



Application modernisation and
migration service



| About Zaizi



Our purpose is....

Realising potential together



Our people

Our clients

And fellow citizens



At Zaizi, our mission is to make the UK the best and safest place to live and work. We do this by working with organisations across the public sector to design, build and sustain user-centred and secure digital services. Our ambition is to positively impact the lives of all 70 million citizens of the UK by 2030.

**Digital government is hard,
together we'll succeed**



| Our clients



Department for Levelling Up,
Housing & Communities



Innovate
UK



National Cyber
Security Centre
a part of GCHQ



Home Office



Border Force



Ministry
of Justice



Department
of Health &
Social Care



Department
for Education



Department for
Digital, Culture,
Media & Sport



Foreign, Commonwealth
& Development Office



Department for
International Trade



| Service list

Digital design & delivery

- Discovery
- Alpha
- Beta
- Mission delivery

DevSecOps

- DevSecOps service
- Maturity assessment

Sustaining

- Support service
- Application modernisation
- ITIL service mgmt
- Threat modelling

Capability

- User research
- Agile coaching

Cross domain

- Solution workshops
- Hybrid architecture

Data

- Data transition
- Analytics
- Visulastion
- Classification

Cloud

- Architecture
- AWS
- GCP
- Azure

Accelerators

- Transformation Day
- OneLogin roadmap
- UCD digital ready policy
- Rapid prototype
- Roadmap

Solutions

- Dynamics 365
- Power platform
- Secure portal
- Case mgmt
- Workflow

| About the service

About the service

Zaizi transforms legacy applications into modern, modular, maintainable services.

User-centred agile approach: investigating user needs, business goals and current capabilities. Collaboratively redefine architecture to utilise public cloud, opensource technology/standards, mitigate security threats and future-proof. Technical debt iteratively reduced to bring down cost of operation and increase resilience/scalability

Service features

- Service design to define approach for replacing existing applications
- Discovery, Alpha, Beta and implementation into Live
- Open-standards inline with GDS Service Standard, and open APIs
- Secure, scalable and cost-efficient cloud architecture
- Leveraging industry patterns, agile methodologies, and user-centred design
- Rapid benefits realisation
- Modern user experience with responsive, compatible JavaScript frameworks
- Delivered by multi-disciplinary teams using agile and DevOps approaches

Service benefits

- Compliance with GDS, NCSC, ISO 27001
- Maintainability & extensibility of service
- Surface and integrate data from separate systems
- Reduced complexity and risk
- Real user testing through rapid prototyping
- Simplify and standardise business processes aligned to modern best practice.
- Reduced technical debt
- Unlock data and system integration potential by adopting open standards

| Case study

Home Office

From a stalled legacy system project to award-winning success



The Home Office team wanted to move away from an internal legacy system and find a new, more secure, and sustainable solution.

Delivery

To understand their needs and requirements, we undertook interactive workshops and created a roadmap.

Based on our analysis, we broke the roadmap into three-month missions to quickly and iteratively eliminate the legacy system and deliver a modern and modular service.

We developed a customised solution capable of processing highly sensitive data securely. It allowed senior stakeholders to access the data, enabling them to conduct reporting and analysis.

Outcome

The new digitised and automated live system:

- is efficient, secure and easier to integrate with other systems
- has improved data monitoring and integrity
- provides analytics to inform decision making

The Home Office awarded the project a prestigious internal award for innovation.

"Constant engagement, iteration and transparent ways of working from Zaizi helped the stakeholders shape the requirement. It led Zaizi to deliver a successful MVP and deploy live early in the lifecycle of the project. The solution addressed our pain points and allowed us to realise business benefits early."

Rabah Belatri,
Senior Technical Delivery Manager,
Home Office



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www.zaizi.com sales.team@zaizi.com

