

# **A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Enterprise IT Leadership Team Plus: Cross Function Team Member (EITLPCFM)**

2024

Gartner G-Cloud 14 Service Definition

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## Service Description

Gartner for Enterprise IT Leadership Team Plus is a membership-based service for CIO direct reports that combines expert coaching with indispensable insights and the real-world experiences of peers. Tailored exclusively to professionals in IT leader roles, this service is based on Leader's individual value plans tied to their key initiatives.

## Service Benefits

- Aids the productivity of clients who work in team environments
- Leader can share the Gartner relationship with his/her team
- Team Members can join the Leader in Team Inquiry
- Targeted content based on role, preferences, and key initiatives
- Network with other IT professionals
- Gain objective insights on IT products, services, and initiatives
- Best Practice and Decision Support Content
- Digital executive and team guidance, insights and skills transfer

## Service Features

- Gartner for IT Leaders Research & IT Initiative Based Research
- Role-specific IT Research an IT Initiative Based Research
- Strategic Business Content for IT Executives
- Peer & Practitioner Research
- IT Key Metrics Data and Tools and Templates
- Selected Vendor Reports
- Weekly Picks & News Analysis
- IT Podcast Series and Webinars with Gartner Analysts
- Team Inquiry
- Peer Networking

## Invoicing

- The service is provided for one licensed user for a period of 12 months
- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

## Full List of Service Features

- Gartner for IT Leaders Research & Related Content, plus IT Initiative Based Research, and Role-specific IT Research
- Strategic Business Content for IT Executives — Access to content that aligns to the changing roles of IT Executives and provides guidance around how IT Executives can be better business partners to their peers

- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains
- Tools and Templates
- Selected Vendor Reports
- Weekly Picks & News Analysis
- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology
- Peer Networking: Gartner Peer Community — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- Team Advisor Inquiry — Includes 30-minute sessions with Gartner Advisors to ask questions based on published research or request reviews of business-related documents. Team members may lead the discussion or pose questions to the analyst on their behalf or on behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda
- My Gartner — A personalised, intelligent homepage that recommends the most relevant research and resources based on the user's key initiatives, activity, role, and profile information

## **Additional Terms & Conditions**

- At least three (3) Advisor Team Member or Cross Function Member seats must be sold with each Enterprise IT Leadership Team: Team Leader. The maximum number of Members per Team is ten (10)
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of [gartner.com](https://gartner.com).