

#### **Ten10 Solutions Limited**

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Skills For the Information Age (SFIA) Definitions & Rate Card

Standard Rate Card (please refer to guidance below)

		Strategy and architecture	Business change	Solution development and implementation	Service Management	Procurement and management support	Client interface
	1a	£285	£285	£285	£285	£285	£285
1. Follow	1b	£360	£360	£360	£360	£360	£360
	1c	£425	£425	£425	£425	£425	£425
	2a	£355	£355	£355	£355	£355	£355
2. Assist	2b	£440	£440	£440	£440	£440	£440
	2c	£525	£525	£525	£525	£525	£525

	3a	£435	£435	£435	£435	£435	£435
3. Apply	3b	£520	£520	£520	£520	£520	£520
	3c	£605	£605	£605	£605	£605	£605
	4a	£515	£515	£515	£515	£515	£515
4. Enable	4b	£615	£615	£615	£615	£615	£615
	4c	£715	£715	£715	£715	£715	£715
	5a	£625	£625	£625	£625	£625	£625
5. Ensure or advise	5b	£720	£720	£720	£720	£720	£720
	5c	£815	£815	£815	£815	£815	£815
	6a	£675	£675	£675	£675	£675	£675
6. Initiate or influence	6b	£800	£800	£800	£800	£800	£800
	6c	£925	£925	£925	£925	£925	£925
7. Set Strategy or	7a	£855	£855	£855	£855	£855	£855
inspire	7b	£1000	£1000	£1000	£1000	£1000	£1000



	7c	£1155	£1155	£1155	£1155	£1155	£1155
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Rate Card Guidance: To supplement the Level Definitions further below, the guidance should be reviewed in conjunction with the above Rate Card

	Rate		Guidance
	1a £285		Up to a year's experience, requires close supervision
1. Follow	1b	£360	1-2 years' experience and starting to evidence some discretion and improving written/oral skills and increasing organisation
	1c	£425	2+ years' experience, uses some discretion but is able to 'Follow' more key tasks important to the project.
	2a £355		1-2 years' experience and demonstrates ability to work under routine supervision
2. Assist	2b	£440	2+ years' experience and demonstrates ability to work with internal/external stakeholders and growing applicability of methodologies and toolsets in an organised manner
	2c	£525	3+ years' experience, uses increasing discretion with less supervision required and can evidence working in more complex environments
	3a	£435	2+ years' experience, works under general supervision with increasing breadth of work
3. Apply	3b	£520	3+ years' experience, firmly milestone driven
	Зс	£605	3+ years' experience, routinely demonstrates initiative and influencing outcomes against the wider change and IT area
4. Enable	4a	£515	3+years' experience, taking more responsibility and some oversight of others' work

	4b	£615	3+ years' experience, able to make recommendations and decisions and contributes to overall planning and monitoring
	4c	£715	3+ years' experience, fostering greater collaboration and demonstrates knowledge linking the business to IT
	5a	£625	3+ years' experience, demonstrates task and team management of others, self driven with growing specialist competence
5. Ensure or advise	5b	£720	4+ years' experience, consistently works to objectives, leading a team, offers alternative approaches if appropriate and maintains/improves their own specialist knowledge to remain relevant to the project. Coaches others to develop and succeed
	5c	£815	4+ years' experience, takes responsibility and personal accountability, mentoring/coaching others, consistently demonstrates alignment of approach to outcomes and management of costs
	6a	£675	4+ years' experience, leading complex activities, taking key decisions and influencing the end customer and colleagues
6. Initiate or influence	6b	£800	5+ years' experience, strategic in approach, adept at aligning complex concepts to business needs and adapting communication accordingly to stakeholders. Leadership demonstrated consistently
	6c	£925	6+ years' experience, high competence in all areas of strategy, leadership, business awareness and alignment to IT and outcomes sought and adept at influencing at all levels. Highly proactive, accountable for self and team(s)
7. Set Strategy or inspire	7a	£855	7+ years' experience, deep expertise in area of specialism, always accountable and highly strategic. Good at relationship building. Leadership is constant and personal and professional behaviours sets the benchmark, highly competent technically to contribute to key policies, direction and decision making
	7b	£1000	8+ years' experience, seen as the expert, drives the required culture and behaviours for success. Able to set key policies and standards and fully aware of wider impact (legal and otherwise) of all actions. Very much an 'executive' role model in all actions and behaviours and a thought leader



	7c	£1155	9+ years' experience, able to lead the most complex activities continually inspiring colleagues to success
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#### Standards for Consultancy Day Rate cards

Consultant's Working Day – 8 hours exclusive of travel and lunch Working Week – Monday to Friday excluding national holidays Office Hours - 9am to 5pm Monday to Friday Travel, mileage, subsistence – Included in day rate within M25. Payable at department's standard T&S rates outside M25 Mileage – As above Professional Indemnity Insurance – included in day rate

#### **Level Definitions**

	Autonomy	Influence	Complexity	Business Skills
1. Follow	Works under close supervision. Uses little discretion. Is expected to seek guidance in expected situations.	Interacts with immediate colleagues.	environment.	<ul> <li>uses basic information systems and technology functions, applications, and processes</li> <li>demonstrates an organised approach to work</li> <li>learns new skills and applies newly acquired knowledge</li> <li>has basic oral and written communication skills</li> <li>contributes to identifying own development opportunities</li> </ul>
2. Assist	Works under routine supervision. Uses minor discretion in resolving problems or enquiries.	Interacts with and may influence immediate colleagues. May have some external contact with	Performs a range of varied work activities in a variety of structured environments.	<ul> <li>understands and uses appropriate methods, tools and applications.</li> <li>demonstrates a rational and organised approach to work</li> <li>is aware of health and safety issues. Identifies and negotiates own development opportunities</li> </ul>

	Works without frequent reference to others.	customers and suppliers. May have more influence in own domain.		<ul> <li>has sufficient communication skills for effective dialogue with colleagues. Is able to work in a team</li> <li>is able to plan, schedule and monitor own work within short time horizons</li> <li>absorbs technical information when it is presented systematically and applies it effectively</li> </ul>
3. Apply	Works under general supervision. Uses discretion in identifying and resolving complex problems and assignments. Usually receives specific instructions and has work reviewed at frequent milestones. Determines when issues should be escalated to a higher level.	Interacts with and influences department/project team members. May have working level contact with customers and suppliers. In predictable and structured areas may supervise others. Makes decisions which may impact on the work assigned to individuals or phases of projects.	Performs a broad range of work, sometimes complex and non- routine, in a variety of environments.	<ul> <li>understands and uses appropriate methods, tools and applications.</li> <li>demonstrates an analytical and systematic approach to problem solving</li> <li>takes the initiative in identifying and negotiating appropriate development opportunities.</li> <li>demonstrates effective communication skills.</li> <li>contributes fully to the work of teams</li> <li>plans, schedules and monitors own work (and that of others where applicable) competently within limited deadlines and according to relevant legislation and procedures</li> <li>absorbs and applies technical information</li> <li>works to required standards</li> <li>understands and uses appropriate methods, tools and applications</li> <li>appreciates the wider field of information systems, and how own role relates to other roles and to the business of the employer or client</li> </ul>
4. Enable	Works under general direction within a clear framework of accountability. Exercises substantial personal responsibility	Influences team and specialist peers internally. Influences customers at account level and suppliers. Has some responsibility		<ul> <li>selects appropriately from applicable standards, methods, tools and applications. Demonstrates an analytical and systematic approach to problem solving</li> <li>communicates fluently orally and in writing, and can present complex technical information to both technical and non-technical audiences</li> <li>facilitates collaboration between stakeholders who</li> </ul>

	and autonomy.	for the work of others		share common objectives
	<b>,</b>	and for the allocation of		- plans, schedules and monitors work to meet time and
	Plans own work to meet	resources.		quality targets and in accordance with relevant
	given objectives and			legislation and procedures.
	processes.	Participates in external		- rapidly absorbs new technical information and
		activities related to own		applies it effectively
		specialism.		- has a good appreciation of the wider field of
				information systems, their use in relevant employment
		Makes decisions which		areas and how they relate to the business activities of
		influence the success		the employer or client.
		of projects and team		- maintains an awareness of developing technologies
		objectives.		and their application and takes some responsibility for
				personal development
5. Ensure or Advise	Works under broad	Influences organisation,	Performs a challenging	- advises on the available standards, methods, tools
	direction.	customers, suppliers	range and variety of	and applications relevant to own specialism and can
		and peers within	complex technical or	make correct choices from alternatives
	Is fully accountable for	industry on the	professional work	- analyses, diagnoses, designs, plans, execute and
	own technical work	contribution of own	activities.	evaluates work to time, cost and quality targets
	and/or project/	specialism.		- communicates effectively, formally and informally,
	supervisory			with colleagues, subordinates and customers
	responsibilities.	Has significant	requires the application	
		responsibility for the	of fundamental	- facilitates collaboration between stakeholders who
	Receives assignments	work of others and for	· ·	have diverse objectives
	in the form of	the allocation of	often unpredictable	- understands the relevance of own area of
	objectives.	resources.	range of contexts.	responsibility or specialism to the employing organisation
	Establishes own	Makes decisions which	Understands the	- takes customer requirements into account when
	milestones and team	impact on the success	relationship between	making proposals
	objectives, and	of assigned projects i.e.	own specialism and	- takes initiative to keep skills up to date. Mentors
	delegates	results, deadlines and	wider customer or	more junior colleagues
	responsibilities.	budget.	organisational	- maintains an awareness of developments in the
			requirements.	industry
	Work is often self-	Develops business		- analyses requirements and advises on scope and

	initiated.	relationships with customers.		options for operational improvement - demonstrates creativity and innovation in applying solutions for the benefit of the customer
6. Initiate or influence	Has defined authority and responsibility for a significant area of work, including technical, financial and quality aspects. Establishes organisational objectives and delegates responsibilities. Is accountable for actions and decisions taken by self and subordinates.	Influences policy formation on the contribution of own specialism to business objectives. Influences a significant part of own organisation and influences customers and suppliers and industry at senior management level. Makes decisions which impact the work of employing organisations, achievement of organisational objectives and financial performance. Develops high-level relationships with customers, suppliers and industry leaders.	Performs highly complex work activities covering technical, financial and quality aspects. Contributes to the formulation of IT strategy. Creatively applies a wide range of technical and/or management principles.	<ul> <li>absorbs complex technical information and communicates effectively at all levels to both technical and non-technical audiences. Assesses and evaluates risk</li> <li>understands the implications of new technologies</li> <li>demonstrates clear leadership and the ability to influence and persuade</li> <li>has a broad understanding of all aspects of IT and deep understanding of own specialism(s).</li> <li>understands and communicates the role and impact of IT in the employing organisation and promotes compliance with relevant legislation</li> <li>takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in the IT industry</li> </ul>
7 Set Strategy and inspire	Has authority and responsibility for all	Makes decisions critical to organisational	Leads on the formulation and	<ul> <li>has a full range of strategic management and leadership skills</li> </ul>

aspects of a significant	success. Influences	application of strategy.	- understands, explains and presents complex
area of work, including	developments within		technical ideas to both technical and non-technical
policy formation and	the IT industry at the	Applies the highest	audiences at all levels up to the highest in a
application.	highest levels.	level of management	persuasive and convincing manner
		and leadership skills.	- has a broad and deep IT knowledge coupled with
Is fully accountable for	Advances the		equivalent knowledge of the activities of those
actions taken and	knowledge and/or	Has a deep	businesses and other organisations that use and
decisions made, both by	exploitation of IT within	understanding of the IT	exploit IT
self and subordinates	one or more	industry and the	- communicates the potential impact of emerging
	organisations.	implications of	technologies on organisations and individuals and
		emerging technologies	analyses the risks of using or not using such
	Develops long-term	for the wider business	technologies
	strategic relationships	environment.	- assesses the impact of legislation, and actively
	with customers and		promotes compliance
	industry leaders.		<ul> <li>takes the initiative to keep both own and</li> </ul>
			subordinates' skills up to date and to maintain an
			awareness of developments in IT in own area(s) of
			expertise.