

A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Executive Programs Leadership Team Plus: Delegate Team Member (EPLPDEL)

2024

Gartner G-Cloud 14 Service Definition

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Service Description

Executive Programs Leadership Team Plus: Delegate Team Member permits the client to identify an individual reporting to the CIO for professional development and to serve as proxy for the leader. Providing indispensable insights on best practice for cloud deployment and strategy.

Service Benefits

- An Executive Partner with experience in Senior Technology Executive roles
- Client Success Manager will serve as primary point of contact
- Digital executive guidance, insights and skills transfer
- Individualised strategies based on client priorities and initiatives
- Ongoing engagement and delivery of value
- Virtual Strategy Meeting and Analyst interactions
- Symposium attendance and peer networking interactions
- Best Practice and Decision Support Content

Service Features

- Assigned Service Delivery Team and Access to Gartner Analysts
- Participation in Virtual Team Workshop and Virtual Research Briefing
- Gartner IT Symposium/Xpo
- Peer Networking
- Leadership Development Research and Related Content
- Gartner for IT Leaders Research and Related Content
- Strategic Business Content for IT Executives
- Peer & Practitioner Research and IT Initiative Based Research
- Executive Programs Research on Cloud Services & Technologies
- Digital Execution Scorecards

Invoicing

- The Service, which is part of Executive Programs Leadership Team Plus, requires the separate purchase of Executive Programs Leadership Team Plus: Leader
- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Assigned Service Delivery Team — An Executive Partner with experience in senior technology executive roles and a client success manager will serve as the Delegate Team Member's primary points of contact for this Service. The Delegate Team Member may serve as proxy for the Team Leader in working with the Executive Partner on the leader agenda. In their role as the single point of contact from Gartner, the client success manager realises the Client's context and priorities and helps them

understand the entitlements of their Service. The service professional facilitates a coordinated, concierge-level service approach to help the team leverage the most relevant Gartner resources and ensure alignment among Team Members and the Team Leader.

- Virtual Team Workshop — Participate in a half-day annual strategy session (jointly determined by the Executive Partner and Leader) facilitated by the Executive Partner, which is focused on application of Executive Programs Research and action planning. Topic is selected by Leader and Executive Partner from a list of available Executive Programs workshops
- Research Advisor Inquiry for the Delegate Team Member — Participation is limited to the Gartner Research Advisor, including those related to the industry pre-selected by the Client at the time of purchase, and the Delegate Team Member. The Inquiry topic may be any area of Gartner-covered Research
- Attendance at Gartner IT Symposium/Xpo — One (1) complimentary, non-transferable invitation to attend Gartner IT Symposium/Xpo, including standard Symposium entitlements
- Peer Networking: Peer Directory — Access to searchable directory of senior technology leaders. Online Forums — Access to virtual discussions of common issues among peers on gartner.com. Offline Meetups — Access to designated lounges at Gartner IT Symposium/Xpo
- Leadership Development: Leadership Development Research and Related Content — Customised professional development content for technology leaders, targeted to Team Members. Leadership Development Coaching — Executive Partner and Delegate Team Member create an Individual Development Plan to identify key areas of focus and priorities (the “Plan”). Progress against the Plan will be reviewed during the contract year as follows: Up to four (4) times per year, the Executive Partner will conduct Coaching Teleconferences with the Delegate Team Member to: (i) review and apply Leadership Development Content, Executive Programs Research, or other relevant content; (ii) advise the Delegate Team Member in the context of the Delegate Team Member’s professional and career goals; and (iii) develop, discuss the progress of, or evaluate the Plan
- Gartner for IT Leaders Research and Related Content — Includes Gartner Core IT and Role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner Analysts
- Strategic Business Content for IT Executives — Access to content that aligns to the changing roles of IT Executives and provides guidance around how IT Executives can be better business partners to their peers
- IT Initiative Based Research and Role-specific IT Research
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across critical IT domains
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- Executive Programs Research and Related Content: Research Reports — Up to 12 (twelve) Reports per year, covering Gartner-selected topics on areas where business and IT intersect. (Schedules are approximations and are dependent on the publication schedule of relevant Research.) Includes associated tools and teleconferences hosted by Executive Programs authors to discuss their Research Reports.
- Business Research and Related Content — Targeted to CIOs, CFOs, and other business executives

- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology
- Digital Execution Scorecards — The Digital Execution Scorecard provides a comprehensive set of digital strategy benchmarks to accelerate decision making and drive execution.

Additional Terms & Conditions

- This product is only available as a renewal product for existing license holders only
- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option
- The Conference invitation entitles the Licensed User to register for one (1) Conference and is valid for 12 (twelve) months from the date of issue. A conference invitation provided as part of a Gartner Research offering is valid only for a conference during the contract term of that Research offering. Invitations are not transferable. A single invitation may not be used by more than one (1) employee of the client company and may not be used for admission to any conference other than the Gartner IT Symposium/Xpo Conference
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.