

WAVESTONE

Cloud Enabling Network Assurance

G-Cloud 13

April 2022

Challenges facing corporate networks today



Bandwidth demand continues to grow:

20%+ year on year growth supporting emerging services: UCC, collaboration, cloud services, mobility and BYOD services



One size fits all not cost effective:

Companies are looking to offload nonessential data onto Internet links and adopt a hybrid networking approach



Effectively managing suppliers:

Leveraging best of breed local / regional / technology specific providers to deliver a coherent service



WiFi to support mobility:

New WiFi standards allow for higher capacity and user density. Increasingly seen as a cost effective alternative to fixed LAN



Service management automation:

Advances in capability make this a key area to consider to deliver effective IT efficiency gains



Increased cloud platform adoption:

Organisations are utilising multiple cloud platforms requiring flexible and robust connectivity and security



Security:

Maintaining security in the face of increasingly sophisticated threats and the evolution of technology and architectures



Consumerisation:

Supporting and addressing security and network impacts of multiple devices with different levels of trust



Collaboration:

Increase in video and collaborative meetings across different platforms

Key Trends

Next Generation Networks: SD-WAN

- / Many organisations are now looking to utilise the newer SD-WAN technologies in order to deliver a more flexible network infrastructure.
- / The application centric approach of SD-WAN enables organisations to leverage a hybrid approach to network transport to deliver efficiencies.
- / We see many organisations moving from small scale proofs of concept into full sourcing programmes.
- / We are seeing significant deployments as the market matures.

Decentralisation

- / Traditional architectures focused all traffic onto the data centre with security and internet access centralised.
- / Increased cloud usage and greater collaboration with partners and suppliers have challenged this model.
- / The rise of cloud based security services and direct cloud interconnection is leading to many organisations adopting a less centralised approach

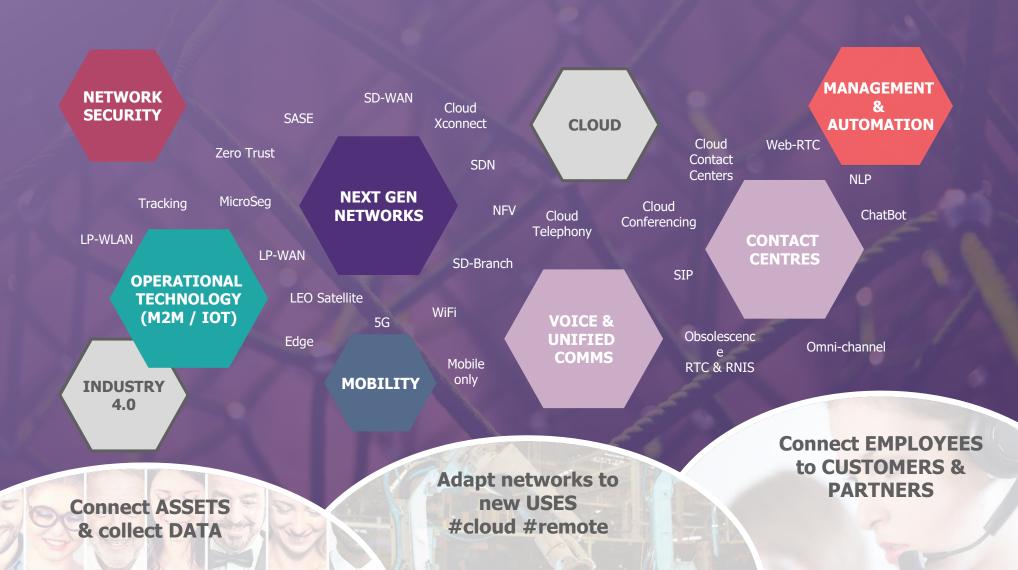
Increasingly sophisticated supplier ecosystem

- / Organisations are moving away from the single supplier approach for their networking needs and are seeking to utilise more best of breed suppliers.
- / This leading to more sophisticated models with the concept of the SIAM layer to integrate the services – either provided inhouse, or through an IT integrator or through a lead-telecoms / network provider.
- / Also, the use of regional or single technology providers is more commonplace e.g. internet in order to optimise price and performance.

Wireless First

- Improved wireless technology and associated management and security has led many organisation to pursue a wireless-first policy
- / This removes the cost associated with moves adds and changes to fixed wired LAN infrastructure and increases resilience and reliability.
- Sophisticated monitoring capabilities and tools are also being deployed (e.g. Meraki) to give greater visibility and performance insight.

Our expertise to support your transformation



Our value propositions are aligned current client challenges and technology advancement

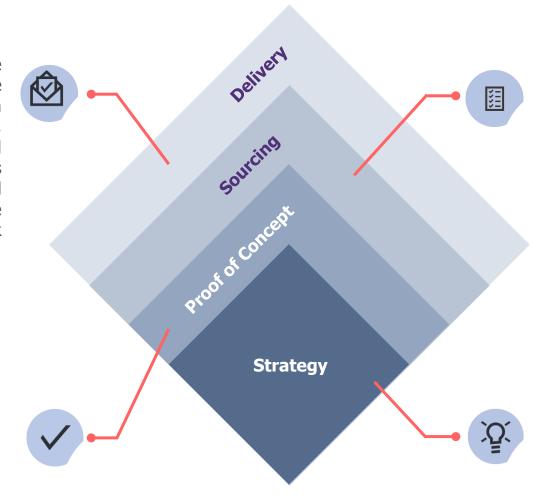
Value propositions

Introduction of Software Defined networking technologies has transformed the way clients can deliver networks to maximise performance, reliability and value for money	*	NEXT GEN NETWORKS
Supporting the need for users to work in a more agile way along with widespread adoption of Cloud delivered services has changed the dynamic for delivering effective security (SASE) services		NETWORK SECURITY
Next Generation Wireless technologies present a huge opportunity to transform the way users and devices connect to IT services and assets within business offices and manufacturing plants	(h.	MOBILITY (WIFI, 4G, 5G)
Machine to Machine communications (and the Internet of Things) enables businesses to automate and enhance efficiency of business operational activities and processes	((₍)))	OPERATIONAL TECHNOLOGY (M2M / IOT)
Traditional telephony voice services is being retired and replaced by next generation communications solutions that transform the way we interact with each other and our Customers	2	VOICE & UNIFIED COMMS
Implementing effective management capabilities and the incorporation of AI automation is becoming a growing requirement to improve reliability and efficiency of network delivery	٧ <u>٠</u>	MANAGEMENT & AUTOMATION

Our services encompass all stages of support for smart networks

Delivering

Internal client side programme management, Transition and transformation, Commercial management, Benefits realisation and establishing governance & reporting framework



Selecting the right vendors

Capturing and advising on requirements, producing procurement documents – RFPs, Evaluating suppliers, Contract development and negotiation

Developing a PoC

Specifying PoC requirements, selecting vendors, testing use cases, Impartial results evaluations

Developing the strategic approach

Assessing the current internal environment, external market and building a business case , defining the strategy and building an execution plan

Our Effective implementation solutions are robust, sustainable and future proofed



Build on Contractually agreed Transition & Transformation Plan to define:

- ✓ Project Organisation
- ✓ Deliverable definitions & acceptance criteria
- ✓ Detailed Project Schedule
- ✓ RAID Logs



PREPARE

Define and **build** technical solutions and support platforms / tools

Establish **service alignment**, validate operational processes

Base-line capability testing

Create / validate / approve service reporting



PROVE

Conduct **Pilot Rollout** to a subset of users / locations validating:

- √ Rollout process / stages
- √ Failover & Load testing
- ✓ Acceptance Testing
- ✓ Operational Handover



Coordinate delivery of full rollout of the solution to all sites / service recipients

Leverage opportunities to streamline delivery and improve operational efficiency

Deliver lessons learnt and service improvement recommendations

TECHNOLOGY / ARCHTECTURE



- / Solution Acceptance Criteria
- / High-level Designs
- / Low-level Designs

- / Configuration & Fine Tuning
- / Security Assurance
- / Maintenance & Patch Mgt.

OPERATING MODEL



- / Service Fulfilment
- / Incident & Problem Mgt.
- / Change Management

- / Service Reporting
- / Service Level Management
- / Operational Integration

COST & VALUE PROPOSITION



- Milestone definition & payment
- / Contract Assurance
- / Governance

- / Service Credit Mechanism
- / Solution Acceptance
- / Internal Audit & Assurance

Why Wavestone?

We believe we are ideally placed to support you in developing and executing next generation networks strategies



Our people

- / deep subject matter capability, directly involved in delivering our engagements
- / familiarity with the challenges of the markets that you operate in



Networks expertise

- / across telecoms, network and associated cloud services
- / live experience of new and evolving services such as SD-WAN and the established and challenger suppliers in the market



Practical experience

assisting many other, very similar organisations in developing and executing networks sourcing programmes internationally



Tools, methodologies and templates

our tools, methodologies and templates accelerate the delivery of such programmes



Independence

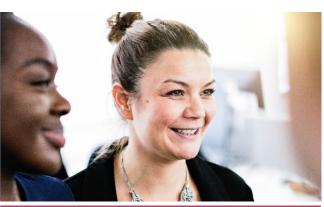
- / an independent consulting brand
- / offering impartial advice aligned to your specific needs



Stimulated by solving challenges and driven to succeed



Business & Technologies



Transformation



Positive Way

A unique ability to combine in-depth industry expertise, business functions know-how and technology mastering

BUSINESS FUNCTIONS

Strategy

Innovation management & funding

Marketing, sales & customer experience

People & change

Finance, risk & procurement

Operations & supply chain

INDUSTRIES

Financial services

Telecom, media & entertainment

Consumer goods & retail

Manufacturing

Energies & utilities

Transportation & travel

Real estate

Public sector & international institutions

TECHNOLOGY

Digital & IS strategy

Digital & emerging technologies

IT & data architecture

Cybersecurity & digital trust

Wavestone, a fast-growing company



Pure-play consultancy



€470m





3,500+ employees

Wavestone supports leading organisations shape and deliver their most critical transformations

In the UK we are the "go to" organisation for our senior executive clients for technology advisory. Our client focused approach allows us to bring deep business and technology expertise to add value to an organisation's agenda

Cybersecurity

Technology Advisory Operational Resilience

100+ UK Employees and growing

Deep subject matter capability and practical experience

Independent and impartial advice

Underpinned by our Attitude | Approach | Adaptability

Multidisciplinary approach Collaborative consulting style

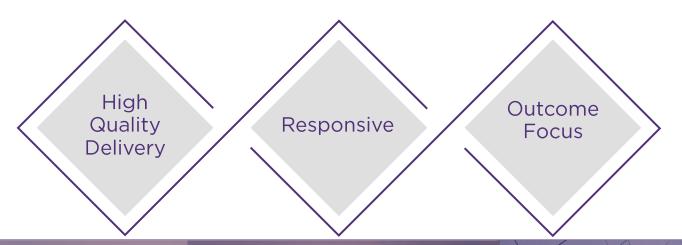
Thinkington

Blend different skillsets from breadth of expertise

One Global company, flat structure, no silos

Account Manager as single point of contact

How our culture drives the best outcomes for our clients



Attitude

Based on **teamwork** and **enthusiasm**, which drives the mentality to succeed with our clients



Transparency drives honesty and intimacy to create an environment of trust. Leave a legacy.

Adaptability

Always bring the best capabilities, with **flexibility** to change, delivered from a single point of contact

Here's what our clients say....

I find there is masses of energy and enthusiasm and work alongside us effortlessly... through our partnership and honesty, we ended up in a position where we got the outcome we all wanted.

Wavestone provided programme management expertise at a very critical and sensitive time in the project. Your team was always at our side even through the toughest of times. Our engagement always felt like a deep partnership.

It has been a pleasure with working Wavestone. You have brought some much needed expertise and thinking to the work we have undertaken and I appreciate both the professionalism and collaborative nature.



COO | Global Investment Bank



US COO | Global Bank



Head of Department |UK Regulator

Here's some of our recent work

Investment Bank

A Cloud Security review to recommend a unified cloud solutions in a secure way, with cost-effective approach



UK Government Entity

/

Established an effective go-to-market strategy for the future procurement of WAN services, with advisory on improving performance and reducing





UK Regulator

Review of cyber recovery capability to ensure preparedness for recovery from a Cyber-Attack



Large Government Department

Technical Debt discovery exercise to help provide centralised view of IT Estate

The Positive Way VAVESTONE

Mike Newlove Partner



Jim Hennigan Partner



@wavestone_UK