

A woman with long brown hair, wearing a red polo shirt and a headset, is smiling and looking towards the left. She is in a call center environment with a brick wall and a window in the background. The red polo shirt has the 'littlefish managed IT services' logo on it. A dark blue rounded rectangle is overlaid on the bottom left of the image, containing the title text.

littlefish

SFIA Rate Card

Document Control

Title	
Filename	Pricing Document
Author	Adam Clements
Status	Published
Classification	Unclassified

Version Control

Version	Author	Change	Release Date
0.1	Adam Clements	Draft	10/04/2024
1.0	Leigh Hall	Reformatted	01/05/2024

Table Of Contents

Document Control.....	i
Version Control	i
Table Of Contents	ii
SFIA Rate Card	1
Standards for Consultancy Day Rates	1
Littlefish Resource Definitions.....	2
About Littlefish.....	3

SFIA Rate Card

The following rates apply:

	Strategy & architecture	Change & Transformation	Development & implementation	Delivery & Operation	People & skills	Relationships & engagement
1. Follow*	N/A	N/A	N/A	£430	N/A	N/A
2. Assist*	£550	£550	N/A	£550	£550	N/A
3. Apply*	£750	£750	£750	£650	£650	N/A
4. Enable*	£875	£875	£875	£800	£800	£800
5. Ensure/Advise*	£1,000	£1,000	£1,000	£1,000	£1,000	£1,000
6. Initiate/Influence*	£1,200	£1,200	£1,200	£1,200	£1,200	£1,200
7. Set Strategy/Inspire*	£1,600	£1,600	£1,600	£1,600	£1,600	£1,600

Standards for Consultancy Day Rates

Consultant's Working Day – 8 hours exclusive of travel and lunch

Working Week – Monday to Friday excluding public holidays

Office Hours – 09:00 to 17:30 Monday to Friday

Out of Hours, Weekend & Public Holiday Rates – Out of Hours and Saturday at x1.5; Sundays and Public Holidays at x2.0

Travel, Accommodation and Subsistence – Travel, Accommodation and Subsistence will be charged at cost with subsistence capped at £30 per day inside M25 and £20 per day for all other UK locations.

Mileage – Charged at 35p per mile.

Professional Indemnity Insurance – included in the day rate.

On-Site Charge – Professional Services rates assume remote delivery. On-site requirements will attract an additional charge of £25 per day on the published rates.

A Full Day is 09:00 to 17:30 (with 30-minute lunch). A Half Day equates to up to 4 hours of activity. Project activity delivered outside of 09:00 to 17:30 Monday to Friday will be charged at the variable Out of Hours, Weekend and Public Holiday Rates defined above.

Littlefish Resource Definitions

Follow – Entry-level IT capability (supervised activities)

Assist – Desktop and Deskside delivery capability.

Apply – Tier 1 Security Analyst, Server, Network and Cloud implementation capability.

Enable – Junior Cyber Engineer, Tier 2 Security Analyst, Server, Network and Cloud configuration capability.

Ensure/Advise – Cyber Engineer, Tier 3 Security Analyst, Junior Information Security Consultant, Server, Network and Cloud design capability and Lead Project Engineer, Project Management Capability

Initiate/Influence – Senior Cyber Engineer, Cyber Security Consultant, Technical Security Consultant, Junior Incident Response Analyst, Solution Architect

Set Strategy / Inspire – Incident Response Analyst, Senior Information Security Consultant, Enterprise Architect or CTO capability.

About Littlefish

Littlefish is an award-winning Cloud based Managed IT Services Provider. Through our capability and delivery of service excellence we have become an established and credible alternative to the 'usual suspect' large Multi £Billion Managed Service Providers and IT Outsourcers in the mid-market and enterprise.

Our purpose is to disrupt the conventional Managed IT Services models - where the usual suspects typically fail to perform - by delivering service solutions that are tailored to the precise needs of your organisation and which are communicated in clear and straightforward language. Our people (and users) first approach delivers a higher quality experience and will add tangible business value to your organisation.

Our service solutions are designed to consider and deliver tangible outputs in terms of improved business performance. The IT experience of your users can be enhanced to promote more agility and improved quality output. Furthermore (but often overlooked), highly available, better performing IT services, with expert support on hand when it's needed to get your users working again, can engender employee health and well-being. Because of these deliverables, workforce productivity levels are increased, and it's likely that our highly attuned service model will also enable you to effect cost-efficiency gains. What's not to like!



**Enhance
User Experience**



**Enrich Workforce
Productivity**



**Effect Cost
Efficiency Gains**



**Engender Employee
Health & Wellbeing**



**Enable Agility &
Innovation**

We provide market-leading Managed IT Service solutions that fit flexibly around your business's exacting needs. Whether you're looking to fully outsource, or collaboratively co-source alongside your existing resources, we will deliver a service that enhances business performance.

OUR PARTNERS AND ACCREDITATIONS



WE ARE A MULTI AWARD WINNING BUSINESS



British Business
Excellence Award



2x MSP of
the year



Peer Group
Best Performer

littlefish



0344 848 4440



sales@littlefish.co.uk



[@littlefishUK](https://www.facebook.com/littlefishUK)



[littlefish-uk-ltd](https://www.linkedin.com/company/littlefish-uk-ltd)



[LittlefishUK](https://twitter.com/LittlefishUK)

Littlefish Managed IT Services

Price House, 37 Stoney Street, Nottingham, NG1 1LS