

A Gartner G-Cloud 14 Service Definition for Cloud Digital Leadership — Gartner for Human Resources Leaders — Individual Access Advisor (HRLDRIA)

2024

Gartner G-Cloud 14 Service Definition

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Service Description

Gartner for Human Resources Leaders provides ongoing advisory support for Human Resources Leaders, and access to research covering the human resources sector and roles. Tailored for senior human resources leaders, this membership provides ongoing support for leaders, tied to their individual mission-critical priorities.

Service Benefits

- Research to understand and solve Human Resources challenges
- Peer benchmarks, diagnostics and case studies
- Effective resource allocation, issues diagnosis, and best practice insights
- Network with other Human Resources professionals
- Targeted content based on role, preferences, and key initiatives
- Dedicated service delivery
- Provides relevant content, data, and access
- Best practice and decision support content
- Live and virtual events with peer executives
- Unlimited, on-demand advisory and research advisor support

Service Features

- Gartner Research for HR Roles and HR Initiative Based Research
- Role-specific HR Research
- Peer & Practitioner Research
- Peer Networking
- Tools and Templates and Maturity Assessments
- Functional Diagnostics
- Peer Benchmarks and Case Studies
- Analyst Inquiry
- Gartner ReimagineHR Conference
- Virtual and/or Live Peer Meetings and Webinars

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Research for HR Roles, HR Initiative Based Research and Role-specific HR Research — Gartner technology research for HR leaders
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates

- Tools and templates — Step-by-step toolkits to execute on key initiatives
- Functional diagnostics — Tools for diagnosing the current state of the function and/or its roles. Licensed Users may deploy Functional Diagnostics to both Licensed and Non-licensed Users within the client company
- Peer benchmarks and case studies — Benchmarking reports and best-practice insights
- Analyst Inquiry — Access to individual discussions with research advisors
- Peer networking — Access to peer networking through facilitated inquiries
- Live events — Access to live meetings and events
- Virtual events — Access to online meetings and events
- Gartner ReimagineHR Conference
- Maturity Assessments

Additional Terms & Conditions

- Licensed Users may deploy Functional Diagnostics to both Licensed and non-Licensed Users within the Client company
- Participation in inquiry calls is limited to the Licensed User(s) and Research Expert (“expert”) only (i.e., non-Users, either inside or outside of the client company, may not attend or otherwise participate on an inquiry call)
- The Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Gartner Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from the date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner Research offering are valid only for Gartner Conferences during the contract term of that Research offering. Tickets are non-transferable. A single Ticket may not be used by more than one (1) employee and may not be used for admission to any Gartner Conference other than the ReimagineHR Conference
- Depending on travel advisories and/or government orders, at Gartner’s sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.