

IMPLEMENTATION SERVICES

Create and configure technology solutions that inspire change from day one



Ensuring the solution that you need works seamlessly before it reaches your hands

Implementing new technology can be daunting. Copious amounts of time and resource are needed to design and define projects that truly act as a change agent within your organisation, whilst working to meet deliverable targets and fitting into budget plans.

Once you find the right solution that has been scoped to meet your requirements, and tailored to the nuances of your business, you're then met with the challenge of technology configuration.

Without the right skills or resource, improper configuration can significantly slow down deployment, resulting in technology inefficiencies, greater cost back to your business to rectify mistakes, and possible resistance to change from your employees.

When you invest in new technology and make the decision to drive change, it needs to work from day one – that's where Softcat Implementation Services can help.

Take your technology to the next level

We understand how you work today, to ensure that your technology enhances how you work tomorrow.

With Softcat Implementation Services, our priority is providing positive change to your business. It doesn't matter if you're looking to adopt or upgrade existing technology, or whether you choose to completely overhaul your estate, our focus is implementing change that delivers a quantifiable benefit to you.

We take the time to understand your environment, ensuring your solution is not just fit for purpose, but integrates seamlessly with your existing technology.

Our Implementation Services team combine:

- Your current ways of working
- Your aspirational goals
- Our pre-sales understanding

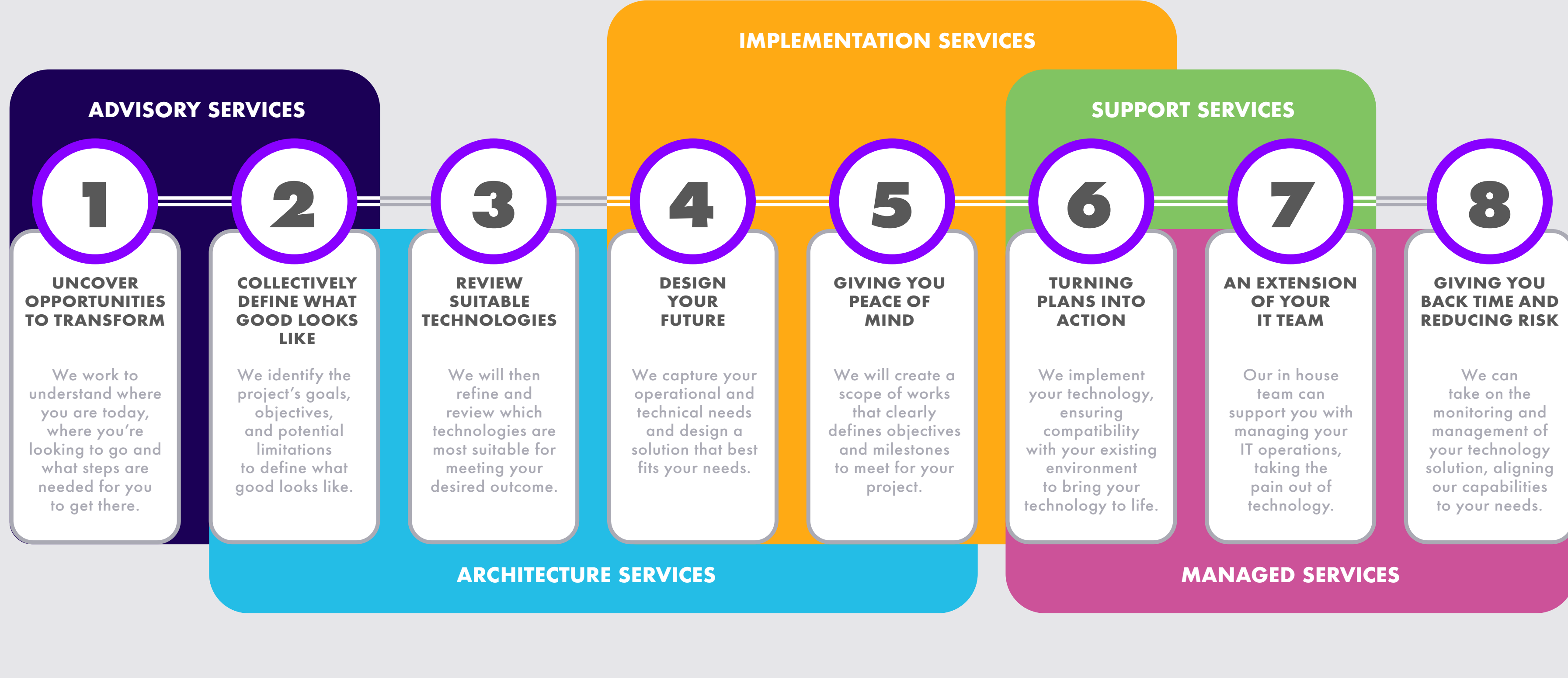
And deliver your project efficiently and effectively.



How we implement with success

No matter where you are in your technology journey, our Implementation Services are here to support you any step of the way. Whether you started with our Architecture Services team to create your design, or you've just started your journey and just need support getting things running, Softcat Implementation Services are here to offer you the service you need.

Here's how we do it:



Supporting you to stay on track

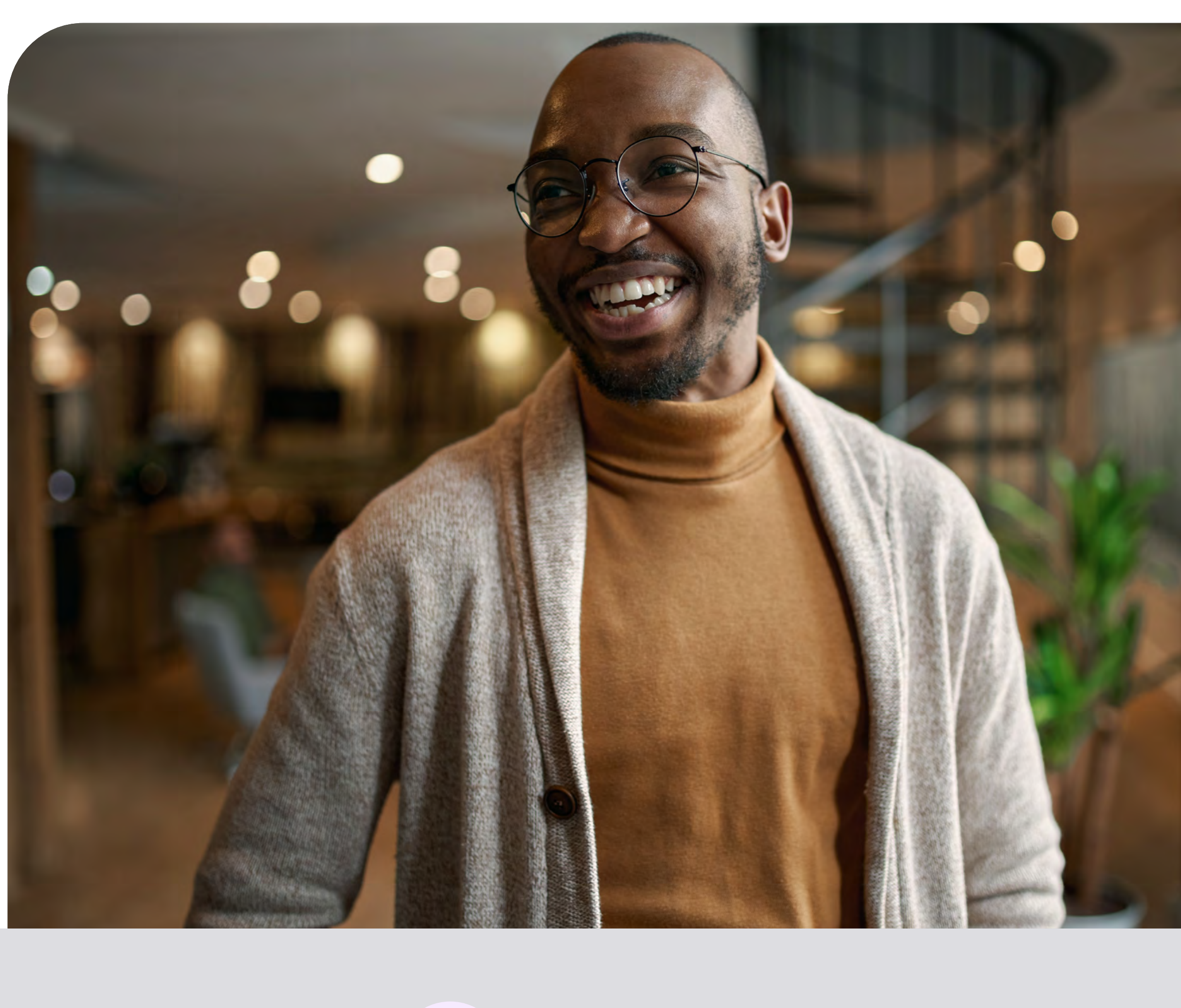
Spanning across our Implementation Services, we have an extensive Prince2 certified Project Management team.

Our project managers are on hand to take the stress out of your implementation by keeping you up to date with progress through regular meetings, managing risk or complexity within your desired solution, and driving your project

forwards in line with required timescales. Their priority is to proactively control project work and to protect you, by offering a consistent presence across the entirety of your technology project.

The best talent at your disposal

Within our Implementation Services, we have a highly experienced team of Professional Services consultants, who can deliver a myriad of both consultancy and outcome specific work across our technology portfolio. Our consultants deliver both consultancy services and outcome-based solutions, offering engagement across our three IT priority areas. Our capabilities include, but are not limited to, the below:



Digital Workspace

Our Digital Workspace Professional Service consultants are not only experts in a wide array of cloud and end user computing technologies and strategies, but they can also support customers with Unified Collaboration solutions. With experience across a wide range of vendors, our Digital

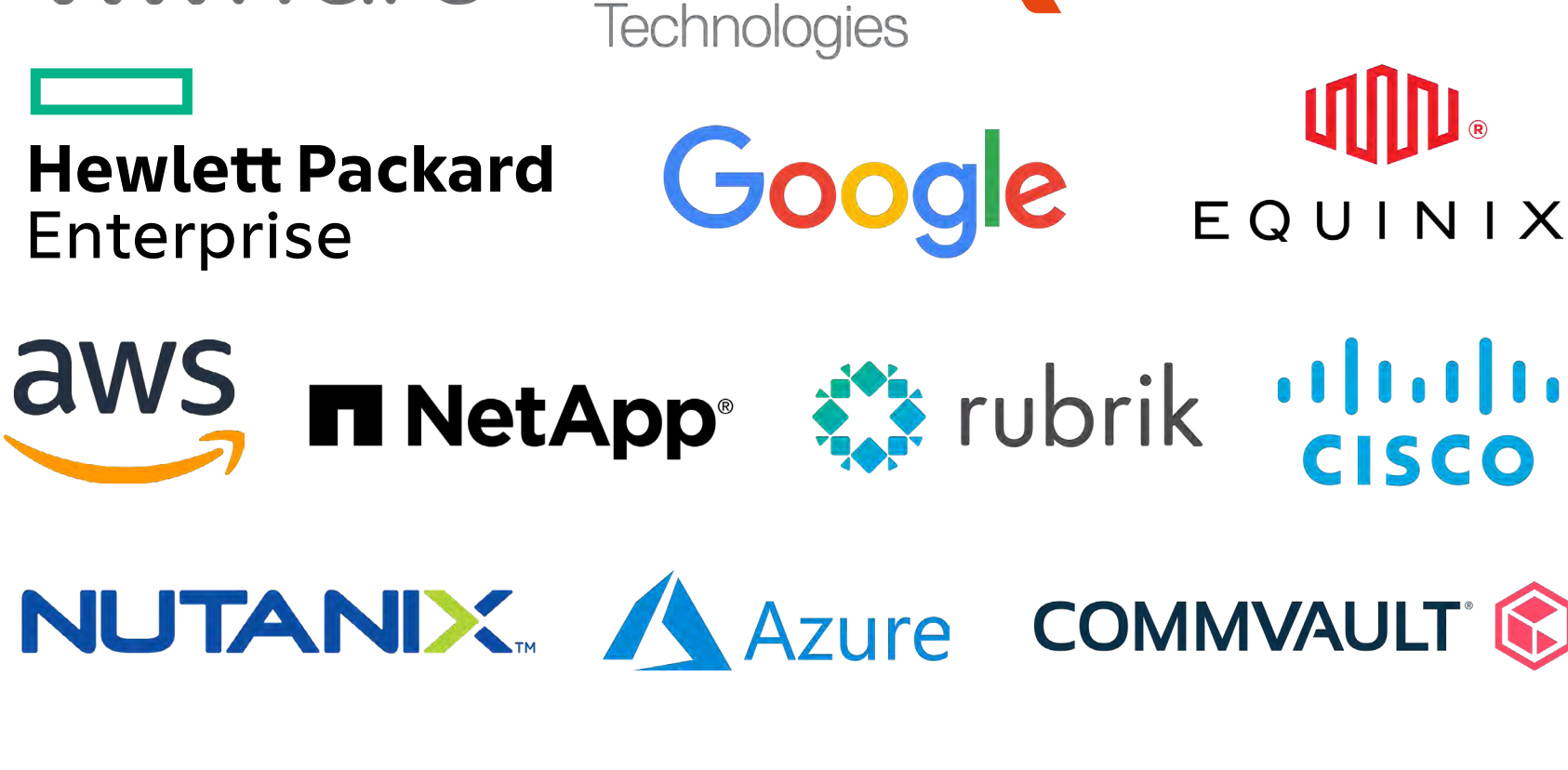
Workspace consultants offer services including, but not limited to, cloud readiness assessments, health checks, migrations, design workshops, IaaS, and PaaS deployments, assisting with anything from shorter term projects to full life cycle design and implementation.



Hybrid Infrastructure

We recognise that not all customers want to move entirely to the cloud, so that is why our Hybrid Infrastructure Professional Services team are experts in helping with the transition to a hybrid environment. We can offer consultancy across a variety

of vendors and customer bases, by delivering infrastructure assessments and health checks, datacentre, and server migrations, and assisting with the design and delivery of customer projects.



Cyber Security

Security is constantly evolving, and our Cyber Professional Services team can help build, implement, and maintain solutions to proactively reduce risk for our customers.

We take a long-term view of security and understand that it is the foundation on which our customers build and run their business. Our Professional Services consultants ensure the right processes are in place including using the right language to communicate risk, integrating solutions across

the customer estate, building an infrastructure within the customers' network and switching and routing while managing the long-term integrity of these.

Our highly skilled team leverage the latest technologies, delivering firewall migration to Campus Core and Edge design, as well as a wide range of customised projects of all sizes. We work with high profile vendors to ensure we offer a top-tier service to our customers.



Together, our teams are focused on executing change that transforms your business.



Once your project has been implemented, you have the option to engage with our support and managed operations. Our service desk and support teams provide first-class customer service and take on the heavy lifting of your solution, allowing your teams to focus on other areas.

With first-class customer service from 'go live', once our solution is built and developed, our focus then is to transition into a support and operational service, so you can confidently be ensured we're always behind you, as your service solution becomes our operation.

However you need us, our Implementation Services team are here to help.

Implementation Services that bring your technology to life.

Contact your Softcat Account Manager today or email us on

AtYourService@softcat.com