

Programme Management

Service description details



Programme Management

Methods provide a Programme Management service to ensure the coordinated management of groups of related projects and change management activities that will deliver beneficial change. We offer a scalable service with the flexibility to suit all types of deliveries, from complex change programmes to enterprise-wide cloud transformation initiatives.

What is the Service

Methods provide experienced Programme Managers to design, initiate, deliver and assure programmes encompassing various related projects to achieve long term beneficial change. Services include:

- Bespoke design and Programme categorisation
- · Assessment of Programme risks and return
- Monitoring of progress via gateways
- · Periodic programme reviews and regular reporting
- Programme-wide approach to benefits management

Our approach balances proven methodology with an understanding of what is right for your organisation's environment, applying approaches tailored to the scale and scope of the project. We engage with the business to ensure that their needs are being met, and that benefits are being realised. Through working collaboratively with the Programme stakeholders, our skilled, and experienced professionals are able to transfer knowledge and skills to build sustainable capabilities in your team.

What can it do for you

Benefits of our Programme Management service include:

- A flexible methodology approach, suiting the environment and uniqueness of each client's programme management requirements
- Prioritisation of all projects and programmes to deliver business strategic objectives, subject to risk, resource constraints and affordability
- Provision of highly experienced specialists qualified in a range of Portfolio Management methodologies, including agile, waterfall and hybrid.
- Commitment to the successful completion of client programmes
- Effective and efficient delivery of programme requirements, adapting to changing environments and circumstances
- Optimisation of programme resources across projects
- Timely and appropriate governance, escalation, facilitation of decision-making and assurance, across programmes
- · Identification of opportunities, benefits and savings, fully realising the benefits of investment
- Effective management and control of risks and interdependencies
- · Experienced, specialist support to stakeholder engagement, communications and reporting.

Service Features

- 1. Design and Implement Programme planning techniques and standards
- 2. Design and implementation of Programme Management Reporting
- 3. Design and Implementation of Programme Management governance structures
- 4. Design and Implementation of Programme Benefits Management and Benefits tracking
- 5. Design and Implementation of risk and issue templates and processes
- 6. Design and implementation of a structure and the supporting processes
- 7. Provide qualified and experienced Programme Managers
- 8. Become the 'Critical friend' providing recommendations on programme improvements
- 9. Provide mentoring and coaching to the Programme team
- 10. Perform a maturity assessment on existing programme management structure

Service Benefits

- 1. Provides a single view of all projects/workstreams within programme
- 2. Resources are prioritised based on single view of all projects/work streams
- 3. Risks are reviewed and managed within the full programme context
- 4. Provides a consistent quality and risk management approach
- 5. Cost efficient approach due to economies of scale
- 6. Duplication is minimised and approach is consistent across projects/work streams
- 7. Interdependencies between projects/workstreams are easily identified and managed proactively
- 8. Co-ordination of stakeholders and communications
- 9. Lessons learnt are shared and applied across projects/work streams
- 10. Reporting covers interdependencies and provides insights across all projects/work streams

Contact details





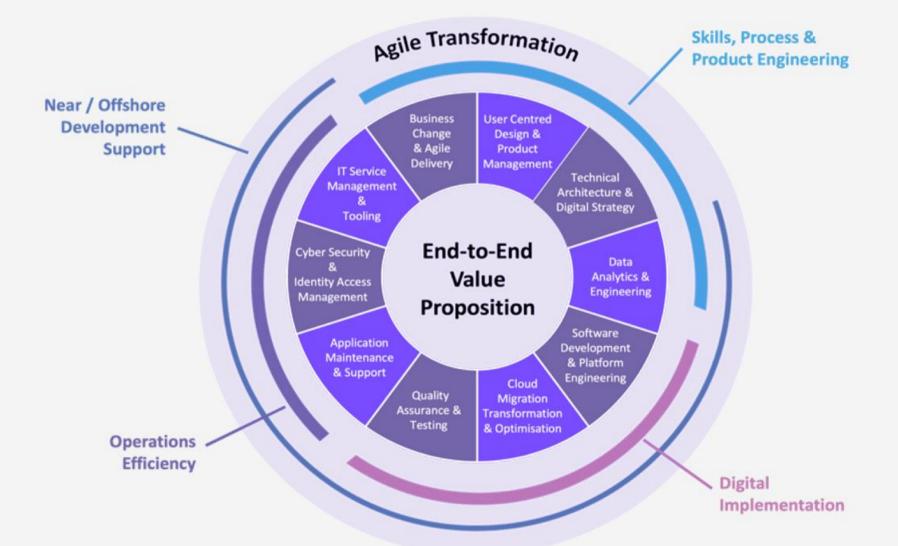
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

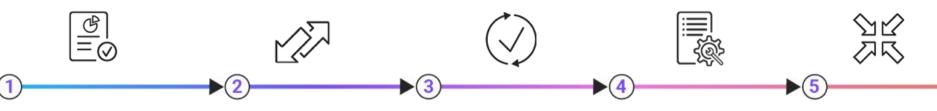
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Understand Requirements

It is essential that we work with you to understand the requirement so that we provide the right resources with directly relevant experience at an appropriate level of seniority

Protect Team Availability

Having the right team on board from the start and maintaining continuity throughout the project ensures timely delivery of desired outputs

Work Synergistically and Innovatively

Drawing from our past experiences, we can frequently recommend optimal delivery methods and/ or alternative solutions which will deliver benefits (or costsavings) over time

Service Scope

Ensuring that the scope of the service to be delivered is properly quantified involves agreeing on logistics (e.g., deliverables, timelines, quality criteria, etc.) and understanding your constraints, sensitivities, and key drivers to match your expectations accurately

Review/Agree Engagement

After initial discussions and planning, you'll review and amend a draft Statement of Work(s)/Services to ensure mutual agreement and alignment of objectives before starting the assignment. We may iterate the Statement of Work(s) with you to finalise the requirements



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.



Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.

Environment

We use the 'recycle, reuse, repair, refuse' approach to waste reduction to minimise landfill waste, support climate initiatives, and enhance biodiversity, creating a sustainable environment for our colleagues and community

Investment in Talent

We cultivate young talent through our GRAVITATE programme, championing vibrant apprenticeship and graduate schemes while aiding tech career exploration for individuals aged 14-24

Volunteering

We continue to support charitable causes that align with and support our values including our charity partner and VCSE initiatives

Diversifying our Supply Chains

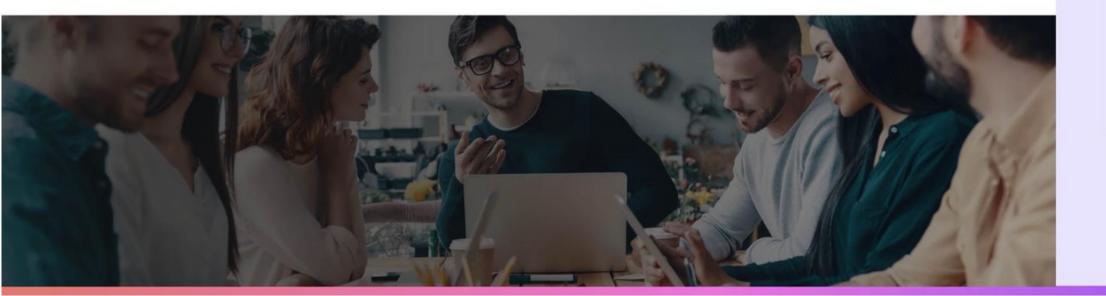
We diversify our local supply chains, promoting small business enterprise and engaging local people, SME, and micro-business suppliers

Staff Wellbeing

We offer career paths and continue to enhance our PDP processes, and maintain our commitment to the Armed Forces Covenant. Moreover, we continue to support our colleagues holistically, considering them as complete individuals at every career stage with Methods

Safeguarding Services

We continue to provide insightful thought leadership on leveraging modern technology to secure our public services for future generations. This involves speaking at industry events, educating youth on tech career paths, and offering pro-bono advice to senior policymakers



Customer stories



Stopped a Central Goverment high-severity Cyber threat in its tracks with a Threat Management solution that continuously monitors the security posture and responds to active cyber security incidents and vulnerabilities fast



Simplified 230+ service
offerings with no disruption
to live service to deliver
service management maturity
that was standardised to be
more efficient, and optimised
to reduce cost at a critical
time for HMCTS



Put nature at the heart of government decisionmaking using digital and Al innovation to explore 21 natural capital ecosystem assessments with Defra



Reduced service costs by 60% through the design and transition of Robotic Process Automation of 1.2M service billing transactions per month at NOS Telecoms Cabinet Office



Enabled the delivery of 4.7M care and food supplies to people who were at the highest risk from COVID-19 through the development, delivery, and maintenance of the Shielding Vulnerable People service at the Cabinet Office



Increased speed and traceability of annual education funding allocations by transforming the Funding Service at ESFA in the DFE

