



# The Server Labs G-Cloud 14 Terms and Conditions

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# **1 Terms and Conditions**

This document sets out the default Terms and Conditions for The Server Labs' services. These may be modified by individual service definitions or pricing documents.

## **1.1 T&C's, Invoices and Payment**

Invoices will be issued according to a milestone payment plan defined and agreed with the customer in the G-Cloud 14 call off contract. Invoices shall be paid before 30 days. TSL services fees structure is defined in the TSL G-cloud 14 SFIA rate card.

Fees may vary to cover for exchange rate fluctuations and vendor price changes.

The server labs terms and conditions will be applicable in general to all of our services but the Server Labs are always open to negotiation to first serve the needs of Central and local government. Unless otherwise stated in this document, the terms and conditions applied Will be those defined by the G-Cloud 14 call of contract.

## **1.2 Acceptance of Cloud Provider's conditions**

The buyer accepts, if applicable, the underlying Cloud Provider's terms and conditions, e.g. AWS, Google, Azure

## **1.3 Acceptance of Software vendor's conditions**

The buyer accepts, if applicable, the software vendor's terms and conditions, e.g. Atlassian, Sonatype, JFrog, AlertLogic etc.