

# **A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for CISOs — Tech Professional Team Member (GCISOTP)**

2024

Gartner G-Cloud 14 Service Definition

© 2024 Gartner, Inc. and/or its affiliates. All rights reserved. Gartner is a registered trademark of Gartner, Inc. or its affiliates. This Gartner G-Cloud 14 Service Definition, including all supporting materials, is proprietary to Gartner, Inc. and/or its affiliates and is for the sole internal use of the intended recipients. Because this Gartner G-Cloud 14 Service Definition may contain information that is confidential, proprietary or otherwise legally protected, it may not be further copied, distributed or publicly displayed without the express written permission of Gartner, Inc. or its affiliates.

**Gartner**<sup>®</sup>

## Service Description

The Gartner for CISOs Tech Professional Team Member service is designed to meet the rapidly evolving needs of individuals focused on technical implementation facing next-gen cyber challenges, who typically support the senior most security and risk domain in the Client company. The service provides access to top experts, actionable insights, tools, events and peer networks.

## Service Benefits

- Individualised strategies based on client priorities and initiatives
- Ongoing engagement and delivery of value
- Gartner Analyst interactions
- IT Summit Conference access
- Exclusive research and content to advance critical cyber security priorities
- Technical team guidance insights and skills transfer

## Service Features

- Tech Professional Research and Advisory Tools and Reports
- Gartner Peer Insights
- Enhanced Vendor Selection Reports
- Webinars
- Individual and Team Inquiry
- IT Summit Conference Ticket

## Invoicing

- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice
- This product is only available as a renewal product for existing license holders only

## Full List of Service Features

- Tech Professional Research and Advisory Tools and Reports — Covers application platforms, collaboration and content management, data center, data management, identity and privacy, network and telecom, and security and risk management
- Gartner Peer Insights — Peer Community accessed through My Gartner, that provides access to a safe collaboration space for members to share content and advice
- Enhanced Vendor Selection Reports — Vendor Rating Research, Gartner Peer Insights Voice of the Customer Research, Select Magic Quadrants and Critical Capabilities Research aligned to GTP vendor market coverage
- Webinars — Periodic web conferences where Gartner research advisors speak on timely topics in information technology and then solicit questions from listeners
- Individual Inquiry — Inquiry sessions of up to 30 minutes with a Research Expert which may be scheduled independent of other team members, and which also may

be used to request reviews of business-related documents or contracts of up to 20 pages, including attachments

- Team Inquiry — Team Members are entitled to inquiry sessions with a Gartner research advisor and the Leadership Team
- IT Summit Conference Ticket — The Gartner IT Summit Conference Ticket provides admission to one (1) Gartner IT Summit Conference. Tickets provided as part of a Gartner Research offering are valid only for Gartner conferences that take place during the contract term of the Research offering for which the Ticket has been issued. Ticket may not be used for admission to any conference other than IT Summit

## Additional Terms & Conditions

- This product is only available as a renewal product for existing license holders only
- Each Team must consist of one (1) Leader and one (1) to ten (10) Members. All Member licenses must be coterminous with the Leader license
- Participation in inquiry calls is limited to the Licensed User(s) and the expert only (i.e., non-Users, either inside or outside the client company, may not attend or otherwise participate on an inquiry call). The Team Member is entitled to two types of inquiry: (i) inquiry sessions with an expert (“Individual Inquiry”) which may be scheduled independent of other Team Members; and (ii) inquiry sessions with an expert and other members of the Leadership Team (“Team Inquiry”)
- The Gartner IT Summit Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Gartner IT Summit Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from the date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner research service are valid only for conferences during the contract term of that service. Tickets are transferable within the client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) client employee and may not be used for admission to any Gartner conference other than IT Summit.
- Depending on travel advisories and/or government orders, at Gartner’s sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of [gartner.com](https://gartner.com).