligence and Analytics Services:**

Unveil the power of data with our strategic development of EPR and healthcare information systems. From robust BI and analytics strategy formulation to detailed data quality reviews, information governance services, and comprehensive analysis and design services, unlock the full potential of your healthcare data.

## **Cloud Digital Strategy & Data Strategy Services:**

Chart a transformative course for your organisation with our strategic digital and data strategy services. Dive deep into strategic planning, evaluation of current capabilities, SWOT analysis, vision formulation, and development of an integrated roadmap to drive innovation and transformation.

## **Cloud IT & Technical Consultancy Services:**

Navigate the intricate realm of healthcare IT infrastructure with our technical consultancy services. From comprehensive technical reviews and infrastructure planning to seamless integration, IT service desk reviews, and coaching and mentoring of client's technical staff, trust us to architect a robust IT ecosystem.

## **Cloud Procurement & Supplier Selection:**

Streamline your procurement processes with our comprehensive services. From complex investments using OJEU Competitive Dialogue to lower complexity contracts using the Restricted procedure, our MCIPS accredited specialists ensure compliance, efficiency, and cost-effectiveness at every step.

## **Cloud Requirements & Business Analysis Services:**

Dive deep into the intricate realm of healthcare requirements and business analysis. From detailed output-based specification to functional and non-functional requirements analysis for a myriad of healthcare applications, including EPR, PAS, PACS, VNA, and LIMS, trust us to meticulously define your IT needs.

## **Cloud Programme and Project Management Office (PMO) Services:**

Embark on your transformation journey with our comprehensive programme and project management support. From initial discovery and planning to design, development, and implementation management of EPR and digital health solutions, trust us to navigate your journey with precision and care

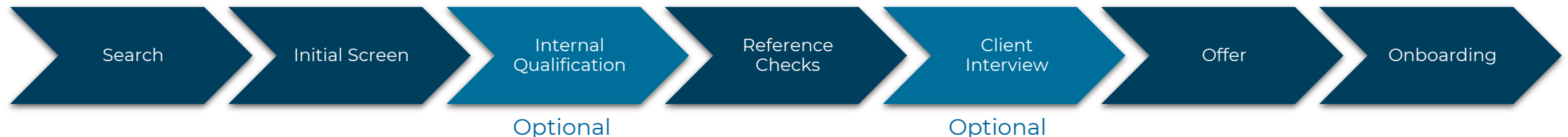
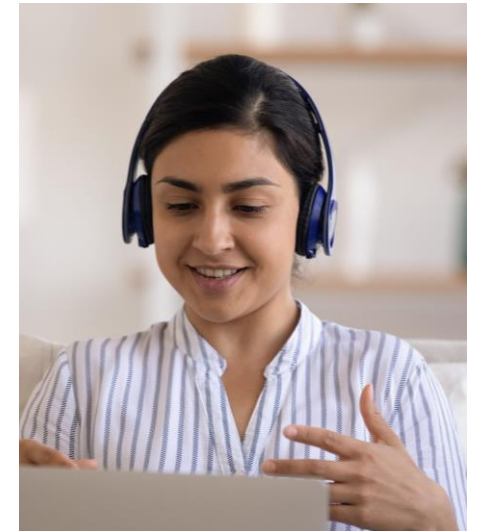
## **Cloud Optimisation and Improvement Services:**

Dive into a realm of continuous improvement and optimisation with our comprehensive suite of services. From identifying gaps and root causes of issues to streamlining processes, workflows, and system architecture, trust us to elevate your EPR and digital health systems to new heights of efficiency and effectiveness.

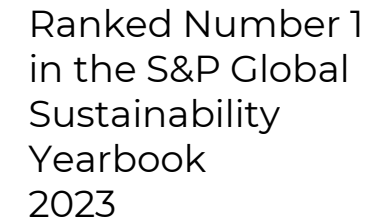
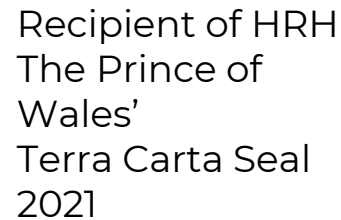
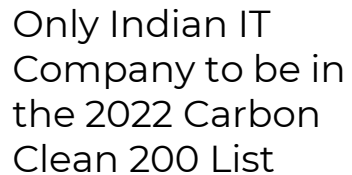
# Recruitment



- Over the past 13 years we have built a network of over 54,000 consultants globally.
- Expertise in all major EPR systems
- Our access to the US Healthcare market provides our clients with the specialist certified skills required by their implementation programmes.
- Responsibilities:
  - The Trusts provide the deliverables
  - We will provide consultants best qualified to deliver these deliverables
- Process



We are committed to pursuing 'Purpose beyond Profits' by embedding ESG principles into our core strategy and maintaining a balance between Sustainability and overall business profitability, thus creating a long-term positive impact on the planet and society while providing greater value for all our stakeholders.





# Get in Touch



We're always happy to talk more. Please get in contact if you would like more information about our services.

**Michael Blakemore**

**Director of Business Development, Europe**

michael.blakemore@thehcigroup.com

**The HCI Group International Office**

Ormond House, 63 Queen Victoria Street, London EC4N 4UA



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ISO : 27001

[www.thehcigroup.com](http://www.thehcigroup.com)  
[info@thehcigroup.com](mailto:info@thehcigroup.com)

+44 01792 717490