



G-Cloud 14 Service Definition - Zero Trust Architecture Services

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Table of Contents

1	INTRODUCTION	3
2	ZERO TRUST ARCHITECTURES: A PARADIGM SHIFT IN SECURITY	3
3	TSL ZERO TRUST ARCHITECTURE SERVICES	4
4	THE SERVER LABS	4

1 Introduction

This document provides you with a description of each of The Server Labs' Zero Trust Architecture Services. Cyber attacks are becoming more and more frequent and traditional perimeter security and password management is no longer enough. Zero Trust has emerged as the solution to all these problems.

2 Zero Trust Architectures: A Paradigm Shift in Security

Traditional network security relies on the concept of a perimeter, trusting everything inside and treating everything outside with suspicion. However, breaches such as the Equifax data breach have shown this approach to be inadequate. In today's ever-evolving threat landscape, attackers can exploit vulnerabilities within the trusted network to gain access to sensitive data.

Enter Zero Trust, a security paradigm that flips this model on its head. It assumes no implicit trust and continuously verifies every user, device, and request before granting access to resources. By adopting a "never trust, always verify" approach, Zero Trust architectures provide several significant advantages over traditional security models.

Key Features of Zero Trust:

- **Microsegmentation:** Networks are divided into smaller, isolated segments to limit the blast radius of a breach and prevent attackers from moving laterally within the network.
- **Identity-based access control:** Access decisions are made based on a user's identity, device posture, and other relevant factors, rather than simply their location on the network.
- **Continuous monitoring and analytics:** User and device behavior are constantly monitored to detect anomalies and potential security threats.

Benefits of Zero Trust:

- **Enhanced Security:** By constantly verifying access requests, Zero Trust architectures significantly reduce the risk of unauthorized access to critical data and resources.
- **Reduced Attack Surface:** Microsegmentation and least privilege access (granting users only the minimum permissions they need) minimize the attack surface available to potential attackers.
- **Improved Visibility:** Continuous monitoring provides organizations with greater insight into user activity, enabling them to identify and respond to security incidents faster.
- **Adaptability:** Zero Trust architectures can be dynamically adjusted to meet changing security needs and threats.

- **Compliance:** Strong access controls, encryption, and auditing mechanisms help organizations adhere to relevant security regulations.
- **Flexibility:** Zero Trust principles can be applied across various environments, including on-premises, cloud, and hybrid deployments.

Moving Forward with Zero Trust

While implementing a Zero Trust architecture can be complex, the benefits in terms of enhanced security and adaptability make it a worthwhile investment for organizations of all sizes. By understanding the core principles and available security solutions, businesses can begin their journey towards a more secure future.

If you wish to receive further information please contact sales@theserverlabs.com

3 TSL Zero Trust Architecture Services

TSL's Zero Trust Architecture services typically cover the following areas:

1. **Zero Trust Assessment:** Before starting it's important to scope the needs of your organization and the assets that need protecting. As part of this assessment we will help you choose the solutions that should be part of your Zero Trust implementation such as CloudFlare, Zscaler, Okta or Palo Alto.
2. **Zero Trust Architecture Design:** It's important to design your network and security infrastructure to ensure that different user profiles and workloads are protected following the best practices of least privilege. The design must cover pillars such as Authentication (IAM, SSO, MFA etc), Encryption, Network Security Controls, Endpoint Protection and Monitoring and Alerting. If your organisation needs to be compliant with standards such as ISO27001 or SOC2 then you have to build your Zero Trust Architecture into the compliance matrix.
3. **Zero Trust Implementation:** The implementation of Zero Trust within your organisation should be done in phases and with the least disruption possible.

4 The Server Labs

The Server Labs (TSL) is a 100% privately founded IT Consultancy and Software Development Company with headquarters in the UK and offices in Germany and Spain and now established as a leader in Cloud Computing services. The Server Labs focuses on the design and implementation of IT architectures and advanced software engineering projects working with the most advanced technologies to provide its clients cost-effective, scalable and high performance solutions. The Server Labs has been using the Cloud since 2006 and working with its customers in the cloud since 2008 and was one of the first European partner's of Amazon Web Services.

The Server Labs has clients in many different industry areas such as space, finance and telecoms. We collaborate with our clients to obtain success, committed to innovation, enjoying what we do every day and growing with every challenge.

The Company's mission is:

- To provide **expert services** in the field of IT architectures and advanced software engineering
- To **improve radically the software development process**
- To **help organisations achieve better business results through the correct use of latest technologies**
- To have **100% satisfied clients**
- To create high quality **innovative software solutions**, providing added value to our customers

The specific value, experience and expertise that The Server Labs can provide for e-LfH are:

1. **Technical excellence** and capability to act as lead on architectural decisions and as technology expert in software and system subjects.
2. **Architecture experience at software and system level.**
3. **Proven experience in HPC and Big Data Projects**
4. **Real cloud computing experience, at IaaS, PaaS and SaaS levels, and for both compute power as well as storage solutions in different clouds.**
5. **Quality control based on ISO9001 for all software systems developed**
6. **Technological excellence**, especially in the main technologies required for the project, including HPC, web services and security technologies.

All our architects and engineers are experts with an average of 10 years' experience in the planning, design and development of complex software systems. Our multinational team has been a pioneer in Java technologies, Object Oriented Analysis and Design and distributed architectures, and has the required hands-on experience in many state of the art technologies. In the last few years, The Server Labs has positioned itself as a leader in Cloud computing services, helping organisations move to the Cloud at all levels. For more information on current projects being undertaken by The Server Labs in Cloud computing, please see Appendix B.

Our experience working across several industries has given us a good understanding of the different requirements so we are able to provide the solution that best suits each particular business and reuse the lessons learnt in the other industry sectors when applicable. Our clients span organisations such as Banks (BNP Paribas, BBVA, Caja Madrid), the European Space Agency (ESA), Madrid Underground (Metro de Madrid), ICCAT, Amadeus, TRAGSA, TIBCO (a leader in Messaging and

Service Bus architecture systems), O2 and Telefonica, Vodafone, ORACLE, several, Sun Microsystems, TUI and Marsans travel, etc.