

# **A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Supply Chain Leaders Individual Access Advisor (SCLINDIA)**

2024

Gartner G-Cloud 14 Service Definition

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## Service Description

Gartner for Supply Chain Leaders is a membership-based service for Supply Chain Heads of function that combines Gartner research and the real-world experiences of peers. Tailored exclusively to professionals in Supply Chain functional role. The service is based on Member individual value plans tied to their key initiatives.

## Service Benefits

- Targeted content based on role, preferences, and key initiatives
- Strategy validation and practical advice
- Network with other Supply Chain professionals via Online Peer Platform
- Gain objective insights on Supply Chain products, services, and initiatives

## Service Features

- Gartner Supply Chain Research
- Peer Community Contributed Content
- Tools and Templates
- Selected Vendor Reports
- Monthly Picks & News Analysis
- Supply Chain Peer Networking
- Webinars
- Individual Analyst Inquiry
- Supply Chain Conference Ticket
- Gartner BuySmart™

## Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

## Full List of Service Features

- Gartner Supply Chain Research — Foundational research, best practices, maturity models and toolkits help supply chain leaders run a demand-driven organisation. Includes vertical specific supply chain content across the industrial, high-tech, consumer, retail, healthcare, and life science industries. Research technology areas covered include ERP, BI, CRM and Supply Chain Management. In addition, leaders have access to the relevant Gartner IT Industry content published to the IAS Manufacturing and IAS Retail services
- Peer Community Contributed Content — Access to a library of peer contributed videos, webinars and case studies to learn from real life best practices
- Tools and Templates — Pragmatic advice and decision-making tools that can be readily adapted and applied to clients' daily activities. Includes at least one customisable tool (in Microsoft Office format) that can be used by a client to perform a task or activity

- Selected Vendor Reports
- Monthly Picks & News Analysis — Provides access to additional research, without impact on Document and Reversal Allocation. Picks are selected by Gartner research advisors (10 per month); these documents are refreshed monthly and available only during the month they are selected. News Analysis is informed and immediate insight from Gartner on breaking news in IT
- Supply Chain Peer Networking — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- Webinars — Periodic web conferences where Gartner analysts speak on timely topics in information technology and then solicit questions from listeners
- Individual Analyst Inquiry — Includes 50-minute sessions with Gartner research advisors to ask questions based on published research or request reviews of business-related documents
- Gartner BuySmart™ — Gartner BuySmart™ helps clients select and craft a fair deal (e.g., determine what they need, pick the right provider, align deal structure with needs, and negotiate contracts to optimise spend and reduce complexity) through inquiries and document/proposal reviews by reducing costs and avoiding common pitfalls using the most recent insights on technology spend management, contracting practices, and long-term risk mitigation
- Supply Chain Conference Ticket — Admission for one attendee to attend a Gartner Supply Chain Conference

## Additional Terms & Conditions

- Limited release service subject to pre-qualification
- Participation in inquiry calls is limited to the Licensed User(s) and the research advisor only (i.e., non-Users, either inside or outside of the Client company, may not attend or otherwise participate on the call)
- The Gartner Supply Chain Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Gartner Supply Chain Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from the date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner Research offering are valid only for Gartner conferences during the contract term of that Research offering. Tickets are transferable within the client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) client employee and may not be used for admission to any Gartner conference
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of [gartner.com](https://www.gartner.com)
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually.