

Open Source Services for G-Cloud

Service Definition

Issue 1.0



Service Description

This offering is provided by Sirius and provides customers with a capability for when they wish to use, or explore the use of, Open Source software within their organisation.

Sirius provides:

- strategic consultancy
- systems integration and deployment projects
- training
- support
- managed services

across the entire range of enterprise class Open Source products.

Sirius solutions include

- database and 'big data'
- identity management
- online and content management systems
- core organisational infrastructure (file & print, email, network, internet access, etc.)
- enterprise search
- platforms (linux, LAMP, Jboss)
- security (IPSec VPN gateways and clients)
- VoIP telephony
- social media and knowledge management

The Sirius approach focuses on prompt realisation of tangible benefits within the kinds of projects that will benefit from an Open Source approach. The outputs from this service will vary dependent on the agreed scope.

Summary of Characteristics

Characteristic	Description
Lot	Specialist Cloud Services
Applicability	Any public sector body that wishes to engage advisory and support services for Open Source software
Contract Duration	Flexible – to be agreed in the Call-Off Order
Contract Price	Variable based on time and materials depending on agreeing, with the Contracting Authority, the resources required for the Call-Off Order, based on standard Sirius rates. The price will be subject to VAT and out of pocket expenses incurred outside the M25.
Lead time to start	1 week

What we will do

There are many reasons to use Open Source software, perhaps the most obvious is that it is free to acquire, free to upgrade, and free of annual licensing costs. By removing the costs associated with proprietary software, you are free to spend the money where you really want to - on getting solutions to your organisational needs. Sirius is a pure services company. This is what we do:

- [Strategic Consultancy](#) - We help you identify opportunities to benefit from what Open Source can do for you.
- [Deployment and Systems Integration](#) - We design, build and integrate systems entirely or mainly from Open Source components.
- [Training Service](#) - We pass on our expert knowledge on specific Open Source products.
- [Support Service](#) - We give you the confidence to use Open Source software with our expertise backing you when you need it.
- [Managed Service](#) - We use Open Source software to provide a solution that meets your specific technology need.
- [Outsourcing](#) - We look after your technology investments, including but not limited to Open Source, for you.

What you will get

The deliverables will vary based on the agreed Call-Off Order but may be a system built from one or more Open Source solutions including

- database and 'big data'
- identity management
- online and content management systems
- core organisational infrastructure (file & print, email, network, internet access, etc.)
- enterprise search
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