



# Transition Management

G-Cloud 14

## SERVICE OVERVIEW

Cloud can provide significant cost savings, enhance agility, eliminate technology bottlenecks, and enable rapid business innovation. Having worked with a range of public and private sector clients supporting the implementation of their Cloud objectives, Telefónica Tech can share its knowledge, expertise, and experience to assist with the successful realisation of your Cloud ambitions. Telefónica Tech has been responsible for the successful delivery of numerous cloud-orientated programmes and projects within the public sector.

Telefónica Tech Transition Management services help organisations successfully transition to their Cloud strategy on time and on budget while ensuring that the integrity of the environment is protected. As public sector organisations adopt Cloud computing strategies, existing 'As Is' applications and services will need to be transitioned into a new 'To Be' Target Operating Model.

Our Transition Management services help organisations to:

- Strategically plan which applications, services and data will be migrated to the Cloud;
- Plan the order and priority of applications, services and data transition;
- Decide on a migration strategy – phased, parallel, en masse;
- Plan for data migration – including bandwidth, volumes, formats, and security;
- Review Business Continuity requirements;
- Define the performance and service level criteria for the new environment;
- Develop exit management procedures;
- Involve key stakeholders;
- Train users;
- Communicate with users, suppliers, and other interested parties; and
- Assess the technical and non-technical impacts of any transition.

This service is ideal if you have a specific Cloud deployment project that you wish to complete that involves multiple technologies and vendors. The resource can be utilised as a project where appropriate consultants will be assigned to achieve the desired outcome within the time and budget limits agreed with the customer.

### Key Features

- Strategically plan which applications, services and data will be migrated
- Plan the priority of applications, services and data transition
- Decide on a migration strategy
- Plan for data migration, including bandwidth, volumes, formats, and security
- Review Business Continuity requirements
- Define the performance and service levels for the new environment
- Develop exit management procedures
- Involve key stakeholders
- Train users
- Assess the technical and non-technical impacts of any transition.

### Key Benefits

- Minimise the disruption to the business while improving the services
- Delivering within agreed timescales and budget
- Ensures new service benefits are realised as early as possible
- Enhanced Risk Management to ensure minimal impact to Business
- Transition combinations of Applications, Systems, Products, Infrastructure, Networks and Processes
- Key stakeholder engagement, buy-in and active support

### About Telefónica Tech

Telefónica Tech is a leading provider of cloud technologies, managed services, and consulting services. We specialise in helping organisations utilise the unique aspects of emerging technologies to solve business challenges in new and dynamic ways. We operate under managed service or strategic partnership contracts with our major clients. Telefónica Tech has established partnerships with the very best hardware and software vendors in our areas of specialisation. We are committed to assisting our customers in evaluating all potential solutions, including optimising current IT systems.

This approach, combined with our proven engagement methodology, enables us to develop and deliver cost-effective solutions that are an asset to your business. We offer unique consulting talent and technical support expertise to companies wanting to realise the benefits of their IT investment.