

A Gartner G-Cloud 14 Service Definition for Cloud Research — Gartner for Technical Professionals Advisor Small and Midsize Business (IT1ASMBEAT)

Service Description

Gartner for Technical Professionals complements other Gartner services, delivering indispensable insights and resources tailored to the needs of technical architects and engineers. Cloud offerings from Gartner include IaaS, PaaS, SaaS, Cloud security and IT cost optimisation through Cloud.

Service Benefits

- In-depth insight through comprehensive reports
- Detailed, actionable guidance
- Reference Architecture delivers tailored IT architecture recommendations
- How-to guidance helps produce successful implementations
- Reusable templates accelerate the creation of internal architecture and documentation
- Unlimited analyst interactions
- Architecture document reviews
- Advice and guidance geared to your specific challenges
- Technical team guidance insights and skills transfer

Service Features

- Gartner for Technical Professionals Research
- Implementation ("How to") research
- Reference Architecture Resource Center
- Gartner Peer Insights and Gartner Peer Community
- Webinars
- Gartner for Technical Professionals Analyst Dialogue
- Gartner Vendor Rating Research
- Gartner Peer Insights Voice of the Customer Research

Invoicing

- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner for Technical Professionals Research — Covers application platforms, cloud and IT infrastructure, collaboration and content management, enterprise apps, data and analytics, identity and access management, and security and risk management
- Reference Architecture Resource Center — a library of more than 145 unbiased, vendor-neutral reference architectures validated by Gartner research experts that apply to more than 50 different use cases. The Reference Architecture Resource Center helps support tools rationalisation as well as better understand and act on unique technical needs

- Gartner Peer Insights — A tool that helps clients make better enterprise IT solutions purchase decisions based on the firsthand experiences of their IT peers
- Webinars — Periodic web conferences where Gartner analysts speak on timely topics in information technology and then solicit questions from listeners
- Gartner for Technical Professionals Analyst Dialogue — Unmetered 60-minute sessions with analysts supporting Gartner for Technical Professionals to ask questions based on published research or request reviews of technical documents
- Gartner Peer Community — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- One (1) IT Summit Conference Ticket

Additional Terms & Conditions

- Individual Inquiry sessions may take up to 60 (sixty) minutes of a research advisor's time and may also be used to request basic reviews of technical-related document of 20 (twenty) pages or less that take up to 60 minutes of a research advisor's time. Examples include technical architectural proposals and technical plans. As Individual Inquiry is an expanded version of Inquiry, additional guidance is available in the "Inquiry" section of the Gartner Usage Policy, as further referenced below
- All Licensed Users that access this Service must be IT staff members who are currently employed by the Client organisation
- The IT Summit Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) IT Summit Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per the expiration date shown on the Ticket Letter. Tickets provided as part of a Gartner Research offering are valid only for Gartner Events during the contract term of that Research offering. Tickets are transferable within the Client organisation but may not be transferred to another company. A single Ticket may not be used by more than one (1) employee and may not be used for admission to any Gartner Event other than a IT Summit Conference
- The annual fee for this Service is based upon Client's reported annual revenues for commercial clients or total employees in the agency for government clients at the time of contract execution or contract renewal as applicable
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.