A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Enterprise IT Leadership Team with Industry: Cross Function Team Member (EITLTCFMI)

2024

Gartner G-Cloud 14 Service Definition

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Service Description

Gartner for Enterprise IT Leadership Team with Industry is a membership-based service for CIO direct reports that combines expert coaching with indispensable insights and the real-world experiences of peers. Tailored exclusively to professionals in IT leader roles, this service is based on Leader's individual value plans tied to their key initiatives.

Service Benefits

- Aids the productivity of clients who work in team environments
- Leader can share the Gartner relationship with his/her team
- Team Members can join the Leader in Team Inquiry
- Digital executive and team guidance, insights and skills transfer
- Targeted content based on role, preferences, and key initiatives
- Network with other IT professionals
- Gain objective insights on IT products, services, and initiatives

Service Features

- Core IT Research and Role-specific IT Research
- Peer & Practitioner Research
- Industry-specific Research and IT Initiative Based Research
- IT Key Metrics Data
- Diagnostic Tools, Templates, and Case Studies
- Weekly Picks & News Analysis
- IT Podcast Series & Webinars
- Peer Networking
- Team Research Advisor Inquiry
- IT Summit Conference Ticket

Invoicing

- The service is provided for one licensed user for a period of 12 months
- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Core IT Research, Role-specific IT Research and IT Initiative Based Research
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- Industry-specific Research — Access to Gartner Research related to the specific industry pre-selected by the Client at time of purchase
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains

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- Diagnostic Tools, Templates, and Case Studies
- Weekly Picks & News Analysis
- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology
- Team Advisor Inquiry — Includes 30-minute sessions with Gartner Advisors to ask questions based on published research or request reviews of business-related documents. Team members may lead the discussion or pose questions to the analyst on their behalf or on behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda
- IT Summit Conference Ticket — The Gartner IT Summit Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Gartner IT Summit Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from the date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner Research offering are valid only for Gartner conferences during the contract term of that Research offering. Tickets are transferable within the Client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) client employee and may not be used for admission to any Gartner conference other than IT Summit
- Peer Networking: Gartner Peer Community — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- My Gartner — A personalised, intelligent homepage that recommends the most relevant research and resources based on the user's key initiatives, activity, role, and profile information

Additional Terms & Conditions

- At least three (3) Advisor Team Member or Cross Function Team Member seats must be sold with each Enterprise IT Leadership Team with Industry: Team Leader. The maximum number of Members per Team is ten (10)
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

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