Telefónica Tech

Modern Workplace Consultancy Services

G-Cloud 14

SERVICE OVERVIEW

Telefónica Tech's Modern Workplace Consultancy Services guides you through your journey in delivering a modern secure workplace based on the Microsoft 365 suite.

We leverage our specialist expertise to modernise your productivity & mobility strategies using Microsoft 365. Reduce time to value for your business with proven design, consultancy and strategic architecture experience.

Services cover deployment to business strategy encompassing; Exchange Online, SharePoint Online, OneDrive for Business, Teams, Intune, Copilot and Windows 10/11.

Key Features

- Business value, ROI and TCO easily demonstrated using proven methodologies
- Enhanced communication and collaboration enabling modern working
- Enhance workplace flexibility with proven mobility strategies and technologies
- Operational overhead reduced by utilising economies of scale in cloud
- Microsoft Teams deployed using our FastStart services
- Citrix Consultancy Services
- Microsoft 365 Consultancy, assessment, design and implementation services
- SharePoint Online consultancy, design and implementation services
- Risk of data loss mitigated with advanced security technologies
- Quickly deploy Azure Virtual Desktop with AVD Faststart
- Device flexibility with mobile device and mobile application management
- Training and Adoption services
- Microsoft Gold Messaging, Communications, Hosting, Cloud Platform, Datacentre, Cloud Productivity accreditations.

Key Benefits

Art of the Possible	Current State Assessments
Envisioning Workshops demonstrate the art of possible with different vendor options and how it aligns to a customer use case.	On-site health checks of existing Microsoft 365 tenant or current configuration environment against best practice.

User Adoption	Managed Projects
Organisations want to be more effective and inspire its employees to work better together. But changing a work culture goes way beyond the effort required to deploy a new solution, employees must understand the solution's value and engage with it daily. Telefónica Tech will drive an Adoption Change Management (ACM) process around our defined delivery methodology.	Following a tried and tested methodology: **Initiation:** Telefónica Tech will run a project definition workshop to affirm requirements, scope, deliverables and timescales. Project planning and scheduling occurs at this stage. **Design:** Telefónica Tech will provide a design document based upon industry best practices. This will include any prerequisite activities. **Build/Test:** Telefónica Tech will build and configure the solution according to the agreed design and execute the test plan witnessed by the customer. **Manage:** Provide managed services of varying levels, depending on a customer's requirement.

Additional Services

- Virtual Desktop Management – access a secure managed desktop from anywhere using any device. Our Virtual Desktop service includes the design, deployment and ongoing maintenance of a custom hosted desktop experience. Applications, software updates and security are all centrally managed.
- Secure Microsoft 365 - We offer a customised solution based on the current state of your company. We implement the necessary tools and configure the relevant policies to achieve the highest possible level of security.