A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Chief Human Resource Officers Executive — Reference Team Member (GCHROTRME)

2024
Gartner G-Cloud 14 Service Definition

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Service Description

The Gartner for CHROs Executive: Reference Team Member service is designed for the senior human resources leader and their leadership team. The Service provides Client with (i) an ongoing advisory relationship with Gartner, and (ii) access to research covering the human resources sector and specific human resources roles in a team environment.

Service Benefits

- Research to understand and solve Human Resources challenges
- Peer benchmarks, diagnostics and case studies
- Effective resource allocation, issues diagnosis, and best practice insights
- Network with other Human Resources professionals
- Targeted content based on role, preferences, and key initiatives
- Assigned Service Delivery Team
- Provides relevant content, data, and access
- Best practice and decision support content

Service Features

- Gartner Research for HR Roles and HR Initiative Based Research
- Role-specific HR Research
- Peer & Practitioner Research
- Peer Networking
- Tools and Templates and Maturity Assessments
- Peer Benchmarks and Case Studies
- Team Inquiry
- Virtual and/or Live Peer Meetings
- Webinars

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Research for HR Research, HR Initiative Based Research and Role-specific HR Research — Gartner technology research for HR leaders
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- Tools and templates — Step-by-step toolkits to execute on key initiatives
- Peer benchmarks and case studies — Benchmarking reports and best-practice insights
- Team Inquiry — Participate in team discussion with research advisors

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- Peer networking — Access to peer networking through facilitated inquiries

- Live events — Access to live meetings and events

- Virtual events — Access to online meetings and events

- Employee diagnostics — Tools for diagnosing the current state of the employee experience

- ReimagineHR Conference Ticket

- Maturity Assessments

Additional Terms & Conditions

- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option

- Participation in inquiry sessions with a research advisor ("Analyst Inquiry") is limited to the Licensed User(s) and research advisors only (i.e., non-Users, either inside or outside the Client company, may not attend or otherwise participate on an inquiry call). For Team Inquiry sessions: (i) the Team Leader must schedule and attend the sessions; and (ii) Team Members may lead the discussion or pose questions to the research advisor on behalf of the team, provided all such questions and discussions advance the Team Leader's agenda

- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

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