Mimecast UK Public Sector & G-Cloud14 Price List

April 2024

Mimecast Core Bundles

Produce Name	Per User Per Year 100-249	Per User Per Year 250-999	Per User Per Year 1,000-9,999	Per User Per Year 10,000-19,999	Per User Per Year 20,000+	Description
Perimeter Defence Plan	£36.50	£27.45	£21.20	£17.85	Bespoke Pricing	With Mimecast's Perimeter Defence plan you get the most sophisticated protections available for targeted threats, malicious URLs, attachments, impersonations, and spam.
Comprehensive Defence Plan	£56.70	£41.60	£32.55	£25.50	Bespoke Pricing	With Mimecast's Comprehensive Defence plan you get the most sophisticated protections available for targeted threats, malicious URLs, attachments, impersonations, and spam. Additionally allows your organisation to apply best practice security protocols inside your network and organization by providing threat remediation, security awareness training and phish testing for end users.
Cyber Resilience Pro Plan	£123.75	£84.38	£59.48	£37.20	Bespoke Pricing	Mimecast Cyber Resilience Pro is designed to maximize your opportunities to break the attack chain at your perimeter and inside your network, and beyond. With solutions that keep employees connected during an email outage, protection against malicious web activity, encryption & data loss prevention, and archiving, Mimecast has you covered. It's the ideal solution for organizations that want the most sophisticated protection available and the resilience to keep business flowing, no matter what.

Mimecast Stand Alone and Add-on Solutions

Produce Name	Per User Per Year 100-249	Per User Per Year 250-999	Per User Per Year 1,000-9,999	Per User Per Year 10,000-19,999	Per User Per Year 20,000+	Description
CyberGraph	£29.00	£19.60	£14.70	£11.00	Bespoke Pricing	Mimecast CyberGraph Artificial intelligence limits an attacker's information gathering capabilities, detects highly targeted email threats and empowers users. Mimecast CyberGraph combines three key technologies to protect organisations from targeted email threats: • Email tracker protection • Identity graph machine learning • Dynamic contextual banners embedded in emails
Awareness Training	£18.50	£13.05	£10.00	£6.30	Bespoke Pricing	Mimecast Awareness Training is a security awareness training and cyber risk management platform that helps you combat information security breaches caused by employee mistakes. Developed by top leadership from the military, law enforcement, and intelligence community, it makes employees an active part of your defence, instead of your biggest risk.
DMARC Analyzer	**Organization size of 100-249 users** £8,125	**Organization size of 250-999 users** £10,156	**Organization size of 1,000-9,999 users** £21,330	**Organization size of 10,000-19,999 users** £29,455	**Organization size of 20,000+ users** Bespoke Pricing	Use DMARC Analyzer to gain control of your domain and put an end to spoofing attacks with email channel analysis and DMARC reporting. Using DMARC (Domain-based Message Authentication, Reporting and Conformance) to stop direct domain spoofing protects against brand abuse and scams that can tarnish your reputation and lead to direct losses for your organization, your customers and partners.

Brand Exploit Protect	Organization size of 100-249 users	Organization size of 250-999 users	Organization size of 1,000-9,999 users	Organization size of 10,000-19,999 users	Organization size of 20,000+ users	Protect your digital footprint with Mimecast Brand Exploit Protect. Find and neutralize phishing attacks before they are unleashed, and instantly block malicious URLs or domains across email and web. Tier is based off AlexaRanking.
	£10,563	£13,203	£27,729	£38,291	Bespoke Pricing	

Implementation

Service / Support Description	Per Account Per Year
Core Connect (one-off) Unlimited access to the Mimecast Knowledge Base, account provisioning, Mimecast's Connect Application and telephone support, as needed	Negotiated
Guided Implementation (one-off) Core Connect plus a named Implementation Engineer, hosted scoping kick-off call, best practice documentation and a final validation call to wrap-up the implementation	Negotiated
Managed Implementation (one-off) Guided Implementation plus regular scheduled calls and remote sessions, named Professional Services Consultant to action all changes, project planning, knowledge transfer at key milestones, legacy policies review and migration, weekly status updates, migration planning, system administrator training and hosted kick-off and completion calls.	Negotiated

Advanced Implementation (one-off) Managed Implementation plus named Professional Services Consultant, online consultation (onsite available), multi-site or multi-country account configuration, eDiscovery sessions, production of a Statement of Work and end-user app set-up. Access to a dedicated team of implementation engineers to assist with any questions or problems. Creation of Mimecast account and assistance with each step of the process ensuring a smooth transition to Mimecast. On completion, all documentation and key information is passed to the Mimecast Support team, who have access to the original implementation engineer if required	Negotiated
AT MIMEOS Implementation	Free

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Customer Success and Support

Service / Support Description	Per Account Per Year
Basic Support Provides a self-service experience with access to online resources, a support portal, product hubs, and more.	Free
Advanced Support Offers a more personal touch with access to our team of Technical Support Professionals through 24/7 365 telephone support.	15% (Minimum rates will apply)
Premium Support The highest level of support for those who require a Technical Account Manager.	25% (Minimum rates will apply)

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Important Notes (Page 1 of 3)

General

- All prices are exclusive of any sales related taxes

- Prices reflect a minimum 1-year contract term, billed annually in advance

- This price list supersedes any previous Mimecast Public Sector Price List

- All services must be procured through a registered Mimecast Reseller

- Minimum order value is £500 net to Mimecast excluding taxes, implementation, data ingestion & support

- Mimecast reserve the right to adjust these prices at any time

- Order confirmation is subject to the customer signing the latest applicable Mimecast Online Services Agreement/Terms and Conditions

- Errors and omissions excepted

Email Services

- The per user count is based on the number of permitted users

- All services and popular add-ons must be licensed for all permitted users in the account (organisation)

- Large File Send (per user) and Secure Messaging (per user) can be licensed for a subset of the Permitted Users

- Mimecast standard license allows for a maximum of 500 unique recipients, per sender, per month

- Each bulk sender user allows for 5,000 unique recipients, per sender, per month

Important Notes (Page 2 of 3)

Support Services

- The Annual Subscription is the sum of all services renewed annually

- Priority Support is included in Premium Support

- The Account Setup is incurred only once for the setup of any new Mimecast account, unless replaced with Assisted Connect Professional Services Intelligent Data Migration

- Pricing for data extraction is based on compressed size of data store. Pricing for the subsequent ingestion, is based on uncompressed size of data

- Minimum volume 1TB compressed

- Prices in the price list are guidelines. Please engage with Mimecast Professional Services for accurate pricing and scoping of all projects

Legacy Archive Data Management

- The minimum data volume for Legacy Archive Data Management is 100GB per order

- Preparation of the data for import into Mimecast is the responsibility of the customer, unless Intelligent Data Migration Services are purchased in conjunction with Legacy Archive Data Management

- Legacy Archive Data Management is billed annually or upfront based on the volume of data provided to Mimecast

Important Notes (Page 3 of 3)

- Implementation Services

- Assisted Connect is a fixed cost, fixed scope of work

- All other tasks are separately defined, and subject to the daily consulting rate