



## **Phoenix Protect Managed Security Service**

### **Service Definition**

The Phoenix Protect Managed Security Service helps your organisation stay ahead of cyber threats with a fully supported managed detection and response service that identifies them and helps you respond to and manage them.

Our Phoenix Protect managed detection and response service is operated and delivered by our in-house SOC team, whose job it is to manage, detect, and respond to our customers' cyber security incidents 24x7x365.

It leverages the power of Microsoft Sentinel to provide your organisation with a thorough understanding of what security events, issues, and threats are happening in real-time within your on-premise and cloud environments.

Our security analysts' knowledge and experience and our ongoing research into the cyber security threat landscape is used to create context when investigating incidents and for fast resolutions.

#### **What is Phoenix Protect**

Sentinel Essentials proactively identifies threats and supports you with a response to manage them, using analysis of log data constantly captured from your existing infrastructure.

Threat intelligence data is used by our SOC team to enrich Sentinel and provides further confidence by identifying security incidents that are triggered and their potential impacts on your organisation.

Our cyber security analysts work with you to identify security threats and provide a targeted response, utilising our industry experience alongside AI and machine learning algorithms developed by Phoenix and Microsoft Security teams.

#### **Benefits of Phoenix Protect**

The Phoenix Protect Managed Security Service provides customers with access to our cyber security specialists who will analyse log data, identify current security threats, and respond quickly to cyber security incidents. The service is tailored specifically to your organisation's requirements and gives you confidence that your systems and data are protected through:

- Rapid threat identification and response – 24x7x365
- Enables your internal IT team to focus on other business centred tasks
- Optimises and improves your existing cyber security investments with access to security specialists
- Provides proactive threat hunting enabling threat rapid detection and response
- The service is adaptable and scalable to meet the requirements of your organisation's infrastructure and technology