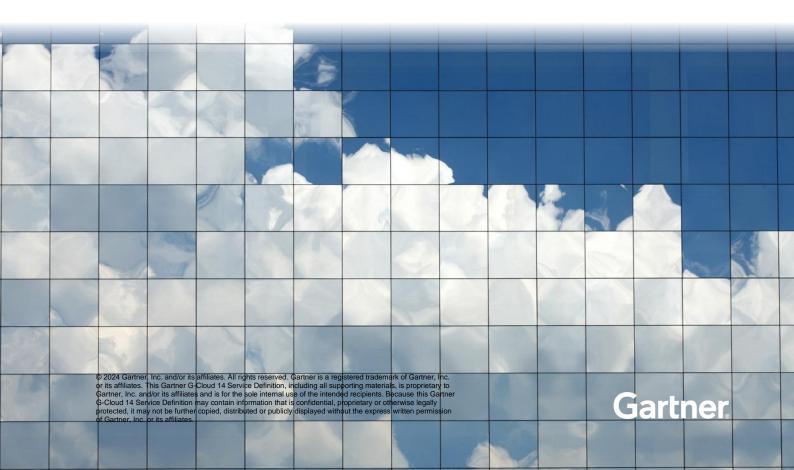# A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Supply Chain Leadership Team: Cross Function Team Member (SCLTMCFM)

2024
Gartner G-Cloud 14 Service Definition

Gartner

Service Description

Gartner for Supply Chain Leadership Team is a membership-based service for Supply Chain Heads of function that combines Gartner research and the real-world experiences of peers. Tailored exclusively to professionals in Supply Chain functional role. The service is based on Leader/Member's individual value plans tied to their key initiatives.

Service Benefits

- Aids the productivity of clients who work in team environments
- Leader can share the Gartner relationship with their team
- Team Members can join the Leader in Team Inquiry
- Targeted content based on role, preferences, and key initiatives
- Strategy validation and practical advice
- Network with other Supply Chain professionals via Online Peer Platform
- Gain objective insights on Supply Chain products, services, and initiatives

Service Features

- Gartner Supply Chain Research
- Peer Community Contributed Content
- Tools and Templates
- Selected Vendor Reports
- Monthly Picks & News Analysis
- Supply Chain Peer Networking
- Webinars
- Team Analyst Inquiry
- Gartner BuySmart™

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Supply Chain Research — Foundational research, best practices, maturity models and toolkits help supply chain leaders run a demand-driven organisation. Includes vertical specific supply chain content across the industrial, high-tech, consumer, retail, healthcare, and life science industries. Research technology areas covered include ERP, BI, CRM and Supply Chain Management. In addition, leaders have access to the relevant Gartner IT Industry content published to the IAS Manufacturing and IAS Retail services
- Peer Community Contributed Content
- Tools and Templates — Pragmatic advice and decision-making tools that can be readily adapted and applied to clients' daily activities. Includes at least one

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> customisable tool (in Microsoft Office format) that can be used by a client to perform a task or activity

- Selected Vendor Reports

- Monthly Picks & News Analysis — Provides access to additional research, without impact on Document and Reversal Allocation. Picks are selected by Gartner research advisors (10 per month); these documents are refreshed monthly and available only during the month they are selected. News Analysis is informed and immediate insight from Gartner on breaking news in IT

- Supply Chain Peer Networking — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives

- Webinars — Periodic web conferences where Gartner analysts speak on timely topics in information technology and then solicit questions from listeners

- Team Analyst Inquiry — Includes 50-minute sessions with Gartner research advisors to ask questions based on published research or request reviews of business-related documents. Team Members may lead the discussion or pose questions to the research advisor on their behalf or on the behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda

- Gartner BuySmart™ — Gartner BuySmart™ helps clients select and craft a fair deal (e.g., determine what they need, pick the right provider, align deal structure with needs, and negotiate contracts to optimise spend and reduce complexity) through inquiries and document/proposal reviews by reducing costs and avoiding common pitfalls using the most recent insights on technology spend management, contracting practices, and long-term risk mitigation

Additional Terms & Conditions

- Limited release service subject to pre-qualification

- Team size minimum is 1 Leader + 1 Advisor Member OR 1 Leader + 2 Team Members, up to 10 Team Members. All Team Member licenses must be coterminous with the Leader license.

- Participation in inquiry calls is limited to the Licensed User(s) and the Research Expert ("expert") only (i.e., non-Users, either inside or outside of the client company, may not attend or otherwise participate on the call). For Team Inquiry sessions: (i) the Team Leader must schedule and attend the sessions, and (ii) Team Members may lead the discussion or pose questions to the research expert on behalf of the team, provided all such questions and discussions advance the Team Leader's agenda

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com

- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually.

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