

Discovery and Roadmapping

## Service description details



## **Discovery and Roadmapping**

Methods has a structured approach to the development of technical roadmaps. We use a range of tools to help understand areas for development and exploitation. We develop technical roadmaps which act as plans for the development of technology and business improvement, increasing an organisation's exploitation of technology capability.

#### What is the Service

A technology roadmap is a representation of short- and long-term goals, mapped against technology solutions which will help to deliver those goals. A roadmap is a strategic plan or document that outlines the timeline and milestones for delivering a project or product. It provides a high-level overview of the key activities and objectives that need to be accomplished to achieve the desired outcome within a specific timeframe.

## What can it do for you

Methods' Roadmap service harnesses our vast experience designing and delivering solutions to the public sector, and gives a clear picture of the best areas for development within your organisation, along with an appraisal of a range of technical solutions and recommendations for both short- and long-term improvements.

#### **Service Features**

- 1. Uses Methods' Technology Capability and Maturity Assessment Framework
- 2. Applies capability/value mapping to identify patterns and technology opportunities
- 3. Draws on significant understanding and experience of enterprise technology
- 4. Fully exploits Cloud/Digital platforms and technology
- 5. Thought leaders on open standards and internet-driven utility computing
- 6. Provides a clear plan for improving business and technology capability
- 7. Includes high level investment information
- 8. Scalable to an organisation's size, context and appetite for change
- 9. Brings expertise in aligning technology solutions and business drivers
- 10. Consideration of cultural, organisational and process changes

#### **Service Benefits**

- 1. We are experts in assessing organisational maturity and capability
- 2. We understand enterprise technology in complex public service organisations
- 3. We work across health, emergency services, local and central government
- 4. We are experienced in planning and delivering technology change
- 5. We are experienced in planning and delivering business change
- 6. We deliver pragmatic innovation based on lengthy experience
- 7. Unrivalled access to leading-edge policy thinking on Cloud/Digital Public Services
- 8. Benefits/value-led approach to all strategies, demonstrating tangible savings
- 9. Flexible commercial arrangements: T&M/Fixed Price
- 10. We can act as a critical friend or trusted advisor

**Contact details** 





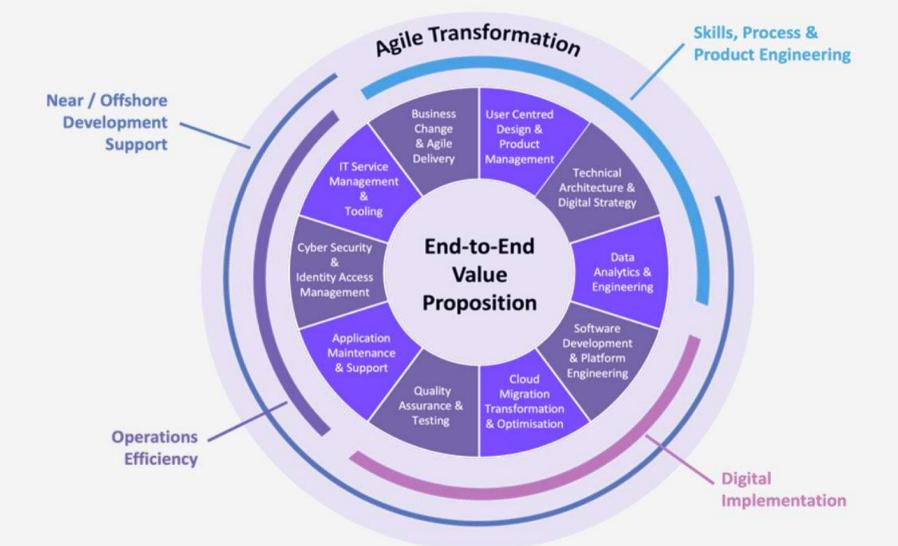
# **End-to-end transformation and innovation experts**

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

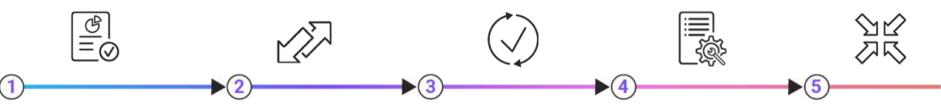
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



## Onboarding and offboarding process



### Understand Requirements

It is essential that we work with you to understand the requirement so that we provide the right resources with directly relevant experience at an appropriate level of seniority

### Protect Team Availability

Having the right team on board from the start and maintaining continuity throughout the project ensures timely delivery of desired outputs

### Work Synergistically and Innovatively

Drawing from our past experiences, we can frequently recommend optimal delivery methods and/ or alternative solutions which will deliver benefits (or cost-savings) over time

## **Service Scope**

Ensuring that the scope of the service to be delivered is properly quantified involves agreeing on logistics (e.g., deliverables, timelines, quality criteria, etc.) and understanding your constraints, sensitivities, and key drivers to match your expectations accurately

## Review/Agree Engagement

After initial discussions and planning, you'll review and amend a draft Statement of Work(s)/Services to ensure mutual agreement and alignment of objectives before starting the assignment. We may iterate the Statement of Work(s) with you to finalise the requirements



#### Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



#### **Customer Responsibilities**

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.



## Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.

#### **Environment**

We use the 'recycle, reuse, repair, refuse' approach to waste reduction to minimise landfill waste, support climate initiatives, and enhance biodiversity, creating a sustainable environment for our colleagues and community

#### **Investment in Talent**

We cultivate young talent through our GRAVITATE programme, championing vibrant apprenticeship and graduate schemes while aiding tech career exploration for individuals aged 14-24

#### Volunteering

We continue to support charitable causes that align with and support our values including our charity partner and VCSE initiatives

## **Diversifying our Supply Chains**

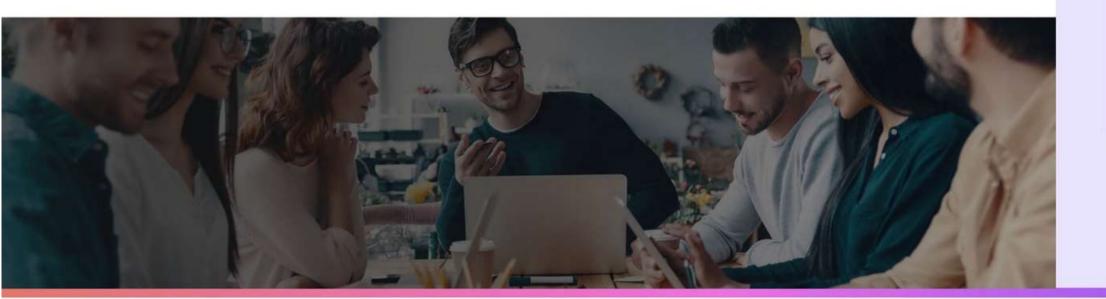
We diversify our local supply chains, promoting small business enterprise and engaging local people, SME, and micro-business suppliers

### Staff Wellbeing

We offer career paths and continue to enhance our PDP processes, and maintain our commitment to the Armed Forces Covenant. Moreover, we continue to support our colleagues holistically, considering them as complete individuals at every career stage with Methods

#### Safeguarding Services

We continue to provide insightful thought leadership on leveraging modern technology to secure our public services for future generations. This involves speaking at industry events, educating youth on tech career paths, and offering pro-bono advice to senior policymakers



## **Customer stories**



Stopped a Central Goverment high-severity Cyber threat in its tracks with a Threat Management solution that continuously monitors the security posture and responds to active cyber security incidents and vulnerabilities fast



Simplified 230+ service
offerings with no disruption
to live service to deliver
service management maturity
that was standardised to be
more efficient, and optimised
to reduce cost at a critical
time for HMCTS



Put nature at the heart of government decisionmaking using digital and Al innovation to explore 21 natural capital ecosystem assessments with Defra



Reduced service costs by 60% through the design and transition of Robotic Process Automation of 1.2M service billing transactions per month at NOS Telecoms Cabinet Office



Enabled the delivery of 4.7M care and food supplies to people who were at the highest risk from COVID-19 through the development, delivery, and maintenance of the Shielding Vulnerable People service at the Cabinet Office



Increased speed and traceability of annual education funding allocations by transforming the Funding Service at ESFA in the DFE

