

A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for IT Leadership Team: Role Team Member (ITLTROLEM)

2024

Gartner G-Cloud 14 Service Definition

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Service Description

Gartner for IT Leadership Team: Role Team Member is an expanded version of the Gartner for IT Leaders Advisor offering that enables access to indispensable insights and Gartner analysts related to specific IT roles in a team environment. The Cloud offerings from Gartner include IaaS, SaaS & PaaS.

Service Benefits

- Avoid costly mistakes
- Better ROI on Cloud Computing investments
- Helps clients reduce their total cost of ownership
- Shift fixed-cost capital investments
- Move to variable-cost operational expenses
- Cloud Computing can cut infrastructure costs
- Cloud Computing can reduce application development times
- Increase flexibility and reduce time to market
- Digital executive and team guidance, insights and skills transfer

Service Features

- Gartner Core IT Research and Role-specific IT Research
- IT Initiative Based Research
- Peer and Practitioner Research
- IT Key Metrics Data
- Diagnostic Tools, Templates, and Case Studies
- Selected Vendor Reports
- Weekly Picks and News Analysis
- IT Podcast Series and Webinars
- Peer Networking
- Team Inquiry

Invoicing

- The service is provided for one licensed user for a period of 12 months
- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

The Deliverables for the Role Team Member are set forth below:

- Gartner IT Research and related content — Includes Gartner Core IT and Role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner experts. Role-specific IT Research and IT Initiative Based Research

- Peer and Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains
- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology
- Webinars — Periodic web conferences where Gartner research advisors speak on timely topics in information technology and then solicit questions from listeners
- Peer Networking — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- Team Inquiry — The Team Leader must schedule and attend the Team Inquiry sessions which are up to 30 minutes. Team Members may lead the discussion or pose questions to the research advisor on behalf of the team, provided all such questions and discussions advance the Team Leader's agenda

The Role Team Member: (a) has unmetered access to a "Role Library," consisting of Gartner Research documents from the deliverables listed above, which Gartner has identified as relevant to the specific IT role selected by the Role Team Member; and (b) may open an unmetered number of Weekly Picks, News Analysis, and Webinars

Additional Terms & Conditions

- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option
- Participation in Team Inquiry is limited to the Licensed User(s) and the Gartner Analyst only (i.e., non- Users, either inside or outside of the Client company, may not attend or otherwise participate on the call). Specifically, the Role Team Member may participate in Team Inquiry, by leading the discussion or posing questions to the Analyst on their behalf or on behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.