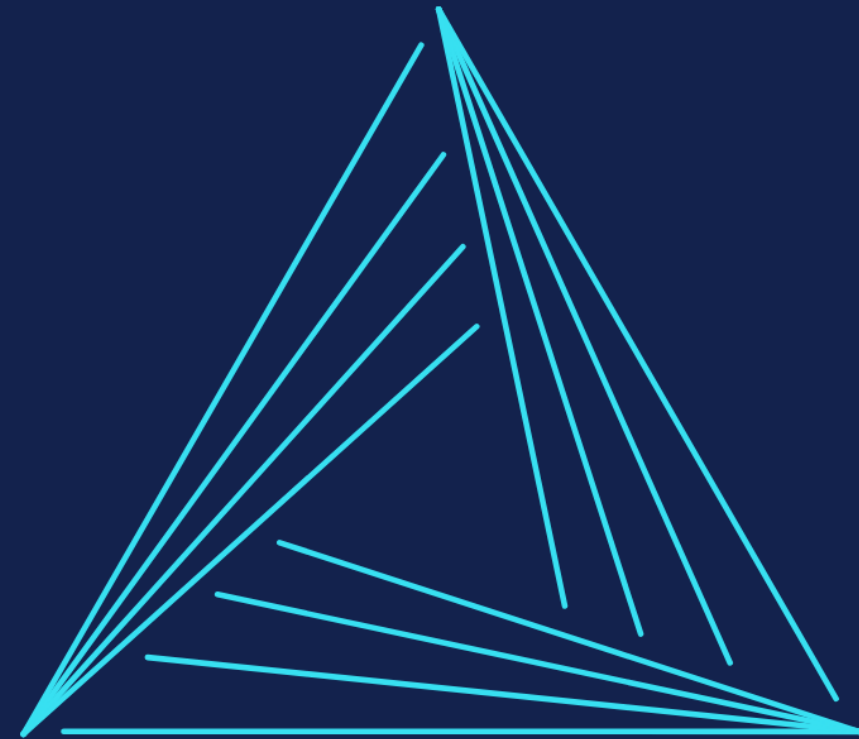


# Mozaic-Services Limited

Fixed Price Services

FUTURE READY



MOZΔIC

# Fixed price services

## Fixed Price Services

Fixed price arrangements are available for the following services:

- ▶ DSM Operating Model Assessment and Design
- ▶ IT Service Management (ITSM) Tooling Assessment and Planning
- ▶ Market Price Assessment and Benchmark
- ▶ Automation Opportunity Assessment
- ▶ Cloud Maturity Capability Assessment
- ▶ ServiceNow Managed Service
- ▶ AI Opportunity Assessment

Organisation Size	Description	DSM Operating Model Assessment and Design	IT Service Management (ITSM) Tooling and planning	Automation Opportunity Assessment	Market Price Assessment and Benchmark	Cloud Maturity Capability Assessment	AI Opportunity Assessment
1. Small	Annual IT spend less than £15m	£44,500	£27,750	£27,750	£27,750	£27,750	£44,500
2. Medium	Annual IT spend in range of £15m-£100m	£77,250	£38,750	£38,750	£38,750	£38,750	£77,250
3. Large	Annual IT spend in range of £100m-£500m	£110,250	£55,250	£55,250	£55,250	£55,250	£110,250

# Mozaic ServiceNow Managed Service



The ServiceNow Managed Service prices below are split by level of service required and are indicative. All of our clients are different and require varied content and cadence of delivery. Detailed prices will be agreed during the G-Cloud call off agreement phase.

Offering	Basic	Professional	Premium
Level 1 and 2 Support	✓	✓	✓
Low and Medium complexity development	✗	✓	✓
Level 3 Support	✗	✓	✓
Upgrade management	✗	✓	✓
High and specialist complexity development	✗	✗	✓
Centre of Excellence	✗	✗	✓
Fully Managed Service	✗	✗	✓
6 Month Contract	£85,800	£261,750	£413,500
12 Month Contract (5% discount)	£163,000	£497,500	£785,500

## FOR MORE INFORMATION

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