M365 Health Check

Service Definition

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making technology *human*

boxxe makes the global workplace habitable from a technological and human perspective. One does not overrule the other. They function efficiently and effectively together.

We believe in reciprocal adaptation: adapting technology to people and people to technology.

We aim to make organisations the best they can be through technology and by giving every person, wherever they are in the world, the confidence to use that technology to drive efficiency and effectiveness in every aspect of their working lives.

How can we help to make you the best you can be?

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making technology human

boxxe

About Our Service

Reviewing the status and health of your organisation's Microsoft 365 environment should be a regular activity to ensure that your Microsoft 365 implementation remains secure, compliant and delivers the highest levels of productivity. boxxe recognise that this may not always have the highest priority when set against the day-to-day pressures of organisational IT delivery.

Boxxe's Microsoft 365 Health Check uses our security cleared Microsoft 365 specialist consultants to review your tenancy, running diagnostic queries to produce a health check report that includes recommendations. The report allows your organisation to:

- Verify the health of their environment
- Improve organisational security
- Receive ideas to improve user adoption
- Meet compliancy
- Increase productivity

The following areas of the tenant are assessed:

- Security
- Governance and compliance
- Application and service utilisation
- Data Locality
- Current configuration against forthcoming platform changes

How long does the health check take?

The Assessment of your tenant takes around 2-3 hours once we have access to your Microsoft 365 tenant. We normally request a 24hour window of access to ensure that we have gathered all required information.

Following the technical assessment the report will be ready within 5 days.

What Happens Next?

The assigned consultant will arrange a call to go through the findings of the report along with the recommendations and suggestions on next steps. Following the call, we will send the report to your nominated contact.

Service

Essential

The Essential service is available as a unique one-off health check to give a point in time assessment.

Complete

A Microsoft 365 implementation never stands still with new services, data, users and enhancements added regularly. To maintain the health of the tenant we also offer a Quarterly Health Check service that looks deeper into an organisation's hybrid configuration to provide a regular review of their implementation, ensuring ongoing security, compliance, efficiency and productivity

Your Support

Due to the one-off nature of the service no support is offered with this service.

Onboarding

Due to the one-off nature of the service no onboarding is required

Offboarding

Due to the one-off nature of the service no offboarding is required

After Sales Support

For any issues, the customer must contact their account manager