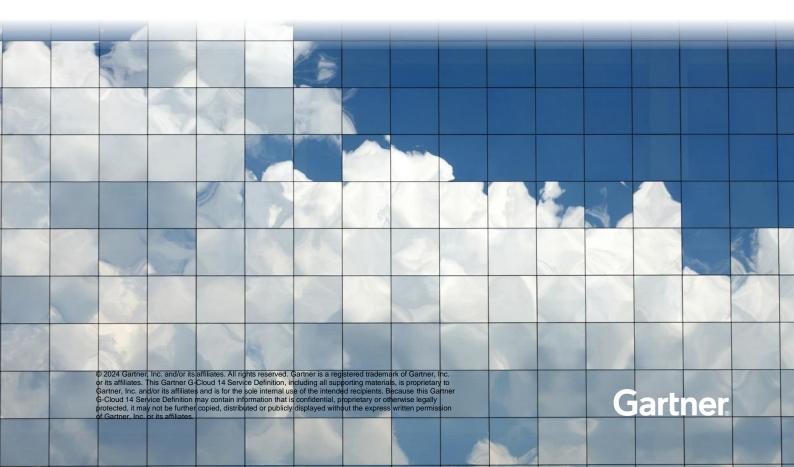# A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Enterprise IT Leadership Team Plus with Industry: Cross Function Team Member (EITLPCFMI)

2024
Gartner G-Cloud 14 Service Definition

Gartner

Service Description

Gartner for Enterprise IT Leadership Team Plus with Industry is a membership-based service for CIO direct reports that combines expert coaching with indispensable insights and the real-world experiences of peers. Tailored exclusively to professionals in IT leader roles, this service is based on Leader's individual value plans tied to their key initiatives.

Service Benefits

- Aids the productivity of clients who work in team environments
- Leader can share the Gartner relationship with his/her team
- Team Members can join the Leader in Team Inquiry
- Digital executive and team guidance, insights and skills transfer
- Targeted content based on role, preferences, and key initiatives
- Network with other IT professionals
- Gain objective insights on IT products, services, and initiatives
- Best Practice and Decision Support Content

Service Features

- Gartner for IT Leaders Research & Related Content
- Strategic Business Content for IT Executives
- Peer & Practitioner Research and IT Initiative-based Research
- Industry-specific IT Research and Role-specific IT Research
- IT Key Metrics Data
- Tools and Templates
- Selected Vendor Reports, Weekly Picks & News Analysis
- IT Podcast Series and Webinars with Gartner Analysts
- Team Inquiry
- Peer Networking

Invoicing

- The service is provided for one licensed user for a period of 12 months
- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner for IT Leaders Research & Related Content, plus IT Initiative Based Research, and Role-specific IT Research
- Strategic Business Content for IT Executives — Access to content that aligns to the changing roles of IT Executives and provides guidance around how IT Executives can be better business partners to their peers

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- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates

- Industry-specific IT Research — Access to Gartner Research related to the specific industry pre-selected by the Client at time of purchase

- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains

- Tools and Templates

- Selected Vendor Reports

- Weekly Picks & News Analysis

- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology Webinars with Gartner Analysts

- Team Inquiry — Includes 30-minute sessions with Gartner Advisors to ask questions based on published research or request reviews of business-related documents. Team members may lead the discussion or pose questions to the Advisor on their behalf or on behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda

- Peer Networking: Gartner Peer Community — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives

- My Gartner — A personalised, intelligent homepage that recommends the most relevant research and resources based on the user's key initiatives, activity, role, and profile information

Additional Terms & Conditions

- At least three (3) Advisor Team Member or Cross Function Team Member seats must be sold with each Enterprise IT Leadership Team Plus with Industry: Team Leader. The maximum number of Members per Team is ten (10)

- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

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