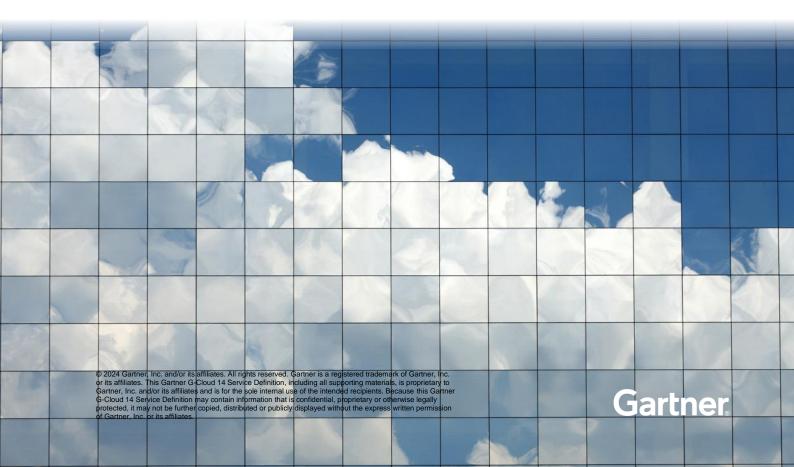# A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Enterprise Supply Chain Leadership Team: Advisor Team Member (ESCLTMADVM)

2024
Gartner G-Cloud 14 Service Definition

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Service Description

Gartner For Enterprise Supply Chain Leaders is a membership-based program for senior supply chain leaders that combines indispensable insights and pragmatic Gartner research with the real-world experience of peers, delivered through a personalised service model that tailors advice to the member's key initiatives to improve business performance.

Service Benefits

- Aids the productivity of clients who work in team environments
- Leader can share the Gartner relationship with their team
- Team Members can join the Leader in Team Inquiry
- Targeted content based on role, preferences, and key initiatives
- Strategy validation and practical advice
- Network with other Supply Chain professionals
- Gain objective insights on Supply Chain products, services, and initiatives

Service Features

- Gartner Supply Chain Research
- Peer Community Contributed Content
- Monthly Picks & News Analysis
- Tools and Templates
- Supply Chain Peer Networking
- Webinars
- Individual Inquiry
- Team Inquiry
- Supply Chain Conference Ticket

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Supply Chain Research — Foundational research, best practices, maturity models and toolkits help supply chain leaders run a demand-driven organisation. Includes vertical specific supply chain content across the industrial, high-tech, consumer, retail, healthcare, and life science industries. Research technology areas covered include ERP, BI, CRM and Supply Chain Management. In addition, leaders have access to the relevant Gartner IT Industry content published to the IAS Manufacturing and IAS Retail services

- Peer Community Contributed Content — An ESCL members-only Peer Connect community, accessed through Peer Connect on My Gartner, that provides access to exclusive research, member-contributed presentations and tools. A safe environment for peers idea exchange and a searchable member directory to facilitate networking

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- Monthly Picks & News Analysis — Provides access to additional research, without impact on Document and Reversal Allocation. Picks are selected by Gartner research experts (10 per month); these documents are refreshed monthly and available only during the month they are selected. News Analysis is informed and immediate insight from Gartner on breaking news in IT

- Tools and Templates — Pragmatic advice and decision-making tools that can be readily adapted and applied to clients' daily activities. Includes at least one customisable tool (in Microsoft Office format) that can be used by a client to perform a task or activity

- Gartner Peer Connect — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives

- Individual Inquiry — Includes 50-minute sessions with Gartner research advisors to ask questions based on published research or request reviews of business-related documents

- Team Inquiry — Includes 50-minute sessions with Gartner research advisors to ask questions based on published research or request reviews of business-related documents. Team members may lead the discussion or pose questions to the analyst on their behalf or on the behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda

- Gartner BuySmart™ — Gartner BuySmart™ helps clients select and craft a fair deal (e.g., determine what they need, pick the right provider, align deal structure with needs, and negotiate contracts to optimise spend and reduce complexity) through inquiries and document/proposal reviews by reducing costs and avoiding common pitfalls using the most recent insights on technology spend management, contracting practices, and long-term risk mitigation

- Webinars — Periodic web conferences where Gartner analysts speak on timely topics in information technology and then solicit questions from listeners

- Supply Chain Conference Ticket — Admission for one attendee to attend a Supply Chain Executive Conference

Additional Terms & Conditions

- Each Team must consist of 1 Leader and between 3 to 10 coterminous Team Members. Each Leader requires a minimum of 3 Advisor and/or Cross Function members.

- Participation in inquiry calls is limited to Licensed User(s) and Gartner expert only (i.e., non-Users, either inside or outside of the client company, may not attend or otherwise participate on the call). Team Member is entitled to two (2) types of inquiry: (i) inquiry sessions with an expert ("Individual Inquiry"), which may be scheduled and attended independent of Team Members; and (ii) inquiry sessions with an expert and the team ("Team Inquiry"). For Team Inquiry sessions: (i) Team Leader must schedule and attend the sessions, and (ii) Team Members may lead discussions or pose questions to expert on behalf of the team, provided all such questions and discussions advance the Leader's agenda

- The Gartner Supply Chain Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Gartner Supply Chain Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner research offering are valid only for Gartner conferences during the contract term of that service. Tickets are transferable within

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the client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) client employee and may not be used for admission to any other Gartner conference

- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

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