A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for CIOs Team Plus with Industry — Essentials Team Member (CIOESSIAS)

2024
Gartner G-Cloud 14 Service Definition

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Service Description

The Gartner for CIOs Team Plus: Essentials Team Member service empowers the Member, typically an individual reporting to the most senior IT executive, usually the CIO. The Service provides access to indispensable insights, research, and experts to help the leader make faster, smarter decisions on their most critical Cloud priorities.

Service Benefits

- Access to our actionable insights, events and peer networks
- Tailored specifically to help CIOs and their teams make faster, smarter decisions
- Digital strategic and team guidance, insights and skills transfer
- Role-relevant CIO research
- A rich, CIO-specific online experience

Service Features

- Access to Gartner Analysts
- Peer Networking
- Leadership Development Research and related content
- Gartner for IT Leaders Research and Peer & Practitioner Research
- Strategic Business Content for IT Executives
- Industry-specific Research
- Executive Leadership Research and related content
- CIO Research and related content
- IT Initiative Based Research and Digital Execution Scorecard
- IT Key Metrics Data, Diagnostic Tools, Templates, and Case Studies

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Inquiry with Research Experts — Provides access to research experts ("experts") via participation in inquiry sessions, provided the sessions are scheduled and moderated by the either the Team Leader, Advisor Leader, or Advisor Member (each, a "team scheduler"). The team scheduler must be present on the call and manage and lead the discussion and questions in order to advance their agenda
- Peer Networking
  - Peer Directory — Access to searchable directory of senior technology leaders
  - Online Forums — Access to discussions of common issues among peers on gartner.com
  - Offline Meetups — Access to designated member lounges at Gartner IT Symposium/Xpo

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- Research Access

    – Leadership Development Research and related content – Customised professional development content for the development of technology leaders, targeted to Team Members.

    – Gartner for IT Leaders Research and related content – Includes Core IT and role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner experts.

    – Strategic Business Content for IT Executives – Access to content that aligns to the changing roles of IT executives and provides guidance around how IT executives can be better business partners to their peers.

    – Executive Leadership Research and related content – Access to content written on initiatives for Executive Leadership to address the specific and shared needs of leaders in their broader executive role regardless of domain, e.g., digital business transformation, talent, internal communications, and others.

    – Peer & Practitioner Research – Includes peer benchmarks, best practices, case studies, tools, and templates.

    – Industry-specific Research

    – IT Key Metrics Data – Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across critical IT domains.

    – CIO Research and related content — Research Reports – Up to 12 (twelve) reports per year, covering Gartner-selected topics on areas where business and IT intersect. (Schedules are approximations and are dependent on the publication schedule of relevant research.) Includes associated tools and teleconferences hosted by CIO experts who discuss their reports.

    – Business Research and related content – Targeted to CIOs, CFOs, and other business executives

- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology

Additional Terms & Conditions

- The product is part of the Gartner for CIOs Team Plus range and requires the purchase of Gartner for CIO Team Plus Leader. The minimum team size is One Team Leader + One Team Member (1+1). The maximum team size is One team Leader + Ten Team Members (1+10).

- The Conference invitation entitles the Licensed User to register for one (1) conference and is valid for 12 (twelve) months from the date of issue. A conference invitation provided as part of a Gartner research offering is valid only for a conference during contract term of that offering. Invitations are not transferable. A single invitation may not be used by more than one (1) client company employee and may not be used for admission to any conference other than the Gartner IT Symposium/Xpo Conference.

- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually.

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

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