

A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Chief Procurement Officers: Reference Team Member (GCPORTM)

2024

Gartner G-Cloud 14 Service Definition

Service Description

Gartner for Chief Procurement Officers Reference Team Member is a membership-based service that provides access to Gartner research and experts to help Chief Procurement Officers and their teams execute against critical priorities.

Service Benefits

- Service Delivery Team
- Targeted content based on role, preferences, and key initiatives
- Digital executive and team guidance, insights and skills transfer
- Network with other procurement professionals via Online Peer Platform
- Gain objective insights on procurement products, services, and initiatives

Service Features

- Assigned Service Delivery Team
- CPO Role-based Content & Tools
- Peer Community Contributed Content
- Peer Networking
- Tools and Data
- Webinars

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- A Client Success Manager will serve as the primary service point of contact and work to drive engagement with the client and client's team
- Exclusive Role Based Content & Tools — Insight and Tools tailored to meet the unique and evolving needs of a specific role within an organisation. Topics span from building and maintaining programs to demonstrating business value, empowering clients to serve as strategic partners within their organisations, and enabling growth.
- Cross-practice Research content — Access to a selection of content from across Gartner that addresses key responsibilities and organisational dependencies of the CPO. Topics include supply chain, risk and real estate
- Executive Leadership Key Initiatives — Access to content written on initiatives for Executive Leadership to address the specific and shared needs of leaders in their broader executive role a regardless of domain, e.g., Digital Business Transformation, Talent, Internal Communications, and others
- Enhanced Vendor Selection Research — Access to all Gartner Magic Quadrant and Market Guide methodologies to aid in the vendor selection process

- Webinars — Periodic multi-client virtual events (live and/or replays) where Gartner expert(s) present research on a topic and clients participate through Q&A chats/polls. Clients have access to webinars through gartner.com
- Peer Experiences — Gartner provides opportunities for peer engagement in a variety of ways. Licensed Users have access to Gartner assets that enable rating and reviews, connecting with qualified peers, community features, and exclusive features specific to client role

Additional Terms & Conditions

- Each Team must consist of 1 Leader and 1 to 10 coterminous Team Members. All Team Member licenses must be coterminous with the Leader license
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.