

Retained Incident Response

Anticipate the worst and respond with precision to minimise business impact.

Our Retained Incident Response (IR) is delivered 24/7/365, from a dedicated team accredited by NCSC providing the full spectrum of legal, compliance, and communications services.

By establishing a Retainer for IR, we ensure that we can promptly mobilise our experienced incident response team, which is already familiar with your systems, networks, and operations.

Are you prepared?

- Are you able to easily put security issues in context, and prioritise them accordingly?
- Do key stakeholders have clear visibility of incident information?
- Are you unable to get cyber security insurance, therefore heightening the importance of fast incident response?
- Do you have documented plans and policies, and are they successfully practiced, and then implemented in the event of an incident?

If your answers are no to all or most of these questions, then partnering with SCC is essential.

The extent of the damage caused by any cybersecurity incident is heavily influenced by the timespan between detection and response. If a business doesn't have the infrastructure, information or resources to react quickly and securely, it is very difficult to respond properly, or to communicate and escalate in the right manner.

Key Features



12 Months' Retained
Cyber Incident
Response cover



24/7/365
Cyber Crisis
Hotline



Incident & Crisis
Management



Forensics &
Technical Analysis



Data Protection &
Financial Recovery
Advice



Reputation &
Communications
Advice



Strong Onboarding
Process for Upfront
Due Diligence



Ransomware
Negotiation &
Advice



Service Benefits

SCC, in partnership with Mishcon De Reya, is able to provide support across several vital cyber incident response capabilities:

Streamlined partnership

Our long-term relationship with Mishcon De Reya means we avoid delays associated with onboarding during a crisis.

In-depth knowledge of your environment

With our comprehensive familiarity with your infrastructure, security controls, and specific requirements, facilitating efficient incident handling tailored to your organisation.

Our Services

We offer Retained Incident Response for all business sizes and complexity.

Access to expertise and resources

Our knowledgeable incident response teams have specialised skills in incident handling, digital forensics, and remediation.

Rapid Incident Response

With our retained incident response model, we enable fast threat detection and response, reducing the impact of security incidents.

Incident response planning and readiness

We can assist you in developing and refining incident response plans, conducting table top exercises, and ensuring your organisation is prepared to respond effectively to incidents.

- Retained Incident Response (1,001 + users)
- Retained Incident Response for SMB (below 1000 users)

Why SCC?

SCC is a highly accredited cybersecurity business, trusted by our clients to provide end-to-end support and protection across their organisations. We tailor our innovative solutions to match the needs and maturity of each business. We steadfastly believe in working collaboratively with our clients to mitigate risk, educate team members and oversee the lasting transformation.

With our expert Security Operations Centre (SOC) we provide 24/7 services that secure our clients and detect and respond to sophisticated cyber-threats, giving you the confidence that your organisation is protected.

Our Accreditations

