

# Platform Assessment

*Service Definition*

boxxe

making  
technology  
human

# Service Definition

<b>Service Definition.....</b>	<b>1</b>
<b>About Our Service .....</b>	<b>2</b>
<b>Overview .....</b>	<b>2</b>
<b>Methodology.....</b>	<b>2</b>
<b>Assessed Technologies .....</b>	<b>3</b>
<b>Your Support.....</b>	<b>3</b>

## making technology *human*

**boxxe** makes the global workplace habitable from a technological and human perspective. One does not overrule the other. They function efficiently and effectively together.

We believe in reciprocal adaptation: adapting technology to people and people to technology.

We aim to make organisations the best they can be through technology and by giving every person, wherever they are in the world, the confidence to use that technology to drive efficiency and effectiveness in every aspect of their working lives.

***How can we help to make you the best you can be?***



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# About Our Service

## Overview

Any organisation's digital transformation strategy will inevitably result in the migration of some, part or all of its systems and applications being migrated to a cloud platform. That first stage of migration is the stepping stone to modernising applications, delivering new services and modernising business.

In order to make these steps an organisation must determine at the most basic level, which services, applications and service are actually in a position to be migrated, what the likely cost of migration and future delivery will be and how the security and integrity of compliance can maintained.

To address these fundamental questions boxxe's Platform Assessment provides an independent, expert assessment of your current platform. Addressing these questions:

- What can be migrated to the public cloud?
- What can be migrated to Software as a Service?
- What must remain on-premises?

## Methodology

The assessment follows a three stages process delivered by our security cleared Solution Architects

### Discovery

We use our industry standard discovery tools to assess the agreed scope of platform. We run a metric gathering exercise for 30 days to provide an accurate picture of service and application utilisation. In addition, we gather other supporting information from your organisation such as current licensing agreements and organisation goals and requirements, to ensure that we have sight of all influencing factors.

### Analyse

We take all the information gathered and analyse the data, with research and external verification where necessary to build an accurate, unique roadmap for your organisation.

### Report

We will deliver the report to your key stakeholders, detailing what we have discovered, explaining our findings and providing a full set of strategic recommendations about all the workloads assessed. We can then begin planning the migration.

Our three step assessment process will investigate physical and virtual servers, network infrastructure, VDI and storage, as well as databases and web Apps for migration in a non business affecting discovery.

Our security cleared Solutions Architects will work with you to understand your organisations goals and overlay this onto a personalised plan.

From this data we can create the most economic strategy, taking account of current licensing with the scope and cost that is right for you.

## Assessed Technologies

The Assessment will discover the existing infrastructure and make recommendations for how it should be configured in a cloud environment. The discovery evaluates the following areas:

- Virtual and physical servers including CPU, RAM and Storage, applications and dependencies
- Web Apps and database instances
- Virtual Desktop Infrastructure (VDI)
- Data Migration
- SQL Server instances

## How long does the health check take?

Data gathering for the assessment will run normally for a period of 30 days. The analysis and report will normally take up to 6 days of professional services.

## Next Steps

The report will provide details and proposals of all recommended actions and suggestions for next steps.

# Your Support

Due to the one-off nature of this service, no support is required.

## Onboarding

Due to the one-off nature of this service, no onboarding is required

## Offboarding

Due to the one-off nature of this service, no offboarding is required

## After Sales Support

For any issues, the customer should contact their account manager