

# G-Cloud 14 Service Description

Agile Project Delivery (DM)



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Methods offers an Agile project delivery service incorporating user-centred-design, software development, coaching, delivery management and product ownership using SCRUM/Kanban. Agile delivery is essential to meeting GDS service standards. Agile project delivery helps you adapt to changing user/business needs. We work closely with you to embed the approach within your organisation.

### What is the Service

Methods offer user-centred / human-centered agile project delivery services, adapting our approach to closely align with the distinct needs of each customer and their users.

This methodology encourages active participation, with customers invited to participate in the multidisciplinary teams led by our delivery experts.

Through agile ceremonies like show-and-tells, sprint reviews, stand-ups, and planning sessions, customers gain a comprehensive understanding of project progress at any given moment.

Agile ways of working approach ensure the development of a minimal viable product (MVP) or minimal viable service (MVS) that can be refined to meet both user needs, as well as the customer's requirements, budget, and timeline.

### What can it do for you

Methods has teams of skilled delivery managers leading Agile teams using methodologies such as Scrum and Kanban, to deliver POCs, Alphas, Betas & Live projects, ensuring they meet user needs and are delivered to GDS Digital Service Standards. Developing software and redesigning services using an Agile methodology reduces delivery risk; we don't just talk about developing products, we build products and services.

## Service Features

1. Defining structure and agile ceremonies
2. Creation of a project backlog (including epics and user stories)
3. Backlog building, refinement, estimation in collaboration with business owners
4. Defining a minimum viable product
5. Experienced Developers using TDD, BDD and a modern mindset
6. Mentoring and coaching
7. Running the project
8. Governance and reporting
9. Fully autonomous teams though to delivery support

## Service Benefits

1. Value is realised faster
2. Clients understand the benefits of an agile delivery approach
3. Organisation has skills to continue using agile for other projects
4. Effective project governance and reporting
5. Greater transparency around the project
6. User needs are considered and proven to be met
7. Pass GDS Service Assessments for Discovery, Alpha, Beta and Live
8. Reduce delivery risk
9. Reduce the cost of ongoing software maintenance
10. Process adapts to your needs and requirements

## Contact details



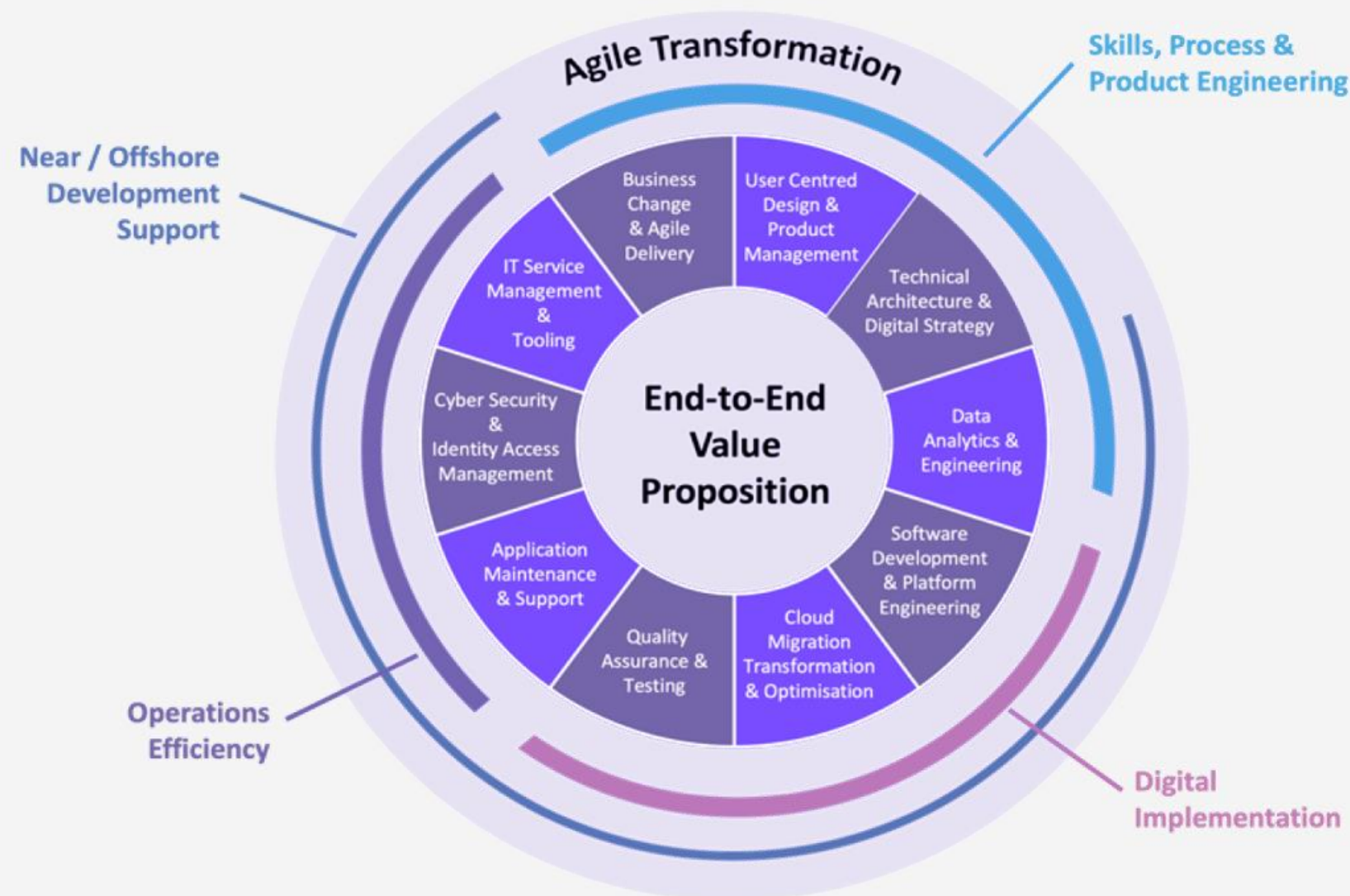
# End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

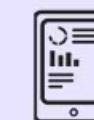
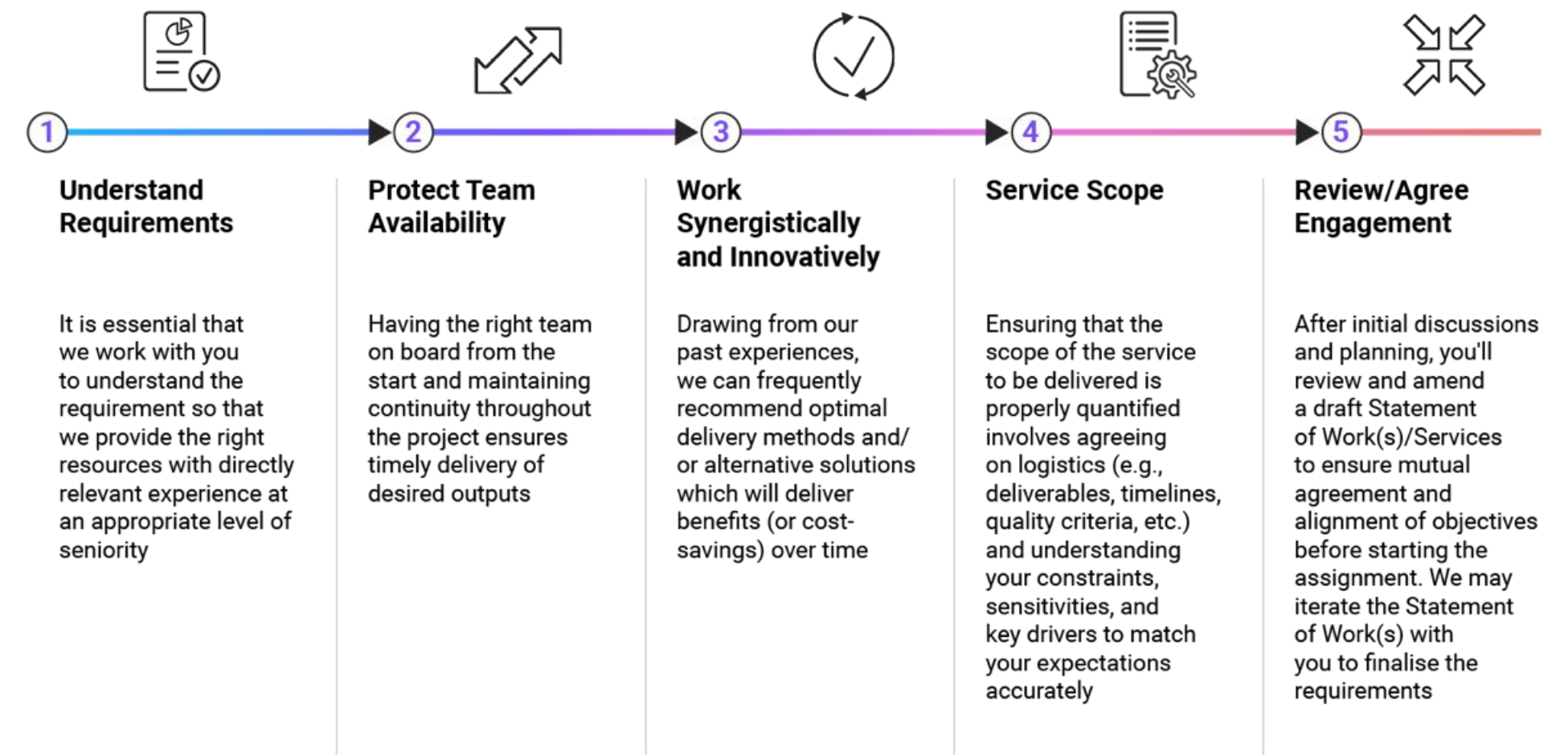
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



## Onboarding and offboarding process



### Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



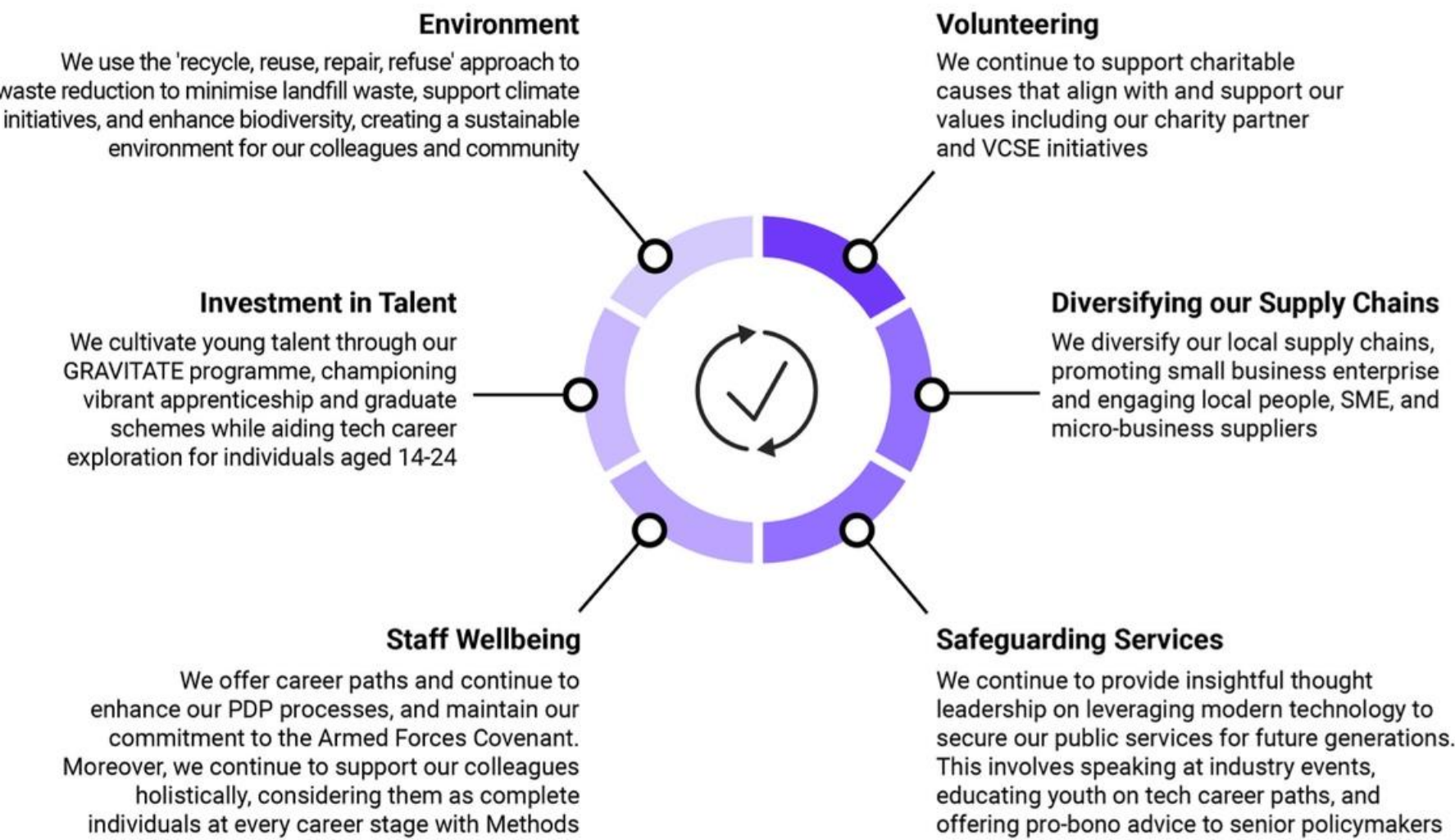
### Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.



# Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



# Customer stories



Stopped a Central Government high-severity Cyber threat in its tracks with a Threat Management solution that continuously monitors the security posture and responds to active cyber security incidents and vulnerabilities fast



Simplified 230+ service offerings with no disruption to live service to deliver service management maturity that was standardised to be more efficient, and optimised to reduce cost at a critical time for HMCTS



Put nature at the heart of government decision-making using digital and AI innovation to explore 21 natural capital ecosystem assessments with Defra



Reduced service costs by 60% through the design and transition of Robotic Process Automation of 1.2M service billing transactions per month at NOS Telecoms Cabinet Office



Enabled the delivery of 4.7M care and food supplies to people who were at the highest risk from COVID-19 through the development, delivery, and maintenance of the Shielding Vulnerable People service at the Cabinet Office



Increased speed and traceability of annual education funding allocations by transforming the Funding Service at ESFA in the DFE