

A Gartner G-Cloud 14 Service Definition for Cloud Research — Gartner for Technical Professionals Reference Department (IT1REFDEPT)

2024

Gartner G-Cloud 14 Service Definition

Service Description

Gartner for Technical Professionals Reference Department complements other Gartner services, delivering indispensable insights and resources tailored to the needs of technical architects and engineers. Cloud offerings from Gartner include IaaS, PaaS, SaaS, Cloud security and IT cost optimisation through Cloud.

Service Benefits

- In-depth insight through comprehensive reports
- Detailed, actionable guidance
- Reference Architecture delivers tailored IT architecture recommendations
- How-to guidance helps produce successful implementations
- Reusable templates accelerate the creation of internal architecture and documentation
- Technical team guidance insights and skills transfer

Service Features

- Enterprise Access (up to 40 users)
- Gartner for Technical Professionals Research
- Implementation ("How to") research
- Reference Architecture Resource Center
- Gartner Peer Insights
- Webinars
- Gartner Peer Community

Invoicing

- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Enterprise Access (up to 40 users)
- Gartner for Technical Professionals Research — Covers application platforms, cloud and IT infrastructure, collaboration and content management, enterprise apps, data and analytics, identity and access management, and security and risk management
- Reference Architecture Resource Center — a library of more than 145 unbiased, vendor-neutral reference architectures validated by Gartner research experts that apply to more than 50 different use cases. The Reference Architecture Resource Center helps support tools rationalisation as well as better understand and act on unique technical needs.
- Gartner Peer Insights — A tool that helps clients make better enterprise IT solutions purchase decisions based on the firsthand experiences of their IT peers
- Webinars — Periodic web conferences where Gartner analysts speak on timely topics in information technology and then solicit questions from listeners

- Gartner Peer Community — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives

Additional Terms & Conditions

- All Licensed Users that access this Service must be IT staff members who are currently employed by the Client organisation
- The annual fee for this Service is based upon Client's reported annual revenues for commercial clients or total employees in the agency for government clients at the time of contract execution or contract renewal as applicable
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.