zaizi

DevSecOps service

About Zaizi

Our purpose is....

Realising potential together

Our people

Our clients

And fellow citizens

At Zaizi, our mission is to make the UK the best and safest place to live and work. We do this by working with organisations across the public sector to design, build and sustain user-centred and secure digital services. Our ambition is to positively impact the lives of all 70 million citizens of the UK by 2030.

Digital government is hard, together we'll succeed

Our clients

Department for Levelling Up, Housing & Communities

UKRI Innovate UK

National Cyber Security Centre
a part of GCHQ

Home Office

Border Force

Ministry of Justice

Department of Health & Social Care

Department for Education

Department for Digital, Culture, Media & Sport

Foreign, Commonwealth & Development Office

Department for International Trade

LONDON COUNCILS

Service list

Digital design & delivery
- Discovery
- Alpha
- Beta
- Mission delivery

DevSecOps
- DevSecOps service
- Maturity assessment

Sustaining
- Support service
- Application modernisation
- ITIL service mgmt
- Threat modelling

Capability
- User research
- Agile coaching

Cross domain
- Solution workshops
- Hybrid architecture

Data
- Data transition
- Analytics
- Visulastion
- Classification

Cloud
- Architecture
- AWS
- GCP
- Azure

Accelerators
- Transformation Day
- OneLogin roadmap
- UCD digital ready policy
- Rapid prototype
- Roadmap

Solutions
- Dynamics 365
- Power platform
- Secure portal
- Case mgmt
- Workflow

About the service

About the service

Zaizi's DevSecOps service will help you build a robust, secure and automated delivery pipeline. work with your teams to accelerate delivery, strengthening your existing technical capability and improving service reliability and security.

Our service creates configuration "as-code":
-streamlines pipelines
-enables automatic deployment of applications
-allows application robustness and security to be constantly assured.

Service features
- Continuous Integration, Continuous Delivery, Continuous Deployment
- Establish best practice for continuous security
- Create a security community of practice within your organisation
- Train and mentors your developers to become more security focused
- Security and resilience planning
- Automation on testing and risk-heavy manual processes
- Advise on security policy and vendor selection
- Construct and implement containers - Docker, Kubernetes
- Responsiveness to changing landscape of cybersecurity

Service benefits
- Encourages your teams to be more agile
- Speed of recovery enhances in cases of security incidents
- Confidence to deploy and build in a secure environment
- Ensures the highest standards for information security
- Remove single points of failure around cyber-security
- Implement continuous resilience to help prevent vulnerabilities
- Reduces cyber security risks
- Monitoring of security metrics
- CI/CD governance and security

Our Approach

Our Approach

Quality assurance

QA and Performance Testing is baked into the delivery of our services. We develop user testing scenarios that reflect key user journeys, enabling us to test solutions as real users experience it.

These scenarios can also provide a foundation for cross-browser/device testing and user acceptance testing.

Our test specialists deliver:

- Functional Testing
- Load & Performance Testing
- Automation Testing
- Infrastructure Testing
- Acceptance Testing
- Security Testing
- UAT / OAT / DR Testing
- Vulnerabilities and Stress Testing

Knowledge Transfer and Training

We can offer both onsite and remote training throughout the engagement, designed to upskill your internal teams. It enables your team to maintain and provide their own continuous improvements to the services we deliver. Training services are typically agreed as part of the initial planning phase to ensure we are clear on the level of training you require.

This could be delivered in a number of ways, including one-to-one coaching, pair programming, show and tells, workshop sessions, webinars or user guides. During the planning phase, we would also formulate an exit plan to ensure this is tied into the deliverables schedule. We will always endeavour to provide as much knowledge transfer and information sharing as practically possible, as it will ultimately reduce your reliance on external suppliers in future.

Service Levels

Support is offered for:

- Core Business Hours 8:00 – 18:00
- Extended Business hours (not weekends and Bank Holidays)
- Weekends and Bank Holidays extended support
- 24/7 Support Via UK Support desk

Zaizi prioritises all issues raised aiming to resolve within agreed response and resolution times, the table below provides the typical response times offered.

- Call Acknowledgement 30min
- P1: Response 1hr, target resolution 4hrs
- P2: Response 2hr, target resolution 24hrs
- P3: Response 4hrs, target 5 business days
- P4 - respond within 1 business-day - fix within 2 business day(s)
- P5 - response as agreed by Backlog owner - fixed within next planned release

Our teams have SC level clearance based on existing work with government departments.

We will work with you to clear staff as required.

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