



Cloud-enabled Digital Workplace Strategy

G-Cloud 13

April 2022



An effective Digital Workplace **engages employees, increases productivity** and **improves organisational performance**



BUSINESS VALUE

- / Optimise the performance and agility of business processes (collaboration, mobility, innovation and creativity)



EMPLOYEE EXPERIENCE

- / Simplify and improve user experience
- / Enhance company image
- / Set up New Ways of Working

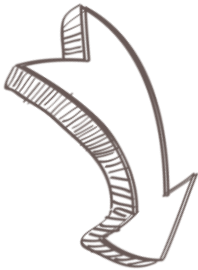


OPERATIONAL EFFICIENCY

- / Simplify and automate end-user processes and services
- / Compliant with regulations and security policies

The Digital Workplace is **constantly evolving** so being **setup for long-term success** is critical

Today, Digital Workplace is...



COLLABORATIVE  MOBILE
USER CENTRIC



HOMOGENEOUS
INTELLIGENT
FOR ALL
AS A SERVICE



...and it's developing towards

THE WORKPLACE OF TOMORROW

ARTIFICIAL INTELLIGENCE

Virtual Assistant Chatbot Analytics

CONTINUOUS UPDATE

OUT OF THE BOX

Modern management Managed services

MODERN SECURITY

Biometric Authentication End point detection & response

CITIZEN IT

FRONT LINE WORKERS ORIENTED

Key **pillars** of Digital Workplace transformation success

ESTABLISH
FOUNDATIONS



DESIGN AND BUILD THE WORKPLACE
TECHNOLOGICAL FOUNDATIONS

ENABLE
DIGITAL CHANGE



IMPROVE **USER EXPERIENCE** AND BOOST
DIGITAL DEXTERITY

EMPOWER
THE ORGANISATION



CREATE AN **AGILE ORGANISATION**
CENTRED ON CUSTOMERS AND BUSINESS

Key **pillars** of Digital Workplace transformation success

ESTABLISH FOUNDATIONS



DESIGN AND BUILD THE WORKPLACE **TECHNOLOGICAL FOUNDATIONS**

- / **At scale migrations** (O365, G suite)
- / **Modern Workplace strategies**
- / Accelerating **Windows 10** migrations
- / Experimenting with **Smart Workplace** & **Citizen IT**

ENABLE DIGITAL CHANGE



IMPROVE **USER EXPERIENCE** AND BOOST DIGITAL DEXTERITY

- / **Boost Adoption** for **collaborative** and **digital tools**
- / **Evolution** of **Ways of Working**
- / **B2E Strategies** (Business to Employee)

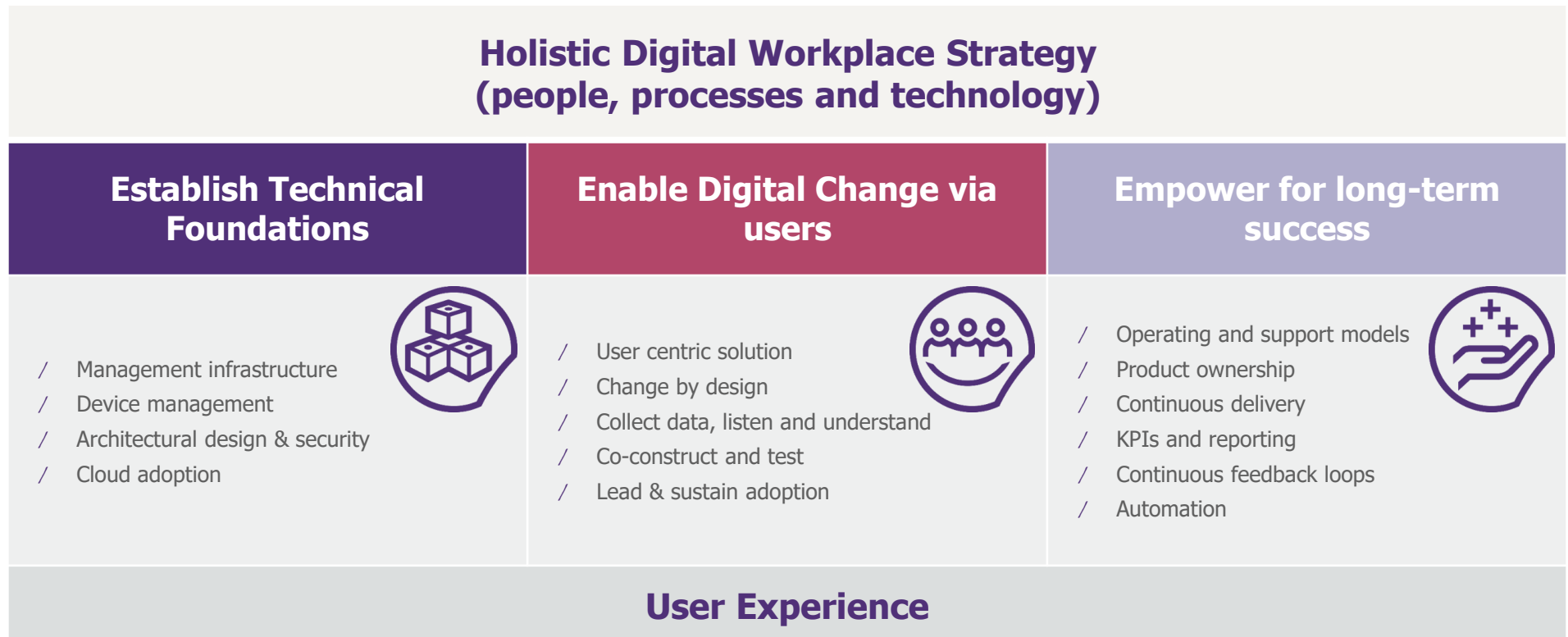
EMPOWER THE ORGANISATION



CREATE AN **AGILE ORGANISATION** CENTRED ON CUSTOMERS AND BUSINESS

- / **Business Governance** setup for Digital Workplace
- / Reorganisation of **DW teams** & creation of **Employee Experience** Teams
- / **Automation** of **operating model**

Wavestone helps create a **holistic Digital Workplace strategy** encompassing **people, processes and technology** whilst ensuring **User Experience** is at the heart of all change





Appendix

Stimulated by solving challenges and driven to succeed



Business
&
Technologies



Transformation



Positive Way

A unique ability to combine in-depth industry expertise, business functions know-how and technology mastering

BUSINESS FUNCTIONS

Strategy

Innovation management
& funding

Marketing, sales &
customer experience

People & change

Finance, risk &
procurement

Operations & supply
chain

INDUSTRIES

Financial services

Telecom, media &
entertainment

Consumer goods & retail

Manufacturing

Energies & utilities

Transportation & travel

Real estate

Public sector &
international institutions

TECHNOLOGY

Digital & IS strategy

Digital & emerging
technologies

IT & data architecture

Cybersecurity & digital
trust

Wavestone, a fast-growing company



Pure-play
consultancy



€470m



15 offices
in 9 countries



3,500+
employees

Wavestone supports leading organisations shape and deliver their most critical transformations

In the UK we are the “go to” organisation for our senior executive clients for technology advisory. Our client focused approach allows us to bring deep business and technology expertise to add value to an organisation’s agenda

Cybersecurity

**Technology
Advisory**

**Operational
Resilience**

**100+ UK Employees
and growing**

**Deep subject matter capability
and practical experience**

**Independent and
impartial advice**

Underpinned by our Attitude | Approach | Adaptability

A photograph of three young children, two girls and one boy, wearing white hard hats and large black-rimmed glasses. The child on the left is a girl with dark hair, wearing a white shirt and a dark bow tie. The child in the middle is a boy with dark hair, wearing a dark sweater over a light blue collared shirt. The child on the right is a boy with dark hair, wearing a dark sweater. Each child has a lightbulb on top of their head. The hard hats have labels: 'THINKER' on the left, 'Thinking' in the middle, and 'IDEAMETER' on the right. The background is a plain, light-colored wall. The entire image is overlaid with a semi-transparent purple rectangle containing white text.

Multidisciplinary approach

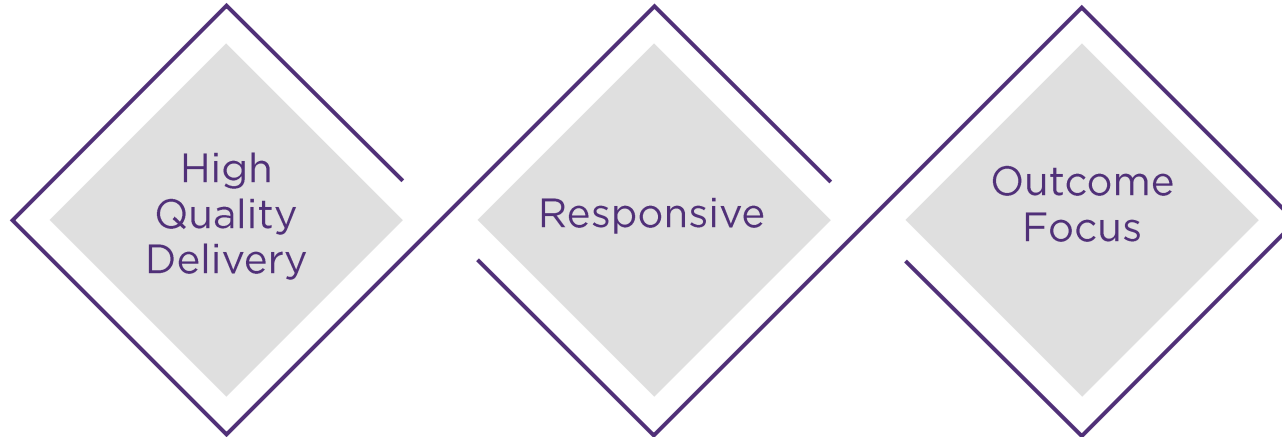
Collaborative consulting style

**Blend different
skillsets
from breadth of
expertise**

**One Global company,
flat structure,
no silos**

**Account
Manager as
single point
of contact**

How our culture drives the best outcomes for our clients



Attitude



Based on **teamwork** and **enthusiasm**, which drives the mentality to succeed with our clients

Approach



Transparency drives **honesty** and **intimacy** to create an environment of trust. Leave a legacy.

Adaptability



Always bring the best capabilities, with **flexibility** to change, delivered from a single point of contact

Here's what our clients say....

*I find there is masses of **energy and enthusiasm** and work alongside us effortlessly... through our partnership and **honesty**, we ended up in a position where we got the **outcome** we all wanted.*



COO | Global Investment Bank

*Wavestone provided programme management expertise at a very critical and sensitive time in the project. Your team was **always at our side** even through the toughest of times. Our engagement always felt like a **deep partnership**.*



US COO | Global Bank

*It has been a pleasure with working Wavestone. You have brought some much needed **expertise** and thinking to the work we have undertaken and I appreciate both the **professionalism** and **collaborative nature**.*



Head of Department |UK
Regulator

Here's some of our recent work

Investment Bank



A Cloud Security review to recommend a unified cloud solutions in a secure way, with cost-effective approach



UK Government Entity



Established an effective go-to-market strategy for the future procurement of WAN services, with advisory on improving performance and reducing circuit costs



UK Regulator



Review of cyber recovery capability to ensure preparedness for recovery from a Cyber-Attack



Large Government Department



Technical Debt discovery exercise to help provide centralised view of IT Estate

The Positive Way

WAVESTONE

Mike Newlove
Partner



Jim Hennigan
Partner



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