

Managed Database Pricing

May 2024



G-Cloud 14

Table of Contents

Pricing3

About Logicalis4

 Overview4

Responsible and Sustainable Company4

Certification, and compliance5

 Overview.....5

 ISO 9001 – Quality Management5

 ISO 14001 – Environmental Management.....5

 ISO 20000 – IT Service Management.....6

 ISO 27001 – Information Security Management.....6

 Cyber Essentials Plus6

Pricing

From £2,660 per unit per month

About Logicalis

Overview

Logicalis UK is a leading IT solutions and managed services provider specialising in delivering technology solutions to help organisations leverage the power of digital transformation. As a global technology service provider, we deliver next-generation digital managed services, to provide our clients with real-time visibility and actionable insights across the performance of their digital ecosystem including availability, user experience, security, economic performance, and sustainability.

Our 7000+ 'Architects of Change' are based in 30 territories around the globe, helping our 10,000+ clients across a range of industry sectors, create sustainable outcomes through technology.

Our extensive range of services encompasses the entire IT lifecycle, from consulting and design to implementation and ongoing managed services. Whether we are helping clients navigate the complexities of networking and cloud computing, bolstering cybersecurity measures, optimising data centre infrastructure, or enabling digital collaboration and communication, we bring deep expertise and a customer-centric approach to every project.

We have cultivated strong partnerships with leading technology vendors such as Cisco (1 of 6 Global Gold partners), NetApp, Microsoft, IBM, Lenovo, HP, and VMWare, granting us access to the latest tools and solutions. These partnerships, combined with our in-house expertise, allow us to deliver cutting-edge IT solutions that empower organisations to stay competitive in a rapidly evolving digital landscape.

Responsible and Sustainable Company

Our agenda is shaped by who we are as a business, and which social and environmental challenges are important to our people and in the regions that we operate in. Everything we do is underpinned by one key principle: that **at Logicalis we are dedicated to conducting our business in a responsible and sustainable way.**

We are a signatory to the Task Force on Climate-Related Financial Disclosures (TCFD) (now monitored by the IFRS foundation), a member of the United Nations Global Compact (UNGC), reporting to the Carbon Disclosure Project (CDP) and have committed to the Science Based Targets initiative (SBTi) Corporate Net Zero Standard.

Logicalis has made a commitment **to become scope 1 and 2 carbon neutral across the group by 2025, halve scope 1 and 2 emissions by 2030, and eliminate 90% of our emissions by 2050.**

Certification, and compliance

Overview

We maintain and implement a documented Quality and Compliance system and are accredited to the following standards:

- ISO 9001 – Quality Management
- ISO 14001 – Environmental Management
- ISO 20000 – IT Service Management
- ISO 27001 – Information Security Management
- Cyber Essentials Plus

These certifications are re-audited on a regular basis to ensure continued compliance as well as identify areas of enhancements to compliance through our Quality & Compliance Manager.

ISO 9001 – Quality Management

Our objective is to maintain the desired quality of products at economical cost through planned and efficient utilisation of all technological, human and material resources available to us. A quality management system meeting the requirements of ISO 9001 is communicated to and understood throughout the company to meet our objectives; to meet or exceed customers highest expectations for product quality, cost and delivery, address relevant regulations and legalisation and to implement a continuous programme of improvement.

ISO 14001 – Environmental Management

As a responsible organisation, we seek to manage the direct environmental impacts from our activities on and off-site as well as the indirect impacts associated with the way that clients use the services we provide. Furthermore, we committed to raising awareness of the potential for impact our activities may have on the environment and our surroundings.

We recognise that implementing good environmental practices are integral to what we do. Our aim is to minimise our environmental footprint by focusing on the areas in which we have most impact such as reducing and recycling waste, using energy efficiently and promoting environmentally friendly policies in the workplace.

As a minimum, we manage and maintain the ISO 14001 accreditation which underpins our Environmental Management Policy.

ISO 20000 – IT Service Management

We continuously manage and maintain the ISO 20000 accreditation which underpins our IT Service Management policy.

Our teams define and develop solutions for customers in seven key areas:

- **Corporate networks:** to create the infrastructure to deliver content to the right place at the right time.
- **IP communications:** to integrate voice and data, video and mobile applications on a single, IP network to enable new ways of working and simpler management
- **Security:** to safeguard the integrity and privacy of shared content across the network
- **Enterprise performance management:** to provide 24/7, enterprise-wide performance monitoring and management
- **Data management:** to organise and structure content to facilitate its use by applications
- **Application integration:** to deliver and present content in the context of a process or task
- **Enterprise computing:** to deliver resilient, high availability systems to run applications

We also provide full lifecycle management of customer ICT assets – from planning, design, implementation and integration to support, management and optimisation. We have an extensive portfolio of managed services that encompass the end-to-end management of multi-vendor, multi-technology ICT system. This includes intelligent remote monitoring, operational management, co-location and full or partial outsourced partnering.

ISO 27001 – Information Security Management

We operate a number of internal policies relating to our ISO 27001 certification which staff must sign up to in order to be permitted access to systems. These cover:

- | | |
|-------------------------------|--|
| • Acceptable Use Policy | • Network and Infrastructure Management Policy |
| • Data Classification Policy | • Physical Security Policy |
| • Information Handling Policy | • User Access Control Policy |
| • Information Security Policy | • Wireless Security Policy |
| • Mobile Working Policy | |

Cyber Essentials Plus

Logicalis UK are certified to Cyber Essentials Plus across the whole organisation, see certificate below:



CYBER
ESSENTIALS
PLUS

CERTIFICATE OF ASSURANCE

LOGICALIS UK Limited

Building 8 Ground Floor Foundation Park Roxborough Way Maidenhead SL63UD

COMPLIES WITH THE REQUIREMENTS OF THE CYBER ESSENTIALS PLUS SCHEME

NAME OF ASSESSOR : Simon Keeling

CERTIFICATE NUMBER : 48fc2030-1c99-4733-9a75-2be4c0e3f6f7

PROFILE VERSION : 3

SCOPE : Whole Organisation

DATE OF CERTIFICATION : 2023-02-08

RECERTIFICATION DUE : 2024-02-08



SCAN THIS QR CODE TO VERIFY THE AUTHENTICITY OF THIS CERTIFICATE

CERTIFICATION MARK

CERTIFICATION BODY

CYBER ESSENTIALS PARTNER







The Certificate certifies that the organisation was assessed as meeting the Cyber Essentials Plus implementation profile and thus that, at the time of testing, the organisation's ICT defences were assessed as satisfactory against commodity based cyber attack. However, this Certificate does not in any way guarantee that the organisation's defences will remain satisfactory against a cyber attack.