ECLIPSE Bed Management Service (GCloud 14)

Service Definition

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Service Overview

ECLIPSE Bed Management saves social care and Health partners time and money. The software quickly and easily locates suitable care home vacancies. At the same time, it helps to support the care economy by improving occupancy rates for care home providers.

Service Description

With ECLIPSE Bed Management, booking a bed in a care home can be as easy as booking a room in a hotel.

ECLIPSE users are able to securely access a portal to see up-to-date information on care homes, their vacancies and facilities. They have the ability to easily book them without the wasted time of calling around to every home in the area.

The software saves administration time, simplifies the booking process and helps reduce delayed transfers of care. Organisations that have implemented ECLIPSE Bed Management have improved efficiency by over 100%.

In the spirit of joined-up working and the Care Act, ECLIPSE Bed Management can be used by health, social care and the general public to support and inform their care home choices.

Reducing Delayed Transfers of Care (DToC)

Delayed Transfers of Care occur when someone is medically fit to be discharged, but care has not yet been organised to help them outside of the hospital. These delays in discharging patients cost the NHS in England an estimated £900m a year. Further estimates suggest that one in every ten beds is taken by someone medically fit to be released.

The number of days lost through delayed transfers of care in England is at its highest monthly level on record. This adds up to a huge problem and one that needs to be solved.

A key reason for discharge delays is due to the time-consuming nature of locating suitable beds. ECLIPSE Bed Management helps solve this challenge.

The development of ECLIPSE Bed Management was funded by the Better Care Fund. It was taken from this fund due to the positive impact that it could have on reducing DToC rates.

Saving money

Working in conjunction with a Local Authority, their care provided association, and their Health Partners, we developed ECLIPSE Bed Management to solve the problems associated with DToC.

We worked with focus groups involving all parties that would be impacted by systems from the Care Home, Hospital Discharge teams, Home/ Bed Finders through to citizens and their carers.

ECLIPSE Bed Management works to get the right people into the right bed faster, saving time and money.

Informing your Citizens

ECLIPSE Bed Management is delivered with a citizen front end. Citizens can access all information about the care home, search suitable bed places and read recent CQC inspection reports.

This enables citizens and/ or their carers to go online and make informed choices about their long term or respite care. ECLIPSE Bed Management supports your local carers ensuring they are easily and simply able to book respite when they need a break.