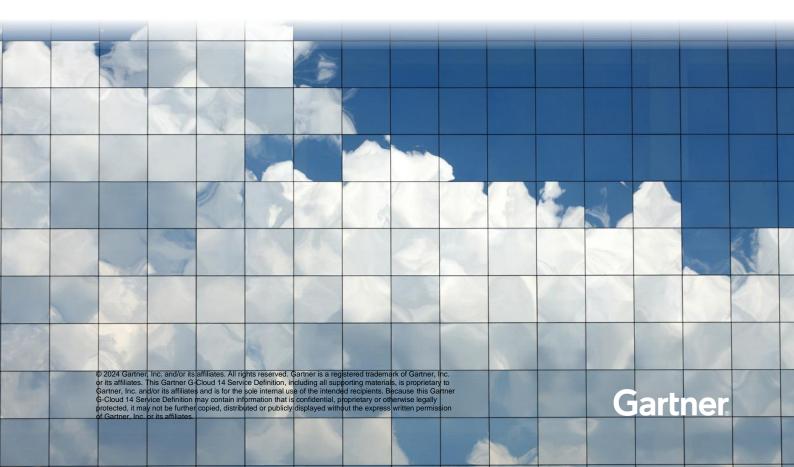# A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for IT Leadership Team: Advisor Team Member (ITLTAMEM)

2024
Gartner G-Cloud 14 Service Definition

Gartner

# Service Description

Gartner for IT Leadership Team: Advisor Team Member is an expanded version of the Gartner for IT Leaders Advisor offering that enables access to indispensable insights and Gartner analysts related to specific IT roles in a team environment. The Cloud offerings from Gartner include IaaS, SaaS & PaaS.

# Service Benefits

- Helps clients separate the hope from the hype
- Avoid costly mistakes
- Better ROI on Cloud Computing investments
- Helps clients reduce their total cost of ownership
- Shift fixed-cost capital investments
- Move to variable-cost operational expenses
- Cloud Computing can cut infrastructure costs
- Cloud Computing can reduce application development times
- Increase flexibility and reduce time to market
- Digital executive and team guidance, insights and skills transfer

# Service Features

- Gartner for IT Leaders Research and Role-Specific IT Research
- IT Initiative Based Research
- Diagnostic Tools, Templates, and Case Studies
- IT Key Metrics Data and Selected Vendor Reports
- Weekly Picks and News Analysis
- IT Podcast Series and Webinars with Gartner Analysts
- Peer Networking and Peer and Practitioner Research
- Individual and Team Analyst Inquiry
- IT Summit Conference Ticket

## Invoicing

- The service is provided for one licensed user for a period of 12 months
- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

## Full List of Service Features

- Gartner for IT Leaders Research and related content — Includes Gartner Core IT and Role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner experts.
- Role-specific IT Research and IT Initiative Based Research

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- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates

- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains

- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology

- Peer Networking: Gartner Peer Community — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives

- Individual Analyst Inquiry — Includes 30-minute sessions with Gartner analysts to ask questions based on published research or request reviews of business-related documents

- Team Analyst Inquiry — Includes 30-minute sessions with Gartner Analysts to ask questions based on published research or request reviews of business-related documents. Team members may lead the discussion or pose questions to the analyst on their behalf or on behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda

- IT Summit Conference Ticket

- My Gartner — A personalised, intelligent homepage that recommends the most relevant research and resources based on the user's key initiatives, activity, role, and profile information

# Additional Terms & Conditions

- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option

- The Gartner IT Summit Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Gartner IT Summit Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from the date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner Research offering are valid only for Gartner conferences during the contract term of that Research offering. Tickets are transferable within the Client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) client employee and may not be used for admission to any Gartner conference other than IT Summit

- Participation in Analyst Inquiry is limited to the Licensed User(s) and the Gartner Analyst only (i.e., non- Users, either inside or outside of the Client company, may not attend or otherwise participate on the call). The Advisor Team Member is entitled to two types of Inquiry: (i) Inquiry sessions with the Gartner Analyst ("Analyst Inquiry"); and (ii) Inquiry sessions with the Gartner Analyst and the IT Leadership Team ("Team Inquiry"). The Advisor Team Member may lead the discussion or pose questions to the Analyst on behalf of the team during Team Inquiry sessions scheduled and attended by the Team Leader to advance the Team Leader's agenda

- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

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