

G-Cloud 14 Service Description

Low Code Solution Support and Capacity Building

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The transition to BAU at the end of your Low-Code platform implementation does not mean you’re on your own. Methods can help with ongoing support to ensure you continue to make the most of your platform, that it remains fit for purpose and can accommodate new and iterated digital services.

What is the Service

This service provides ongoing support for your Low Code platform as you transition from implementation project to BAU. You have the choice of purchasing banked days to draw down to a schedule or as required, commissioning support and resources for specific projects, or sprints to deliver multiple processes.

What can it do for you

Support you as move into BAU to ensure your Low-Code platform remains fit for purpose and continues to sustainably scale with new and iterated services.

Service Features

- 1. Ensure continued optimisation and fitness for purpose of Low-Code platform
- 2. Reassurance of an experienced implementation partner acting as critical friend
- 3. Flexible support options to suit your implementation model

Service Benefits

- 1. For ongoing service improvement, implementing additional services, BAU health checks
- 2. Flexible support options to suit your implementation model
- 3. Banked support days to draw down as required
- 4. Support and resources for specific projects
- 5. Support and resources for additional sprints for multiple processes

Contact details

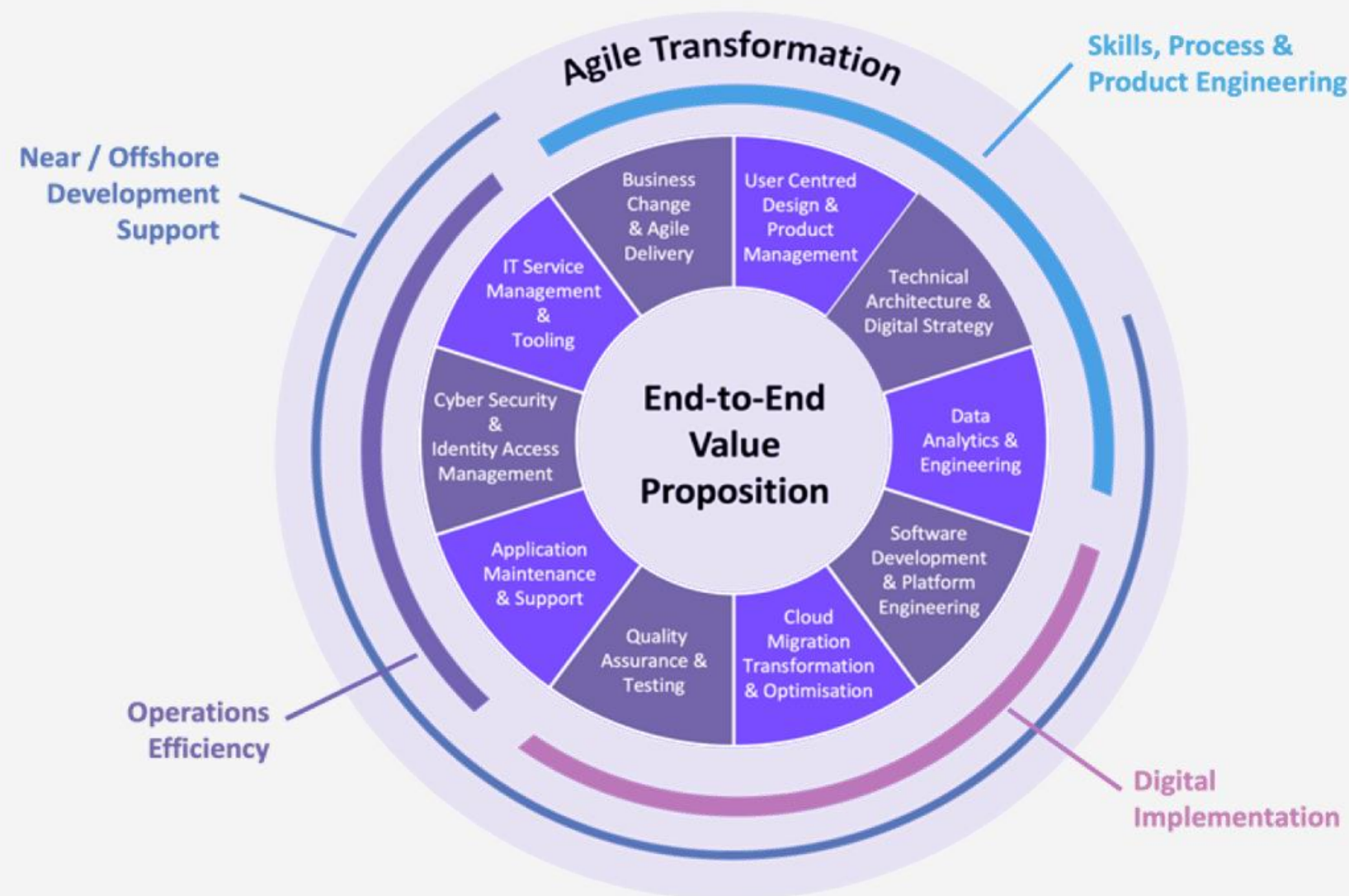
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

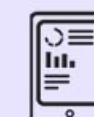
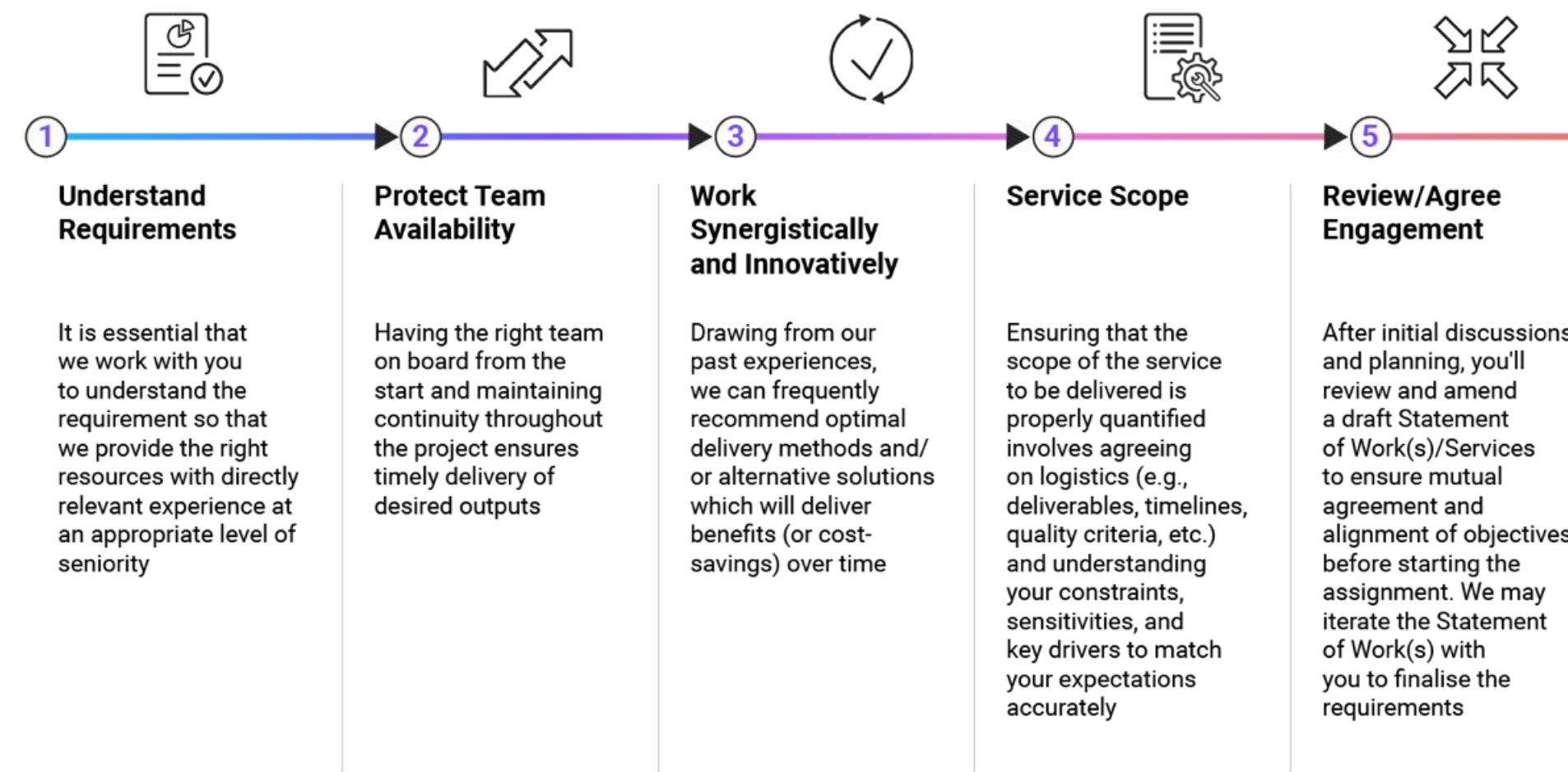
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Stopped a Central Government high-severity Cyber threat in its tracks with a Threat Management solution that continuously monitors the security posture and responds to active cyber security incidents and vulnerabilities fast



Simplified 230+ service offerings with no disruption to live service to deliver service management maturity that was standardised to be more efficient, and optimised to reduce cost at a critical time for HMCTS



Put nature at the heart of government decision-making using digital and AI innovation to explore 21 natural capital ecosystem assessments with Defra



Reduced service costs by 60% through the design and transition of Robotic Process Automation of 1.2M service billing transactions per month at NOS Telecoms Cabinet Office



Enabled the delivery of 4.7M care and food supplies to people who were at the highest risk from COVID-19 through the development, delivery, and maintenance of the Shielding Vulnerable People service at the Cabinet Office



Increased speed and traceability of annual education funding allocations by transforming the Funding Service at ESFA in the DFE