

A blurred background image of a business meeting. Several people are seated around a round table in a modern office with large windows overlooking a city. A man in a suit and glasses is gesturing while speaking to a woman with short grey hair. Other participants are visible in the foreground and background, some looking at laptops or documents.

# CDW ServiceNow Solutions



# WHY ORGANISATIONS TRUST OUR TEAM

**Deep Service  
Management  
Expertise**

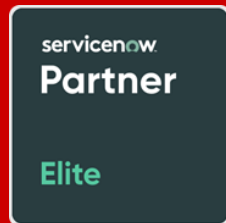
**Strong  
Commitment to  
Customers**

**History of  
Demonstrated  
Value**

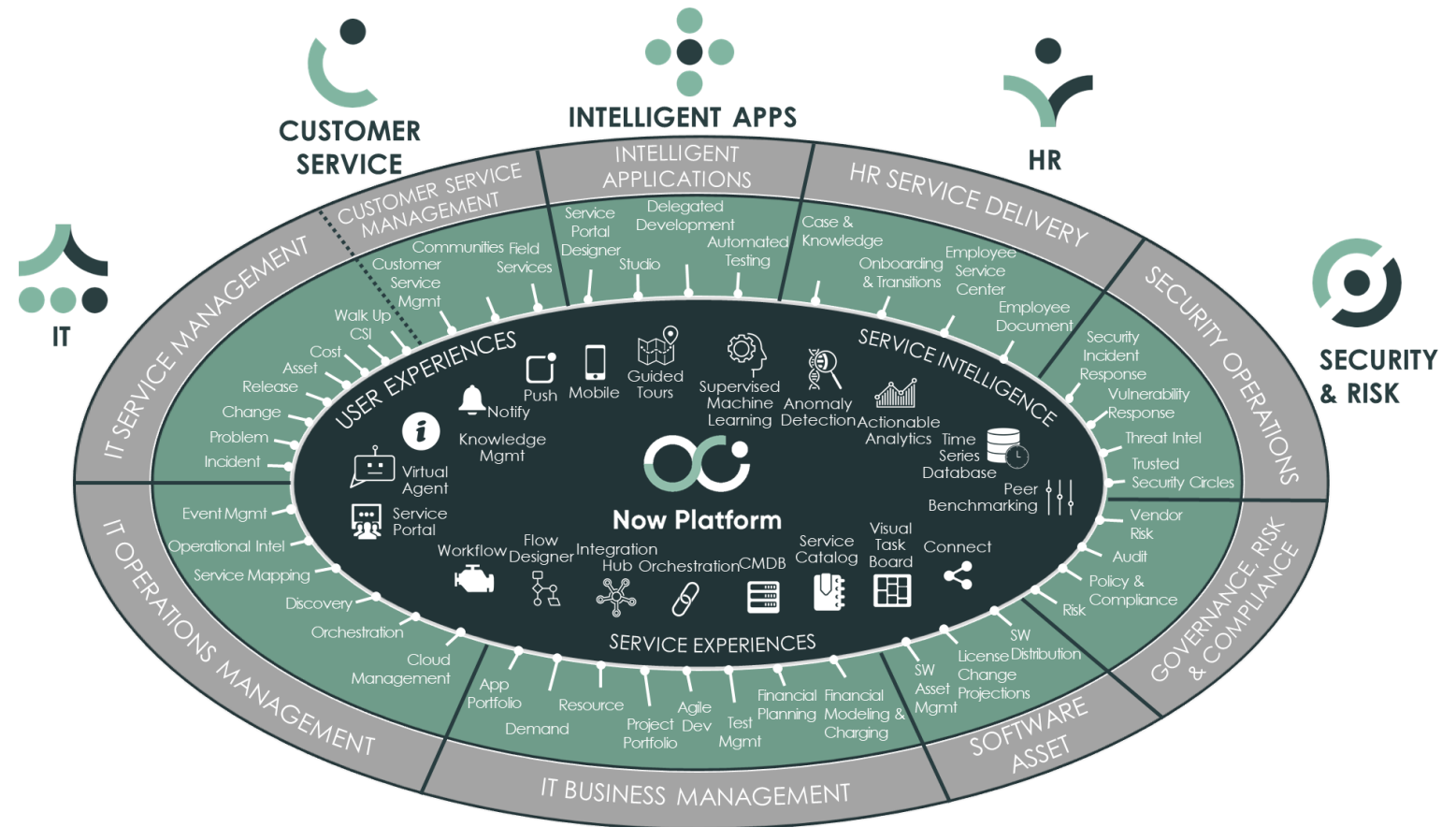
**Culture of  
Excellence**



# Deep Service Management Expertise

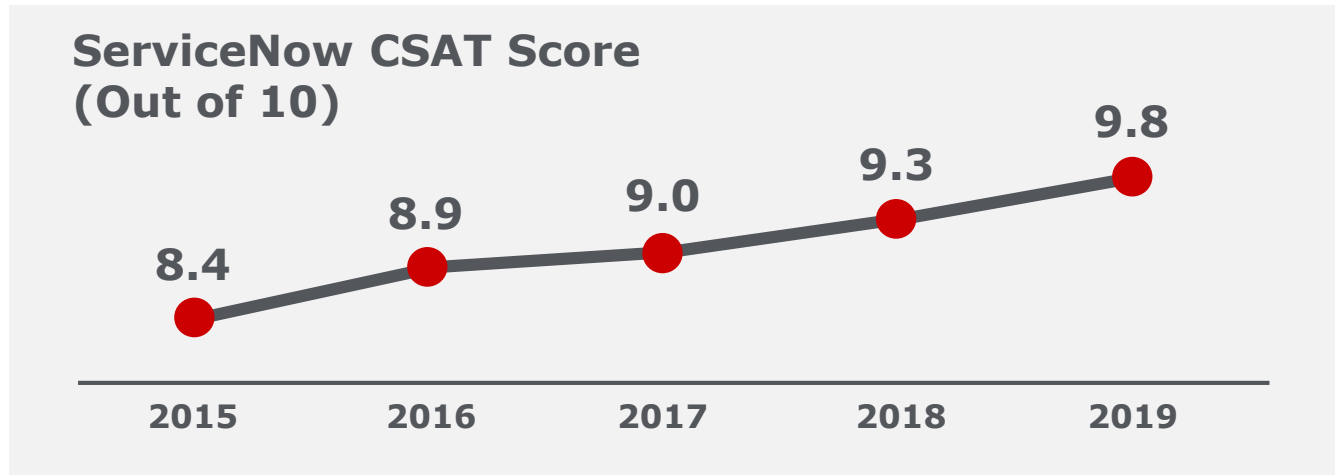


150+ Certifications  
650+ Application Deployments  
(Global numbers)





# Strong Commitment to Customers



## **1. Outstanding Responsiveness**

We deliver prompt and thorough communications at every stage of the project, which means we'll never be the cause of a project hold-up.

## **2. Ease of Doing Business**

You will not have to jump through corporate policy hoops or overly complicated contractual red tape to ensure your requests are satisfied.

## **3. Excellence in Delivery Execution**

If at any point you feel like our work does not meet that standard, we will make it right.

NB: These are group figures not UK specific



# SERVICENOW SOLUTIONS



## Design

- Advisory Services
- ITSM Process Maturity Roadmap
- ITIL® Education and Certifications



## Orchestrate

- Implementations
- Upgrades and Enhancements
- Authorized ServiceNow Training



## Manage

- Remote Admin
- Continuous Improvement Program
- Staff Augmentation



# Proven Methodology

Our team follows the ServiceNow SAIF Framework and SIM approach for successfully implementing ServiceNow solutions and accelerating results.

