

# G-Cloud 14 Service Description

Agile Coaching



## Agile Coaching

As agile practitioners we understand agile patterns and antipatterns, drive change and improve team dynamics through facilitation, teaching, coaching and mentoring.

We help teams mature their agile ways of working and support them in the journey to achieve actual ‘agility’, improving efficiency, productivity, and performance and delivering better outcomes.

## What is the Service

Our agile coaching services are designed especially for training teams in Agile methodologies. Our experienced Agile coaches understand the unique challenges facing governmental organisations. All organisations require ‘agility’. In technology, digital and IT the vast majority of organisations have gone through a digital transformation to adopt ‘agile’ ways of working, but every organisation is different, as is every team. We offer tailored coaching programs designed to empower government teams with the principles, practices, and mindset necessary to embrace agility and deliver value effectively for the users and the organisations.

As Agile Coaches, who will work with your teams, we are experts in:

- Agile ways of working
- Team dynamics
- Product delivery
- Service delivery
- Facilitation
- Stakeholder management and communication
- Culture change and transformation

## What can it do for you

Depending on the needs of your organisation, we can design programmes that will help your teams move from ‘doing agile’ to ‘being agile’. We are agile practitioners that understand agile patterns and antipatterns, drive change and improve team dynamics through facilitation, teaching, coaching and mentoring. We help teams mature their agile ways of working and support them in the journey to achieve actual ‘agility’. Ultimately, this will provide both teams and organisations with improved efficiency, productivity, and performance and better outcomes. As Agile Coaches we:

- mentor individuals, teams and senior leaders to understand how to realise the benefits of agility
- foster transparency and communication to improve culture and build better products
- help teams to identify and remove blockers, bottlenecks & waste
- facilitate the journey towards true self-organisation through empowering individuals, improving process and better defining objectives

All of the above leads to better agility, and will reduce business risk, improve quality and delivery speed and result in better products and outcomes.

## Service Features

1. Mentor individuals, teams and senior leaders to understand how to realise the benefits of agility
2. Foster transparency and communication to improve culture and build better products
3. Help teams to identify and remove blockers, bottlenecks & waste
4. Facilitate the journey towards true self-organisation through empowering individuals, improving process and better defining objectives

## Service Benefits

1. Train, coach, upskill to become truly agile in ways of working
2. Train, coach, upskill to become truly agile in approaching services

## Contact details



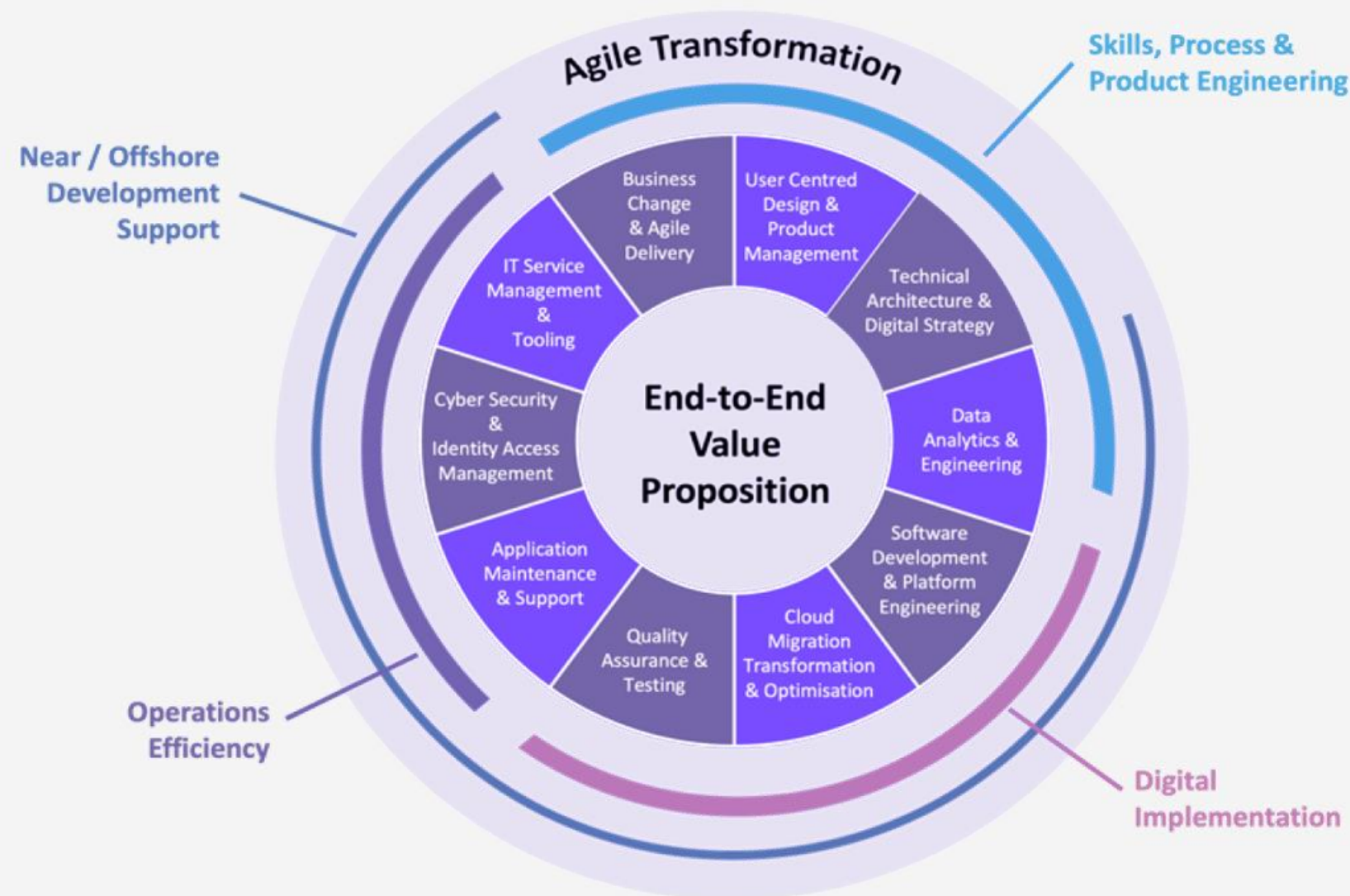
# End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

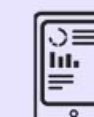
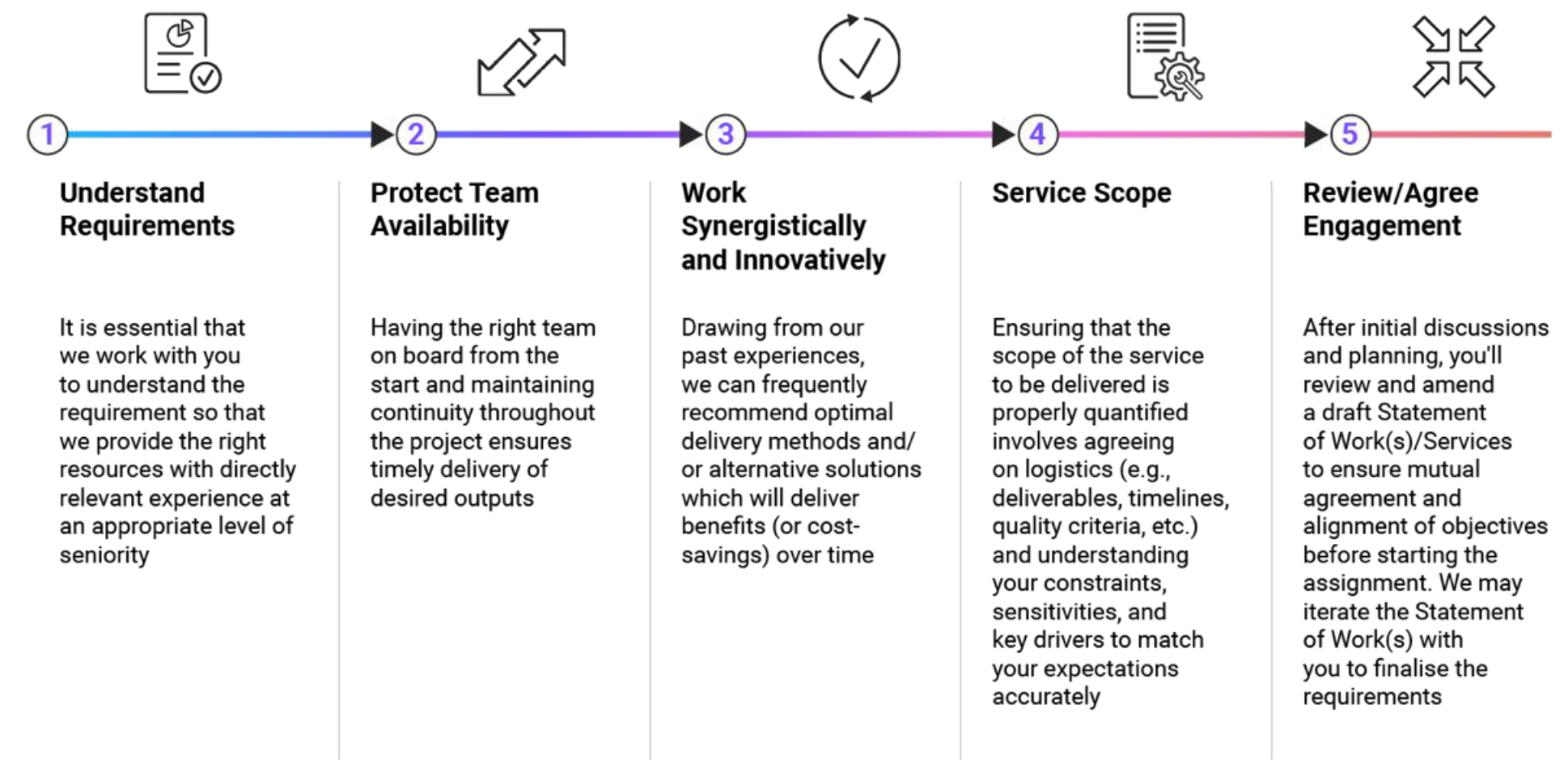
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



## Onboarding and offboarding process



### Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



### Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.



# Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



# Customer stories



Stopped a Central Government high-severity Cyber threat in its tracks with a Threat Management solution that continuously monitors the security posture and responds to active cyber security incidents and vulnerabilities fast



Simplified 230+ service offerings with no disruption to live service to deliver service management maturity that was standardised to be more efficient, and optimised to reduce cost at a critical time for HMCTS



Put nature at the heart of government decision-making using digital and AI innovation to explore 21 natural capital ecosystem assessments with Defra



Reduced service costs by 60% through the design and transition of Robotic Process Automation of 1.2M service billing transactions per month at NOS Telecoms Cabinet Office



Enabled the delivery of 4.7M care and food supplies to people who were at the highest risk from COVID-19 through the development, delivery, and maintenance of the Shielding Vulnerable People service at the Cabinet Office



Increased speed and traceability of annual education funding allocations by transforming the Funding Service at ESFA in the DFE