

PROACT

Workspace Transformation Assessment

Supporting your transformation to a modern workspace solution to drive employee experience, increase security and simplify IT Operations.



workspace.proact.co.uk



Proact believes that an organisation's people are its most important asset. Well-motivated and engaged staff will innovate, go the extra mile and deliver that excellent customer service needed to set an organisation apart from the competition.

Delivering a workspace solution that allows for agile and flexible working, while removing complexity is a key component in tackling the employee experience challenges. Proact's Workspace Transformation Assessment (WTA) draws on our two decades of experience to guide your organisation to a new workspace architecture and ensure your staff are happy and engaged.

Work is no longer a place, it's something we do wherever and whenever to meet business objectives. Powered by technology, the workplace is quickly evolving into an always-on, continuous flow of applications and data, accessible to end users from an abundance of devices, regardless of their location.

As a result, there is a demand for true mobility in the workplace – where users can seamlessly transition between multiple workspaces irrespective of the device

they are using. With this comes an increasing expectation that their connected workspace will always be available and function in the same way as the consumer-driven world outside of work.

Employees are increasingly 'interviewing' employers and making decisions on where to work based on factors other than just salary. Attracting and retaining the best talent should be a top priority to ensure continued differentiation. Research suggests up to 85 percent of existing staff are disengaged – this lack of engagement is one of the impacts of not providing a modern workspace solution.

These changing user expectations coupled with increasing security overheads and complex IT systems contribute to low employee engagement, impacting productivity and profitability.

Proact believes that a comprehensive workspace solution needs to cater for multiple endpoints both known and unknown. Solutions should consider all user types such as internal, partner, supplier and contractor while enabling team and individual productivity whatever the application type – from traditional to web to SaaS.

When defining a new workspace solution, we look to adopt four key concepts:



Understand user requirements

Always base the project on a solid foundation and seek to understand your user needs and remove all assumptions.



Places and spaces

Consider the locations, offices and meeting spaces offered to users. Activity based working principles can guide this.



Culture is key

End users need to feel trusted, safe and empowered by management to work how and when they want to.

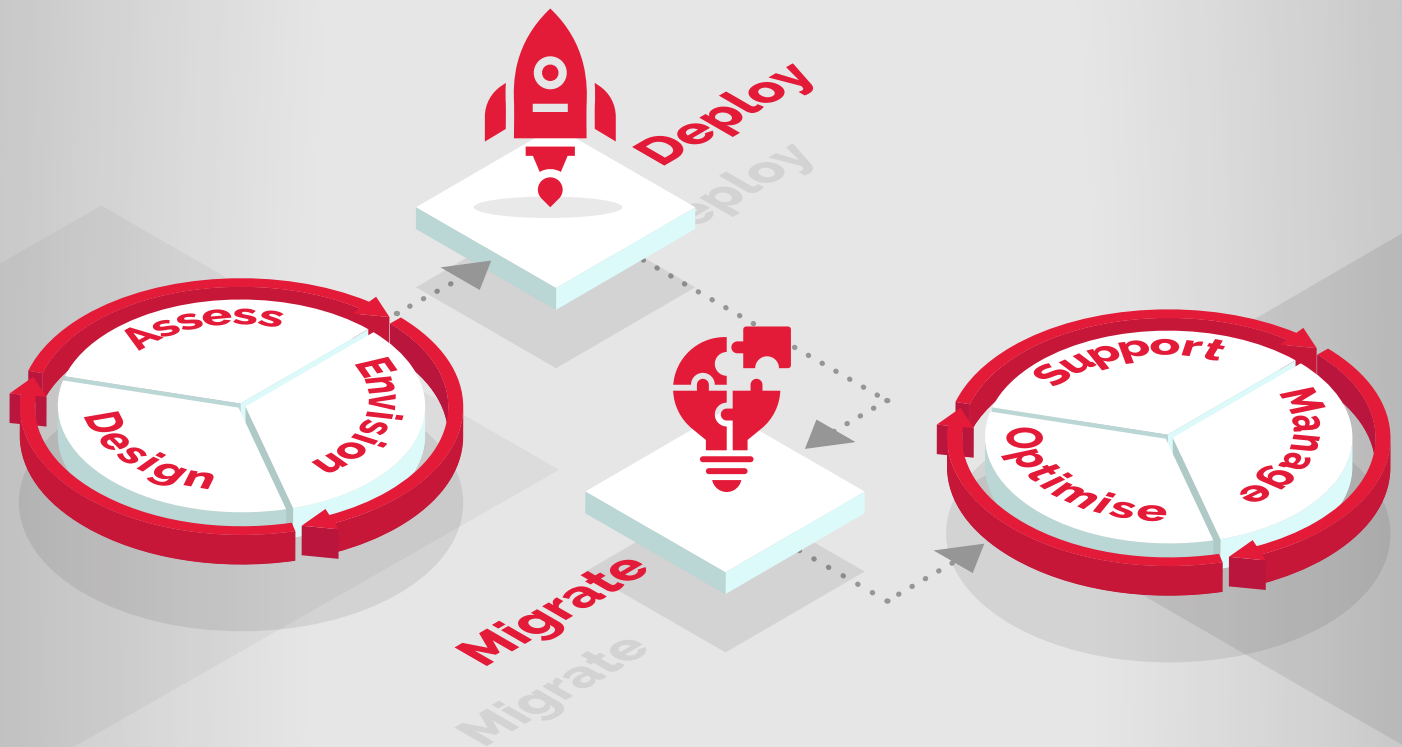


Simple solutions

End users are immersed in modern technology and expect simple intuitive interactions that are mobile in nature. These concepts are designed to govern the overall requirements ensuring that the transformation covers the full user experience and not just the technology.

Our methodology

Proact has developed a proven methodology for guiding customers through the complexities of delivering a modern workspace solution, from initial strategic alignment through to fully costed validated designs and final benefits realisation.



This three-phase methodology starts with the Assess, Envision and Design phases and is delivered via this Workspace Transformation Assessment.

The **ASSESS** phase focuses on gathering data on the existing environment along with business level engagement sessions. This phase is designed to define the strategic objectives and detail the functional and non-functional requirements that will inform the Design phase.

Once the requirements are defined, we move to the **ENVISION** phase. Starting with business leaders we run 'art of the possible' sessions to demonstrate how technology could impact change. We also run envision workshops with your IT teams to uncover the correct technology mix to support strategic options.

These two phases are captured in the design decision document for review and agreement.

With the requirements signed off and the broad technology elements agreed, we move to the **DESIGN** phase. We work with your organisation's technical team to define the architecture and document the high-level design. This phase will also produce any required bills of materials to underpin the business case.

Weaved into this process we start building and ratifying the business case for the project, allowing an easy comparison between continuing 'as is' and adopting a new way of working.

Workspace Transformation Assessment (WTA)

The **standard** assessment focuses on aligning your organisation's strategy to workspace technology and delivering the desired end user outcomes.

- User estate analysis
- Device estate analysis
- Application estate analysis
- Power usage assessment
- User persona mapping - standard
- Business case preparation
- High-level design creation
- 'Art of the Possible' sessions
- Envision workshops
- Road map definition.

The **premium** assessment is designed to gather detailed information about the current user estate to provide data-driven evidence to underpin decision-making and direction.

- Desktop Readiness Assessment
- Data-driven analysis of users, devices and applications
- User experience analysis
- End user engagement sessions
- Skills capability assessment
- User persona mapping - premium
- Infrastructure capability assessment
- Application forward path analysis.



Book your transformation today at
workspace.proact.co.uk/survey



Desktop Readiness Assessment (DRA)

The assessment leverages market leading software to provide detailed data-driven insights into the existing user base. The DRA provides the context to build an IT environment that matches end user needs. From a simple light touch assessment, we can uncover:

- Application and device performance
 - Windows 10 readiness
 - Current user experience level
 - Software licence usage
 - Current system demand
 - User mobility assessment
 - Detailed application metrics
 - Detailed user requirements
 - Device inventory and performance
 - Top issues root cause identification
 - Website usage
- and much more..**

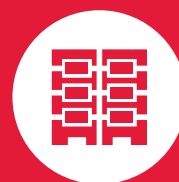
Benefits

A Workspace Transformation Assessment is comprehensive service that ensures alignment of your strategy and technology to deliver the end user workspace. Throughout the process we will jointly develop an agnostic solution without compromising on security, productivity or performance for the end user. Engage with Proact on a Workforce Transformation Assessment to:



Increase productivity

Understand how to architect a workspace that will drive employee engagement, increase productivity, staff retention and help attract the best talent.



Streamlined ops

Align your organisation's strategy to the required technology, simplify operations, reduce costs and underpin organisational objectives.



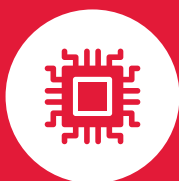
Financial insights

Understand the costs and savings from different workspace architectures via the business case.



Deeper understanding

Gain deep insights into the architecture and technology needed to underpin a modern digital workspace solution.



Technological alignment

Ensure end users, business leaders and IT teams are aligned and buy into the technology and its outcomes.



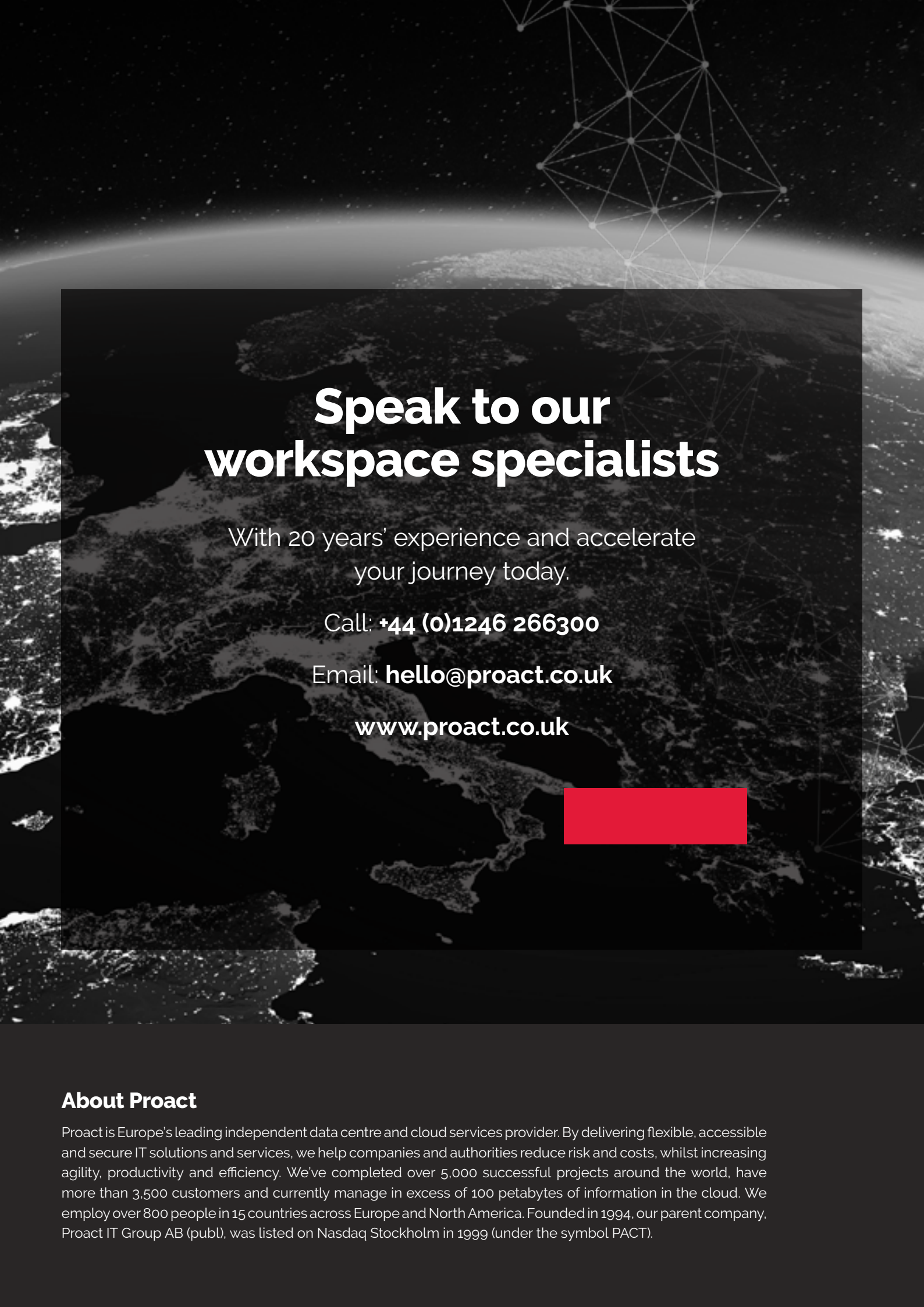
Improve data sets

Obtain detailed data on current end user computing landscape to remove assumptions and base decisions on data.

Think you're ready for an assessment?

Complete the survey and have an expert get in touch.

workspace.proact.co.uk/survey



Speak to our workspace specialists

With 20 years' experience and accelerate
your journey today.

Call: **+44 (0)1246 266300**

Email: **hello@proact.co.uk**

www.proact.co.uk



About Proact

Proact is Europe's leading independent data centre and cloud services provider. By delivering flexible, accessible and secure IT solutions and services, we help companies and authorities reduce risk and costs, whilst increasing agility, productivity and efficiency. We've completed over 5,000 successful projects around the world, have more than 3,500 customers and currently manage in excess of 100 petabytes of information in the cloud. We employ over 800 people in 15 countries across Europe and North America. Founded in 1994, our parent company, Proact IT Group AB (publ), was listed on Nasdaq Stockholm in 1999 (under the symbol PACT).