

# **A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for CIOs Individual Access Advisor (CIOIA)**

2024

Gartner G-Cloud 14 Service Definition

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## Service Description

Gartner for CIOs Individual Access Advisor is designed for the most senior technology executive in the company, typically the CIO. The Service provides indispensable insights, including access to Gartner research and research experts related to all IT roles as well as specific research for the CIO role.

## Service Benefits

- Empowers CIOs to chart their own course
- Access to our actionable insights, events and peer networks
- Tailored specifically to help CIOs make faster, smarter decisions
- Delivery to both the member and their organisation
- Unique insight into the CIO role
- Role-relevant CIO research
- A rich, CIO-specific online experience
- CIO guidance, insights and skills transfer

## Service Features

- Access to Gartner Analysts
- Gartner IT Symposium/Xpo™ with Exclusive Member Experience
- CIO Peer Events and Peer Networking
- Leadership Development Research and related content
- Gartner for IT Leaders Research and Peer & Practitioner Research
- Strategic Business Content for IT Executives
- Executive Leadership Research and related content
- CIO Research and related content
- IT Initiative Based Research and Digital Execution Scorecards
- IT Key Metrics Data, Diagnostic Tools, Templates, and Case Studies

## Invoicing

- The service is provided for one licensed user for a period of 12 months
- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

## Full List of Service Features

- Inquiry with Research Experts — Provides access to research experts (“experts”) associated with this Service. Participation is limited to the expert and the Licensed User. Inquiry topic may be any area of Gartner-covered Research so long as the purpose is to advance the Licensed User’s agenda
- Prioritised Scheduling — The Licensed User is entitled to prioritised scheduling for inquiry and 1-on-1 sessions at Gartner IT Symposium/Xpo

- Attendance at Gartner IT Symposium/Xpo — One (1) complimentary, nontransferable invitation to attend Gartner IT Symposium/Xpo, including standard Symposium entitlements and Exclusive Member Experience
- CIO Peer Events — Complimentary, nontransferable invitation to attend virtual Gartner CIO Events, including regional CIO Leadership Forums. Leaders Forum invitation extended where available to Licensed Users meeting qualifying criteria
- Peer Networking
  - Peer Directory — Access to searchable directory of senior technology leaders and CEOs.
  - Online Forums — Access to discussions of common issues among peers on gartner.com, including a private forum exclusively for Gartner for CIOs licensed users.
  - Offline Meetups — Access to designated member lounges at Gartner IT Symposium/Xpo
  - Peer Roundtables — Access to facilitated discussions with peers; participation limited to executives with similar job roles
- Research Access
  - Leadership Development Research and related content – Customised professional development content for the development for technology leaders
  - Gartner for IT Leaders Research and related content – Includes Core IT and role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner experts.
  - Strategic Business Content for IT Executives – Access to content that aligns to the changing roles of IT executives and provides guidance around how IT executives can be better business partners to their peers.
  - Executive Leadership Research and related content – Access to content written on initiatives for Executive Leadership to address the specific and shared needs of leaders in their broader executive role regardless of domain, e.g., digital business transformation, talent, internal communications, and others.
  - Peer & Practitioner Research – Includes peer benchmarks, best practices, case studies, tools, and templates.
  - IT Key Metrics Data – Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across critical IT domains.
  - CIO Research and related content — Research Reports – Up to 12 (twelve) reports per year, covering Gartner-selected topics on areas where business and IT intersect. (Schedules are approximations and are dependent on the publication schedule of relevant research.) Includes associated tools and teleconferences hosted by CIO experts who discuss their reports.
  - Business Research and related content – Targeted to CIOs, CFOs, and other business executives
- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology

## Additional Terms & Conditions

- Licensed User may, on an occasional and infrequent basis, forward to other individuals in client company no more than 25 (twenty-five) individual Gartner

Research documents per contract year. This may not be done on a routine basis, or via posting on Client's intranet, or in any other manner that has the intent or effect of avoiding the purchase of additional Gartner User licenses.

- The conference invitation entitles the Licensed User to register for one (1) conference and is valid for 12 (twelve) months from the date of issue. A conference invitation provided as part of a Gartner Research offering is valid only for a conference during the contract term of that offering. Invitations are not transferable. A single invitation may not be used by more than one (1) employee of client company and may not be used for admission to any conference other than the Gartner IT Symposium/Xpo Conference.
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually.
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of [gartner.com](https://gartner.com).