

A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Executive Programs v2 Self-Directed Team: Cross Function Member (EXPV2SD11)

2024

Gartner G-Cloud 14 Service Definition

© 2024 Gartner, Inc. and/or its affiliates. All rights reserved. Gartner is a registered trademark of Gartner, Inc. or its affiliates. This Gartner G-Cloud 14 Service Definition, including all supporting materials, is proprietary to Gartner, Inc. and/or its affiliates and is for the sole internal use of the intended recipients. Because this Gartner G-Cloud 14 Service Definition may contain information that is confidential, proprietary or otherwise legally protected, it may not be further copied, distributed or publicly displayed without the express written permission of Gartner, Inc. or its affiliates.

Gartner[®]

Service Description

Executive Programs v2 Self-Directed: Cross Function Member permits client to identify a cross function member, typically an individual reporting to the most senior IT executive, usually the CIO. The Service provides access to Gartner research and research experts.

Service Benefits

- Client Success Manager to increase value of service
- Digital strategic and team guidance, insights and skills transfer
- Delivered through a Cloud-based service
- Role-relevant research
- A rich online experience
- Stay on top of emerging trends

Service Features

- Assigned service delivery team, including Client Success Manager
- Executive Programs Research and Related Content
- All industry research
- Business initiatives content
- Peer and Practitioner Research
- Access to Gartner analysts for Team Inquiries
- Ticket to Gartner IT Summit
- Online Peer Community for networking

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Assigned service delivery team — Client Success Manager — The client success manager is an experienced service professional who understands the Licensed user's context and priorities, helps them understand their entitlements and leverage the most relevant Gartner resources.
- Team Inquiry — Access to Gartner experts associated with this Service. Inquiry call participation is limited to the expert, the Leader, and Team Members. Sessions must be scheduled by the Team Leader, who must be present on the call and lead the discussion and questions to advance the Team agenda.
- Executive Programs Research and Related Content — Up to 12 reports per year, covering Gartner-selected topics, such as IT governance, business value of IT, architecture, and other areas where business and IT intersect. Includes associated tools and teleconferences hosted by Executive Programs Research Report authors to discuss report topics. Business Research and Related Content is targeted to CIOs, CFOs, and other business executives. May include podcasts, Road Notes, toolkits,

and top research picks. Third-party content such as Harvard Business Review articles and other news reports specifically chosen based on the current issues impacting CIOs and their organisations.

- **Executive Leadership Key Initiatives** — Access to content written on initiatives for Executive Leadership to address the specific and shared needs of leaders in their broader executive role, regardless of domain, e.g., digital business transformation, talent, internal communications, and others.
- **Industry Research** — Research that provides analysis and advice on major issues within the following industry sectors: banking and investment services, energy and utilities, insurance, manufacturing or retail. Industry research is designed to deliver key technology insights to technology leaders, business-focused IT professionals, and business executives.
- **Emerging Technology and Trends** — Reports that analyse the key trends and recommendations across multiple dimensions such as technology, channel, vertical, et. al. This research provides high-level guidance on countries with rapidly developing technology markets.
- **Document Forwarding** — Licensed User may, on an occasional and infrequent basis, forward to others in client company no more than 25 (twenty-five) individual Gartner Research documents per contract year. This may not be done on a routine basis, or via posting on Client's intranet, or in any other manner that has the intent or effect of avoiding the purchase of additional Gartner User licenses
- **Gartner IT Summit Ticket** — The Gartner IT Summit Conference Ticket provides admission to one (1) Gartner IT Summit Conference. Tickets provided as part of a Gartner research offering are valid only for Gartner conferences that take place during the contract term of the research offering for which the Ticket has been issued. Ticket may not be used for admission to any conference other than an IT Summit.

Additional Terms & Conditions

- This product is only available to organisations with over 4000 employees.
- The Service is part of Executive Programs v2 and requires the separate purchase of Executive Programs v2 Self-Directed Team Leader Service.
- The conference invitation entitles the Licensed User to register for one (1) conference and is valid for 12 (twelve) months from the date of issue. A conference invitation provided as part of a Gartner Research offering is valid only for a conference during the contract term of that Research offering. Invitations are not transferable. A single invitation may not be used by more than one (1) employee of client company and may be used for admission to any Gartner IT Summit.