

PROACT

G-Cloud 14 Services

Professional Services Rate
Card

Document control

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Revision history

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General

This document details the standard day rates for Proact's professional services and consultancy. Digital Marketplace Buyers must confirm individual pricing and availability from their Proact Account Manager or from Proact's general point of contact at bids@proact.co.uk.

Buyers should read this pricing document in conjunction with the specific service description, terms and conditions and SLA for the service, or services, required.

Professional Services Day Rates

Level	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	N/A	N/A	£600	£600	N/A	N/A
2. Assist	N/A	N/A	£600	£600	N/A	N/A
3. Apply	N/A	N/A	£850	£850	£850	£850
4. Enable	£1,000	£1,000	£1,000	£1,000	£1,000	£1,000
5. Ensure, advise	£1,250	£1,250	£1,250	£1,250	£1,250	£1,250
6. Initiate, influence	£1,500	£1,500	£1,500	£1,500	£1,500	£1,500
7. Set strategy, inspire, mobilise	£2,000	£2,000	£2,000	£2,000	£2,000	£2,000

Pricing excludes VAT.

Pricing is for resource only and full day rates include travel and expenses within the UK, work outside the UK will be quoted separately to include travel and expenses costs.

Standard working hours are 09:00 to 17:30, Monday to Friday excluding UK public holidays – Uplift for out of hours: Evenings, Weekends and Bank Holidays x2.

Services are subject to scope of works definition – Some specific skills or to meet urgent timescales may require 3rd parties and may incur a higher cost, which will be quoted on a case-by-case basis.

The following table provides an overview of the deliverables provided against the day rate levels detailed above:

Level	Title	Description
3	Field Engineer	<ul style="list-style-type: none"> • Installation of pre-configured devices and associated connections. • Conducts basic hardware operational tests, troubleshoots malfunctions and replaces faulty hardware components, where applicable
4/5	Professional Services Engineer	<ul style="list-style-type: none"> • Experienced Technical Expert in their area of specialism • Defines the installation procedures and order of work • Installation of hardware and software • Conducts testing and recoding of results • Completes health checks and documents recommendations • Carries out fault diagnosis • Customer handover
6	Technical Architect	<ul style="list-style-type: none"> • Technical Lead providing expert technical knowledge in their area of specialism • Experienced in capturing requirements and translating into multi technology / multi-vendor designs • Capable of extrapolating the impact of Data Protection and Disaster recovery into architecture
7	Enterprise Architect	<ul style="list-style-type: none"> • Ability to design to business goals and systems requirements • Capable of running large multi-national programmes • Assistance in the development of IT Strategy, Policies and Governance • Able to write detailed Business Cases

