

A Gartner G-Cloud 14 Service Definition for Gartner for IT Leaders Reference (REFROLE)

2024

Gartner G-Cloud 14 Service Definition

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Service Description

Gartner for IT Leaders Reference is a cloud-based service which provides clients with access to indispensable insights and advice about IT and the functional responsibilities of specific IT roles. Gartner covers all aspects of cloud including IaaS, PaaS, SaaS, cloud security and IT cost optimisation through cloud.

Service Benefits

- Helps clients separate the hope from the hype
- Avoid costly mistakes
- Better ROI on cloud computing investments
- Helps clients reduce their total cost of ownership
- Shift fixed-cost capital investments
- Move to variable-cost operational expenses
- Cloud computing can cut infrastructure costs
- Cloud Computing can reduce application development times
- Increase flexibility and reduce time to market
- Digital strategic and team guidance, insights and skills transfer

Service Features

- Gartner Core IT research plus Peer & Practitioner research
- Role-Specific IT research and IT initiative Based Research
- Selected Vendor Reports
- Weekly Picks and News Analysis
- Best Practice and Decision Support Content
- IT Key Metrics Data
- Diagnostic Tools, Templates and Case Studies
- Peer Networking
- Webinars with Gartner Analysts

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Core IT research plus Peer & Practitioner research
- Role-Specific IT research and IT initiative Based Research
- Selected Vendor Reports
- Weekly Picks and News Analysis

- Best Practice and Decision Support Content — Includes peer benchmarks, best practices, case studies, tools, and templates
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains
- Diagnostic Tools, Templates and Case Studies
- Peer Networking: Gartner Peer Connect — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- Webinars with Gartner Analysts

Additional Terms & Conditions

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.